

Oracle CPQ Resolved Known Issues

Update 25C

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TABLE OF CONTENTS

Table of Contents	1
Oracle CPQ 25C Hot Fixes	2
Oracle CPQ 25B Patch Summary	4
Browser Support	9
Custom JavaScript and CSS	10
Additional Information	11
Disclaimer	11
Migration	12

The Oracle CPQ 25C Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 25C features, please see the Oracle CPQ 25C What's New document.

ORACLE CPQ 25C HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
Approvals		
37821525	After a signature was provided in DocuSign, the signature status did not change until the page was refreshed or the transaction was opened.	After a signature is provided in DocuSign, the signature status updates as expected.
Commerce		
33632151	<p>An error resulted when adding new line items with an CSV file using the Import Line Item action and the following existed:</p> <ul style="list-style-type: none"> a dynamic menu in the Line Item Grid (LIG) that had a filter condition which utilized another sub doc attribute (also on the LIG). the value for the dynamic menu is not empty but an allowed (according to the filter condition) value. 	You can successfully add a line item using "Import Line Item" action when there is a dynamic menu attribute.
37475224	When two consecutive actions were performed on a quote, the status dialog displayed for the second action incorrectly showed the previous action label.	Quote action status dialog boxes display the correct action label.
Data Tables		
35751135	When a user searched for a value using a Data Table Advanced Filter search and did not select a specific table, no search results were provided.	Searching for a value using a Data Table Advanced Filter searches across all tables the user has access to when a specific table is not selected.
Developer Toolkit		
36911314	Developer Toolkit installer did not load files to customer specified path.	Developer Toolkit installer loads files to the customer specified path.
Document Designer		
37314101	The Print action dialog box progress bar displayed as loading the file even after the file had completed download.	The Print action dialog box now includes the following message: <code>Download is in progress.</code> Please close the window once the download is complete.

BUG ID	DESCRIPTION	RESOLUTION
37350134	When attempting to generate an output file that included an embedded PDF file that had certain issues when it was generated, an error indicating print service was unavailable resulted.	Generating output files that contain an embedded PDF file works as expected.
Integration		
37588571	XML Integration sent Username and Password headers regardless of value for the Enable HTTP Basic Authorization scheme option.	XML Integration does not send Username and Password headers if the Enable HTTP Basic Authorization scheme option is not selected.
Migration		
37373001	When a user had their language preference set different from the base language of the target site attempted to migrate an existing data table or folder, an error displayed.	Users who have their language preference set different from the base language of the target site can migrate data tables or folders.
Users		
37821943	Users granted Allow Proxy Login permission were able to proxy login to Application Administrator accounts.	Users granted Allow Proxy Login permission are not able to proxy login to Application Administrator accounts.
Web Services		
37576577	Web Service calls which used the SCIM-Compliant Users REST API endpoints failed.	The SCIM-Compliant Users REST API endpoints are updated to <code>/rest/v19/scim/Users</code> from the existing <code>/rest/v19/scim/users</code> which was not compliant with SCIM standards. Customers using the existing SCIM-Compliant <code>"/users"</code> endpoints need to manually change their calls to use <code>"/Users"</code> .
37873733	Get Users REST API calls failed when the <code>lastLogin</code> input parameter was included in the request.	Get Users REST API calls complete when the <code>lastLogin</code> input parameter is included in the request.

ORACLE CPQ 25B PATCH SUMMARY

The following table lists the hot fixes that are patched in the previous Oracle CPQ Update. These fixes are included as part of the Oracle CPQ Update 25C.

BUG ID	DESCRIPTION	RESOLUTION
ORACLE CPQ 25B PATCH 7		
Bulk Upload/Bulk Download		
38027157	Unable to download the History XML for a transaction when a parameter value was not entered for the search.	Transaction id is mandatory for downloading the transaction history XML.
Commerce		
37921106	CPQJS onactioncomplete method produced a warning in browser console, even though method was executed.	CPQJS onactioncomplete method does not produce a browser console warning.
38028039	Performance was slow when loading Redwood Quotes into the Quotes List page.	Performance is improved when loading Redwood Quotes into the Quotes List page.
Web Services		
37969898	Performance was slow for HTML rendering when complex read-only line-level attributes (i.e. graphs) were included in the REST API response.	By default, HTML renders complex read-only line-level attributes included in the Commerce REST response. However, performance may be improved for HTML rendering if the read-only line-level attributes are excluded in the REST API response. Log an Service Request (SR) on My Oracle Support to change this default setting.
37950046	The REST API for SSO configuration was not working as expected.	The REST API for SSO configuration creates the SAML SSO configuration as expected and the user login using SAML via the User Interface works as expected.
ORACLE CPQ 25B PATCH 6		
Asset-Based Ordering		
37796129	Resizing columns did not work occasionally in assets list, performance logs, and eligibility rules.	Resizing columns works as expected.
Commerce		
38002835	Download without any results could lead to stuck downloads and deployments.	Downloads without any results do not affect other activities.

Document Designer		
37941636	Document Designer output files did not generate properly after upgrade until the documents were deployed.	Document Designer output files generate as expected.
Parts		
37960510	Uploading parts data deleted the values of existing part custom fields if they were not included in the upload file.	A bulk upload of parts data preserves existing part custom field values if they are not included in the upload file.
37988779	Generating a new configuration failed if the Mutually Exclusive and/or Include Linked Quantity columns were unmapped and the BOM item had an Option Class child.	A configuration is generated if the Mutually Exclusive and/or Include Linked Quantity columns are unmapped and the BOM item has an Option Class child.
Pricing		
38000466	Bulk Download failed for a Price Matrix Template when a single Price Model included a Price Charge with greater than 100,000 data rows.	Bulk Download completes for a Price Matrix Template when a single Price Model includes a Price Charge with greater than 100,000 data rows.
ORACLE CPQ 25B PATCH 5		
Commerce		
37925320	Unable to download the XML history from Bulk Data Service.	Able to download the XML history from Bulk Data Service.
37857423	When a user navigates to multiple nodes, any node that is not accessed during the session timeout period will end the session on that node.	User sessions on all nodes are extended based on activity on any node.
ORACLE CPQ 25B PATCH 4		
Approvals		
37947750	When an email attachment was included on a quote approval that had multiple approvers, the email was only sent to one approver.	When an email attachment is included on a quote approval that has multiple approvers, the email is provided to all approvers.

Commerce		
37924765	When the Populate part attributes for a model with a BOM part Commerce Setting was set to No , the part attributes for a model with a BOM part were populated with values.	When the Populate part attributes for a model with a BOM part Commerce Setting is set to No , the part attributes for a model with a BOM part are not populated.
Integrations		
37943589	After upgrade to Oracle CPQ 25B, DataCube Export failed with 'NOSUCHFILEEXCEPTION' error.	DataCube Export works as expected.
Users		
37946418	The Users page (Admin Home > Internal Users) was missing the Import and Export buttons.	The Users page (Admin Home > Internal Users) includes the Import and Export buttons.
ORACLE CPQ 25B PATCH 3		
Configuration		
36902985	The group items sequence number was incorrect within BML when line items were removed and new items were added.	The group items sequence number is correct within BML when line items are removed and new items added.
37846196	Model configurations were not able to be refreshed from the Product Workbench page.	A refresh option is added to the Product Workbench for refreshing a Model configuration.
Integration		
37864493	In the Integration Center, if the Endpoint URL field did not end with a slash (/), some Fusion integrations failed..	Fusion integrations work correctly regardless of whether the Endpoint URL fields ends with a slash.
Pricing		
37353219	When price model data is bulk uploaded via CSV file, the User Interface (UI) navigation arrows do not reflect the correct pricing data.	When price model data is bulk uploaded via CSV file, the UI navigation arrows reflect the correct pricing data.
37714049	Pricing Summary displayed as blank for a child BOM after a root BOM was added.	Pricing Summary displays accurate values for child BOM after a root BOM is added.

ORACLE CPQ 25B PATCH 2

Asset

37774963	When Quote Lines added from an asset were reconfigured, quote lines with no changes displayed as “Updated”.	When Quote Lines added from an asset are reconfigured, the quote lines without changes display correctly.
37731639	For some older version of the Asset-Based Ordering (ABO) Managed Package the Customer Asset action resulted in a 404 error message.	The Customer Asset action displays the Customer Assets List page.

Commerce

37748889	When a site had Admin Performance Review enabled and added a new group segment, under the Available Access section the Developer Toolkit displayed two checkboxes.	When a site has Admin Performance Review enabled and adds a new group segment, under the Available Access section the Developer Toolkit displays a checkbox labeled Performance Reviewer.
37820534	When one user was working on a quote and another user opens it, the second user receives a message that they cannot save the quote because the first user had performed changes on the quote. The refresh link included in the message did not work properly and an error displayed.	When one user is working on a quote and another user opens it, the second user receives a message that they cannot save the quote because the first user had performed changes on the quote. The refresh link included in the message works properly and the quote is refreshed.

Migration

37743575	Migration from pre-production to the production site was very slow for Commerce processes with a large number of transition rules.	The time to complete migration from pre-production to production site is improved for Commerce processes with a large number of transition rules.
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Pricing

37803767	When an input pricing attribute was mapped to a pricing model via Advanced BML and the part number contained a slash symbol (/), the price value always was zero (0).	When an input pricing attribute is mapped to a pricing model via Advanced BML and the part number contains a slash symbol (/), the price value calculates as expected.
37823608	A site with multiple external integrations could not synchronize rate plans.	A site with multiple external integrations can synchronize rate plans.

Web Services

37765685	Async-mode Import Asset CSV file REST API call failed with internal server error message.	Async-mode Import Asset CSV file REST API call completes as expected.
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ORACLE CPQ 25B PATCH 1

Configuration

37740290	When a System Model Configuration contained a vertical array set with a hiding rule that resulted in a hidden row and a Freeze was applied to a column, the hidden row displayed.	When a System Model Configuration contains a vertical array set with a hiding rule that results in a hidden row and a Freeze is applied to a column, the hidden row does not display.
37747785	The Details button on the Product Work Bench took you to a blank page.	The Details button on the Product Work Bench take you to the Product Work Bench detail information.

Migration

37673359	When downloading a migration package, the download progress bar did not display.	When downloading a migration package, the download progress bar displays.
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Pricing

37707726 37706678	When volume pricing was entered in the Pricing Portal, the full tier structure did not display in quoting.	When volume pricing is entered in the Pricing Portal, the full tier structure displays in quoting.
37715248	When charges were entered for the same part number but variable service durations or All Items, the charges showed incorrect part association or charge data in the Price Model Item Details page.	When charges are entered for the same part number but variable service durations or All Items, the charges show correct part association and charge data in the Price Model Item Details page.
37728937	When an initial attribute-based charge was created, the charge drawer did not close.	When an initial attribute-based charge is created, the charge drawer closes as expected.
37733952	You were unable to add pricing information via the Pricing Portal for a newly created part if the BOM Definition tables for the part were inactive.	You are able to add pricing information via the Pricing Portal for a newly created part if the BOM Definition tables for the part are inactive.

Users

37707182	When a FullAccess Admin user's permission was changed to Sales User permission then returned to FullAccess user permission, the User Administrator and Access Administrator permission on the User Detail page did not display.	When a FullAccess Admin User permission is changed to Sales User permission then returned to FullAccess User permission, the User Administrator and Access Administrator permission on the User Detail page display.
37729644	When a quick registration user had blank or improper email or First Name values on the My Profile page, an error message did not display.	When a quick registration user clicks the Apply button on the My Profile page with blank or invalid email address or First Name, an appropriate error message displays.

37730392	The My Profile page did not include the Javascript/Advanced HTML Opt-In setting.	The My Profile page includes the Javascript/Advanced HTML Opt-In setting.
Web Services		
37773139	Oracle CPQ Pricing Setup REST APIs did not support query (q) parameter for pricing matrix grids, pricing model data, and pricing matrix data.	<p>Support for the query (q) parameter for pricing matrix grids, pricing model data, and pricing matrix data is added to the following Oracle CPQ Pricing Setup REST APIs:</p> <ul style="list-style-type: none"> • /pricingSetup/agreements/{agreementVariableName}/data • /pricingSetup/agreements/{agreementVariableName}/matrixGrid • /pricingSetup/matrices/{pricingMatrixVariableName}/data • /pricingSetup/models/{modelVariableName}/data • /pricingSetup/models/{modelVariableName}/matrixGrid <p>Support for the query (chareq) parameter for pricing matrix grids is also added to the following Oracle CPQ Pricing Setup REST APIs:</p> <ul style="list-style-type: none"> • /pricingSetup/agreements/{agreementVariableName}/matrixGrid <p>/pricingSetup/models/{modelVariableName}/matrixGrid</p>

Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 136.x
- Mozilla Firefox 138.x
- Microsoft Edge 136.x

Mobile Devices

- Apple iPad iOS 18.x, Safari browser
- Apple iPhone iOS 18.x, Safari browser

Note: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

Custom JavaScript and CSS

While Oracle CPQ does not endorse or guarantee the use of JavaScript customizations, we recognize that some customers have extended Oracle CPQ. Customizations may conflict with new Oracle CPQ platform features, data may be corrupted or lost, maintenance and support may be difficult, cross-browser support must be verified, performance may be impaired, and testing is required for each upgrade. Customers should carefully consider the relative benefits of JavaScript customizations in light of the associated risks.

Customers are recommended to utilize the [CPQJS APIs](#) instead of manipulating the Document Object Model (DOM) structure or specific elements, classes or IDs.

If customers have added custom JavaScript that leverages the Document Object Model (DOM) structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring.

Oracle CPQ 25C supports JET v17.1.0. Please note the following:

- The Combobox Arrow (<oj-combobox-arrow>) and Search Select Arrow (<oj-searchselect-arrow>) tags are changed from <a> to . The following are impacted by this change: Favorites List and Detail pages, Commerce Analytics graph, and Single Select Menu (SSM).
- The JET Table component (<oj-table>) column header custom styling behavior is changed. The Table's default column header DOM structure has been updated. As a result, alignment-related CSS applied directly to the Table's header elements via the 'headerStyle' or 'headerClassName' properties of the Column API will no longer function as expected. For example, specifying the CSS 'text-align:end' will have no effect on the alignment of a header's text. Instead, the corresponding 'oj-helper-' styling class should be specified via the 'headerClassName' property - 'oj-helper-text-align-end' in this example. This change does not affect the Alta theme.
- The JET Selector component (<oj-selector>) requires aria-label. Applications must specify aria-label on <oj-selector> in order for it to be accessible.
- The Section Expand/Collapse component (<oj-collapsible>) has an updated DOM hierarchy. Hyperlink to Expand/Collapse is moved as a sibling to label node. For example:

- JET v17.1.0 syntax:

```
<oj-collapsible expanded="{expanded}" on-oj-before-expand="[[beforeExpand.bind($data)]]" class="oj-collapsible oj-component oj-collapsed oj-component-initnode oj-complete">
  <div class="oj-collapsible-header-wrapper oj-header-border">
    <a tabindex="0" class="oj-component-icon oj-clickable-icon-nocontext oj-collapsible-header-icon oj-collapsible-close-icon" aria-labelledby="oj-collapsible-18-header" role="button" aria-controls="oj-collapsible-18-content" aria-expanded="false"></a>
    <h3>Analytics</h3>
  </div>
</oj-collapsible>
```

- o JET v12.1.0 syntax :

```
<oj-collapsible expanded="{{expanded}}" on-  
oj-before-expand="[[beforeExpand.bind($data)]]" class="oj-collapsible oj-component oj-collapsed  
oj-component-initnode oj-complete">  
  <h3 class="oj-header-border oj-collapsible-header" slot="header" data-  
bind="text: title" id="oj-collapsible-18-header">  
    <a tabindex="0" class="oj-component-icon oj-clickable-icon-nocontext oj-  
collapsible-header-icon oj-collapsible-close-icon" aria-labelledby="oj-  
collapsible-18-header" role="button" aria-controls="oj-collapsible-18-  
content" aria-expanded="false"></a>  
    <h3>Analytics</h3>  
</oj-collapsible>
```

IMPORTANT: JET widget CSS applies to elements with class that starts with '.oj'. Oracle JET reserves this as a namespace. As such all customized elements that include '.oj' should be reviewed, tested, and refactored. Going forward no customized elements should include '.oj' in order to prevent future issues.

Oracle CPQ 25C upgraded jQuery to 3.6.4. Customers using earlier versions of jQuery need to upgrade and test their JavaScript customizations.

Refer to the following resources for more information:

- Oracle CPQ Administration Online Help > Style & Templates > [JavaScript Customizations for JET UIs](#)
- [Oracle CPQ JET Configuration and Transaction UI: Refactoring Existing JavaScript Customizations \(Doc ID 2490016.1\)](#)
- [JavaScript Extension Toolkit - JET v17.1.0 Release Notes](#)
- [JavaScript Extension Toolkit - JET v17.0.0 Release Notes](#)
- [JavaScript Extension Toolkit - JET v16.1.0 Release Notes](#)
- [JavaScript Extension Toolkit - JET v16.0.0 Release Notes](#)
- [JavaScript Extension Toolkit - JET v15.1.0 Release Notes](#)
- [JavaScript Extension Toolkit - JET v15.0.0 Release Notes](#)
- [JavaScript Extension Toolkit - JET v14.1.0 Release Notes](#)
- [JavaScript Extension Toolkit - JET v14.0.0 Release Notes](#)
- [JavaScript Extension Toolkit - JET v13.1.0 Release Notes](#)
- [JavaScript Extension Toolkit - JET v13.0.0 Release Notes](#)

Additional Information

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 24C, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help.

Disclaimer

This Oracle CPQ Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- “Major update” = Update 25C
- “Minor update” = Update 25C Patch 1

For Oracle CPQ 25C, migration packages from 19A and forward can be uploaded to the latest site version.

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