

Oracle CPQ Update 25B Patch 1 Document

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The Oracle CPQ 25B Patch 1 document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 25B features, please see the Oracle CPQ 25B What’s New document.

HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
Configuration		
37740290	When a System Model Configuration contained a vertical array set with a hiding rule that resulted in a hidden row and a Freeze was applied to a column, the hidden row displayed.	When a System Model Configuration contains a vertical array set with a hiding rule that results in a hidden row and a Freeze is applied to a column, the hidden row does not display.
37747785	The Details button on the Product Work Bench took you to a blank page.	The Details button on the Product Work Bench take you to the Product Work Bench detail information.
Migration		
37673359	When downloading a migration package, the download progress bar did not display.	When downloading a migration package, the download progress bar displays.
Pricing		
37707726 37706678	When volume pricing was entered in the Pricing Portal, the full tier structure did not display in quoting.	When volume pricing is entered in the Pricing Portal, the full tier structure displays in quoting.
37715248	When charges were entered for the same part number but variable service durations or All Items, the charges showed incorrect part association or charge data in the Price Model Item Details page.	When charges are entered for the same part number but variable service durations or All Items, the charges show correct part association and charge data in the Price Model Item Details page.
37728937	When an initial attribute-based charge was created, the charge drawer did not close.	When an initial attribute-based charge is created, the charge drawer closes as expected.
37733952	You were unable to add pricing information via the Pricing Portal for a newly created part if the BOM Definition tables for the part were inactive.	You are able to add pricing information via the Pricing Portal for a newly created part if the BOM Definition tables for the part are inactive.
Users		
37707182	When a FullAccess Admin user's permission was changed to Sales User permission then returned to FullAccess user permission, the User Administrator and Access Administrator permission on the User Detail page did not display.	When a FullAccess Admin User permission is changed to Sales User permission then returned to FullAccess User permission, the User Administrator and Access Administrator permission on the User Detail page display.

BUG ID	DESCRIPTION	RESOLUTION
37729644	When a quick registration user had blank or improper email or First Name values on the My Profile page, an error message did not display.	When a quick registration user clicks the Apply button on the My Profile page with blank or invalid email address or First Name, an appropriate error message displays.
37730392	The My Profile page did not include the Javascript/Advanced HTML Opt-In setting.	The My Profile page includes the Javascript/Advanced HTML Opt-In setting.
Web Services		
37773139	Oracle CPQ Pricing Setup REST APIs did not support query (q) parameter for pricing matrix grids, pricing model data, and pricing matrix data.	<p>Support for the query (q) parameter for pricing matrix grids, pricing model data, and pricing matrix data is added to the following Oracle CPQ Pricing Setup REST APIs:</p> <ul style="list-style-type: none"> /pricingSetup/agreements/{agreementVariableName}/data /pricingSetup/agreements/{agreementVariableName}/matrixGrid /pricingSetup/matrixes/{pricingMatrixVariableName}/data /pricingSetup/models/{modelVariableName}/data /pricingSetup/models/{modelVariableName}/matrixGrid <p>Support for the query (chareq) parameter for pricing matrix grids is also added to the following Oracle CPQ Pricing Setup REST APIs:</p> <ul style="list-style-type: none"> /pricingSetup/agreements/{agreementVariableName}/matrixGrid /pricingSetup/models/{modelVariableName}/matrixGrid

Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 133.x
- Mozilla Firefox 135.x
- Microsoft Edge 133.x

Mobile Devices

- Apple iPad iOS 18.x, Safari browser
- Apple iPhone iOS 18.x, Safari browser

Note: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact My Oracle Support to determine the availability of workarounds and minor fixes.

Custom JavaScript

While Oracle CPQ does not endorse or guarantee the use of JavaScript customizations, we recognize that some customers have extended the Oracle CPQ. Customizations may conflict with new Oracle CPQ platform features, data may be corrupted or lost, maintenance and support may be difficult, cross-browser support must be verified, performance may be impaired, and testing is required for each upgrade. Customers should consider carefully the relative benefits of JavaScript customizations in light of the associated risks.

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring.

For more information about custom JavaScript, refer to:

- Overview > [Pre-Upgrade Considerations](#) > Customer JavaScript and CSS in the Oracle CPQ Online Help
- Style & Templates > [JET JavaScript Customization](#) in the Oracle CPQ Online Help

Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 25B, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Consulting team.

Disclaimer

The Oracle CPQ 25B Patch document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- “Major update” = Update 25B
- “Minor update” = Update 25B Patch 1

When using Migration Packages, content from 19A and forward can be uploaded to the latest site version.

Note: Bug ID numbers correspond to Oracle BugDB numbers.

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