

Oracle CPQ Resolved Known Issues



Update 26A

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The Oracle CPQ 26A Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 26A features, please see the [Oracle CPQ 26A What's New](#).

ORACLE CPQ 26A GENERAL AVAILABILITY WEEKLY BUNDLE 0102 FIXES

BUG ID	DESCRIPTION	RESOLUTION
Approvals		
38312278	The Redwood UI approval status banner displayed the status of the last user's approve or reject action.	The Redwood UI approval status banner displays the accurate approval status.
Commerce		
38437325	The Redwood UI Transaction Manager performance was slow due to not honoring the Yes setting for Disable Transaction Item Count Commerce option.	The Redwood UI Transaction Manager honors the Yes setting for Disable Transaction Item Count Commerce option.
Integration		
38027373	For Oracle CPQ running in Oracle Fusion, the punch-in to CPQ was not to Redwood User Interface (UI) but instead JET UI.	For Oracle CPQ running in Oracle Fusion, the punch-in to CPQ opens in Redwood UI.

ORACLE CPQ 26A WEEKLY BUNDLE 0105 FIXES

The following fixes are included in Oracle CPQ 26A Weekly Bundle 0105.

BUG ID	DESCRIPTION	RESOLUTION
Commerce		
38627397	In Redwood Quote Designer, the Sequence Number column for an array set could not be hidden.	In Redwood Quote Designer, the Sequence Number column for an array set can be hidden.
Configuration		
38612362	When mapping Bill of Material (BOM) rules, the target BOM was auto-populated from the previous rule input.	When mapping BOM rules, the target BOM is not populated with the previous rule input.
Web Services		
38698849	When a Configure Model REST API call was made that included the <code>currency</code> parameter in the payload, an internal server error displayed.	A Configure Model REST API call that includes the <code>currency</code> parameter in the payload completes as expected.

ORACLE CPQ 25D PATCH SUMMARY

The following tables lists the 25D fixes that are patched in the previous Oracle CPQ Update. These fixes are included as part of the Oracle CPQ Update 26A.

ORACLE CPQ 25D PATCH 10 (WEEKLY BUNDLE 1219) FIXES

The following fixes are included in Oracle CPQ 25D Patch 10.

BUG ID	DESCRIPTION	RESOLUTION
Integration		
38737390	Oracle CPQ 25D sites with DocuSign integration received user token errors when performing eSignature actions.	Oracle CPQ sites with DocuSign integration can perform eSignature actions.

ORACLE CPQ 25D PATCH 9 (WEEKLY BUNDLE 1205) FIXES

The following fixes are included in Oracle CPQ 25D Patch 9.

BUG ID	DESCRIPTION	RESOLUTION
Configuration		
38589919	During reconfiguration of a root model that had a child model with multiple HTML attributes with "Hide In Transaction" selected, the HTML attribute values were lost.	During reconfiguration of a root model that has a child model with multiple HTML attributes with "Hide In Transaction" selected, the HTML attribute values are populated as expected.

Oracle CPQ Update 25D Patch 9 includes supplemental maintenance to improve the performance and stability of your environment(s).

ORACLE CPQ 25D PATCH 8 (WEEKLY BUNDLE 1128) FIXES

The following fixes are included in Oracle CPQ 25D Patch 8.

BUG ID	DESCRIPTION	RESOLUTION
Commerce		
38638955	Occasionally when products were added via iFrame, navigating to the Line Item Grid (LIG) displayed only the model line and not the associated model line items.	When products are added via iFrame, navigating to the Line Item Grid (LIG) displays the model line and associated line items.
Integration		
38663071	If an Oracle CPQ was running in Oracle Fusion and a Salesforce integration was implemented that used Oracle Sales Product Information Master (SPIM), the Fusion Part ID attribute was not mapped properly.	If an Oracle CPQ is running in Oracle Fusion and a Salesforce integration is implemented using SPIM, the Fusion Part ID attribute maps properly.
38669337	In an Oracle CPQ and Salesforce integration that used SPIM implementation, the Partner Part ID and Partner Standard Price Book Entry ID attribute values were not retained after product sync.	In an Oracle CPQ and Salesforce integration that uses SPIM product sync, the Partner Part ID and Partner Standard Price Book Entry ID attribute values are retained.

ORACLE CPQ 25D PATCH 7 (WEEKLY BUNDLE 1115) FIXES

The following fixes are included in Oracle CPQ 25D Patch 7.

BUG ID	DESCRIPTION	RESOLUTION
Commerce		
38294991	Performance was slow when searching for a part in Redwood Quote UI.	<p>A new Configuration Option, Disable FIRST_ROWS hint for Parts queries is added. By default, this option is set to Off (disabled). If part queries are performing extremely slow, an administrator may cautiously consider disabling the first rows hint by turning this option On (enabled) to see if part query performance improves.</p> <p>NOTE: The Disable FIRST_ROWS hint for Parts queries option is only meant to be used if part queries are extremely slow.</p>
Integration		
38636210	Bill of Materials (BOM) items that had an expired effectivity date did not synchronize via Oracle Sales Product Information Master (SPIM) Integration.	Bill of Materials (BOM) items with an expired effectivity date synchronize via Oracle Sales Product Information Master (SPIM) Integration.
Pricing		
38545329	Incorrect charge data was provided when the Enable charge-specific product price adjustments setting was enabled.	Correct charge data is provided when the Enable charge-specific product price adjustments setting is enabled.

ORACLE CPQ 25D PATCH 6 (WEEKLY BUNDLE 1114) FIXES

The following fixes are included in Oracle CPQ 25D Patch 6.

BUG ID	DESCRIPTION	RESOLUTION
Configuration		
38631024	After upgrade, some configuration layouts did not display correctly.	Configuration layouts display correctly.
Integration		
38631556	When Oracle CPQ is running in Fusion, Bill of Material (BOM) sync could result in error for items with the same date for start date and end date.	BOM sync works correctly for items with identical effectivity dates.

ORACLE CPQ 25D PATCH 5 (WEEKLY BUNDLE 1110) FIXES

The following fixes are included in Oracle CPQ 25D Patch 5.

BUG ID	DESCRIPTION	RESOLUTION
Commerce		
38609774	BMQL used to query members of attribute sets (e.g. <code>_model_name</code>) in a transaction line did not return correct values.	BMQL used to query members of attribute sets (e.g. <code>_model_name</code>) in a transaction line returns correct values.
Configuration		
38610003	When a user saved or updated a configuration and the user session expired, three consecutive pop-up windows displayed invalid cacheKey error messages.	When a user saves or updates a configuration and the user session has expired, one error displays to indicate the session expired and to resume from pending configurations or start over.
Integration		
38588980	In an Oracle CPQ and Oracle E-Business Suite (EBS) integration, users received a cache key error in CPQ when attempting to retrieve data from EBS.	In an Oracle CPQ and Oracle E-Business Suite (EBS) integration, CPQ users can retrieve data from EBS as expected. Oracle CPQ added a <code>cache_key</code> input parameter to the BML Editor for defining the External Configuration URL Advanced Function.
Parts		
38528537	Adding an image via the Admin UI to the extended description of a part resulted in an error.	You can add an image to the extended description of a part.

ORACLE CPQ 25D PATCH 4 (WEEKLY BUNDLE 1107) FIXES

The following fixes are included in Oracle CPQ 25D Patch 4.

BUG ID	DESCRIPTION	RESOLUTION
Commerce		
38574058	In the Redwood UI, some attributes and actions labels either did not display the entered translation label or the translation label field entry was not available.	In the Redwood UI, attributes and actions support translations as expected.
Configuration		
38571830	In JET UI configuration, a user cannot highlight any cell in the list of Bill of Materials (BOM).	In JET UI configuration, a user can highlight any cell in the list of Bill of Materials. This feature helps in troubleshooting large BOM tables.
38589741	Performance was slow when navigating between configurations in a system configuration and selecting pick list values.	Performance is enhanced when navigating system configurations and selecting values for pick lists.
Migration		
38468329	When a full or granular migration was performed via import or package, an error displayed that indicated a configuration attribute did not exist when the attribute did exist.	Configuration attributes migrate as expected.

ORACLE CPQ 25D PATCH 3 (WEEKLY BUNDLE 1031) FIXES

The following fixes are included in Oracle CPQ 25D Patch 3.

BUG ID	DESCRIPTION	RESOLUTION
Administration		
38528397	The Try Redwood (Preview) button did not display on the Admin Home page.	The Try Redwood (Preview) button displays on the Admin Home page.
Commerce		
38490200	When an array was created and added to the Redwood User Interface (UI), if the same array was added to the Jet UI, the columns on the array are duplicated in Jet UI.	Arrays added to both Redwood UI and JET UI now display correctly, with columns rendered only once without duplication.
38523808	An attempt to execute a BML <code>savebom</code> function on a transaction that had a BOM with a child item resulted in a null error message.	A BML <code>savebom</code> function executes as expected for a transaction that has a BOM with a child.
38526514	A call made using the v17 or v18 REST API to Import Assets by CSV File resulted with an error message.	A call using the v17 or v18 REST API to Import Assets by CSV File completes as expected.
Pricing		
38540702	In Redwood UI when an existing price model with products included was opened in table view, only Add Product was available in the Action drop-down.	In Redwood UI when an existing price model with products included is opened in table view, Edit Product is available in the Action drop-down.

ORACLE CPQ 25D PATCH 2 (WEEKLY BUNDLE 1024) FIXES

The following fixes are included in Oracle CPQ 25D Patch 2.

BUG ID	DESCRIPTION	RESOLUTION
Configuration		
38359538	After a filter was applied to a Single Select Pick List (SSPL) attribute, refreshing the page resulted in empty data for the SSPL.	Applying a filter to a Single Select Pick List (SSPL) attribute and refreshing the page results in the SSPL data loading as expected.
Lookups		
38437013	Lookups did not allow initial lookup character to be numeric.	Lookups supports alphanumeric characters for the initial lookup character.
Parts		
37889861	When setting an Eligibility Rule condition, the attribute drop-down displayed an error.	When setting an Eligibility Rule condition, the attribute drop-down displays the appropriate drop-down selections.
Pricing		
38332648	When an Oracle Fusion Pricing module (QP) sync action was deleted, the sync was not canceled and sync performance was slow.	When an Oracle Fusion Pricing module (QP) sync action is deleted, the sync cancels and sync performance is improved.

ORACLE CPQ 25D PATCH 1 (WEEKLY BUNDLE 0926) FIXES

The following fixes are included in Oracle CPQ 25D Patch 1.

BUG ID	DESCRIPTION	RESOLUTION
Integration		
38291980	For certain Salesforce integrated sites, administrators were not able to generate OAuth tokens.	For Salesforce integrated sites, administrators are able to generate OAuth tokens.
Migration		
38345966	Unable to see differences highlighted in Migration Center or make granular selections for migration for any site with product families that contain a slash in the display name.	Able to see differences highlighted in Migration Center or make granular selections for migration for any site with product families that contain a slash in the display name.
38386346	Bulk Upload for Library Functions failed without error logs showing in the User Interface.	Bulk Upload for Library Functions completes as expected.
Pricing		
38313962	An error message displayed when attempting to inactivate the key column for the Pricing Matrix Template even when no data was entered in the column.	You can inactivate the key column for the Pricing Matrix Template when no data is entered in the column.

Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 143.x
- Mozilla Firefox 142.x
- Microsoft Edge 142.x

Mobile Devices

- Apple iPad iOS 18.x, Safari browser
- Apple iPhone iOS 18.x, Safari browser

Note: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

Custom JavaScript and CSS

While Oracle CPQ does not endorse or guarantee the use of JavaScript customizations, we recognize that some customers have extended Oracle CPQ. Customizations may conflict with new Oracle CPQ platform features, data may be corrupted or lost, maintenance and support may be difficult, cross-browser support must be verified, performance may be impaired, and testing is required for each upgrade. Customers should carefully consider the relative benefits of JavaScript customizations in light of the associated risks.

Customers are recommended to utilize the [CPOJS APIs](#) instead of manipulating the Document Object Model (DOM) structure or specific elements, classes or IDs.

If customers have added custom JavaScript that leverages the Document Object Model (DOM) structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring.

Oracle CPQ 25C supports JET v17.1.0. Please note the following:

- The Combobox Arrow (`<oj-combobox-arrow>`) and Search Select Arrow (`<oj-searchselect-arrow>`) tags are changed from `<a>` to ``. The following are impacted by this change: Favorites List and Detail pages, Commerce Analytics graph, and Single Select Menu (SSM).
- The JET Table component (`<oj-table>`) column header custom styling behavior is changed. The Table's default column header DOM structure has been updated. As a result, alignment-related CSS applied directly to the Table's header elements via the `'headerStyle'` or `'headerClassName'` properties of the Column API will no longer function as expected. For example, specifying the CSS `'text-align:end'` will have no effect on the alignment of a header's text. Instead, the corresponding `'oj-helper-'` styling class should be specified via the `'headerClassName'` property - `'oj-helper-text-align-end'` in this example. This change does not affect the Alta theme.
- The JET Selector component (`<oj-selector>`) requires `aria-label`. Applications must specify `aria-label` on `<oj-selector>` in order for it to be accessible.

- The Section Expand/Collapse component (<oj-collapsible>) has an updated DOM hierarchy. Hyperlink to Expand/Collapse is moved as a sibling to label node. For example:

- o JET v17.1.0 syntax :

```
<oj-collapsible expanded="{{expanded}}" on-  
oj-before-expand="[[beforeExpand.bind($data)]]" class="oj-collapsible oj-component oj-collapsed  
oj-component-initnode oj-complete">  
  <div class="oj-collapsible-header-wrapper oj-header-border">  
    <a tabindex="0" class="oj-component-icon oj-clickable-icon-nocontext oj-  
collapsible-header-icon oj-collapsible-close-icon" aria-labelledby="oj-  
collapsible-18-header" role="button" aria-controls="oj-collapsible-18-  
content" aria-expanded="false"></a>  
    <h3>Analytics</h3>  
  </div>  
</oj-collapsible>
```

- o JET v12.1.0 syntax :

```
<oj-collapsible expanded="{{expanded}}" on-  
oj-before-expand="[[beforeExpand.bind($data)]]" class="oj-collapsible oj-component oj-collapsed  
oj-component-initnode oj-complete">  
  <h3 class="oj-header-border oj-collapsible-header" slot="header" data-  
bind="text: title" id="oj-collapsible-18-header">  
    <a tabindex="0" class="oj-component-icon oj-clickable-icon-nocontext oj-  
collapsible-header-icon oj-collapsible-close-icon" aria-labelledby="oj-  
collapsible-18-header" role="button" aria-controls="oj-collapsible-18-  
content" aria-expanded="false"></a>  
    <h3>Analytics</h3>  
  </oj-collapsible>
```

IMPORTANT: JET widget CSS applies to elements with class that starts with '.oj'. Oracle JET reserves this as a namespace. As such all customized elements that include '.oj' should be reviewed, tested, and refactored. Going forward no customized elements should include '.oj' in order to prevent future issues.

Oracle CPQ 25C upgraded jQuery to 3.6.4. Customers using earlier versions of jQuery need to upgrade and test their JavaScript customizations.

Refer to the following resources for more information:

- Oracle CPQ Administration Online Help > Style & Templates > [JavaScript Customizations for JET UIs](#)
- [Oracle CPQ JET Configuration and Transaction UI: Refactoring Existing JavaScript Customizations \(Doc ID 2490016.1\)](#)
- [JavaScript Extension Toolkit - JET v17.1.0 Release Notes](#)
- [JavaScript Extension Toolkit - JET v17.0.0 Release Notes](#)
- [JavaScript Extension Toolkit - JET v16.1.0 Release Notes](#)
- [JavaScript Extension Toolkit - JET v16.0.0 Release Notes](#)
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- [JavaScript Extension Toolkit - JET v13.1.0 Release Notes](#)
- [JavaScript Extension Toolkit - JET v13.0.0 Release Notes](#)

Additional Information

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 26A, Oracle strongly recommends referring to the [Oracle CPQ Administration Online Help](#). For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help.

Disclaimer

This Oracle CPQ Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update. For example:

- “Major update” = Update 26A General Availability Weekly Bundle 0102
- “Minor update” = Update 26A Weekly Bundle

When using Migration Packages, content from 19A and forward can be uploaded to the latest site version.

Note: Bug ID numbers correspond to Oracle BugDB numbers.

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