ORACLE

Oracle CPQ
Resolved Known Issues

Update 25B

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TABLE OF CONTENTS

Table of Contents 1
Oracle CPQ 25B Hot Fixes 2
Oracle CPQ 25A Patch Summary 5
- Browser Support 8
- Custom JavaScript and CSS 8
- Training 9
- Disclaimer 9
- Migration 9

The Oracle CPQ 25B Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 25B features, please see the Oracle CPQ 25B What's New document.

ORACLE CPQ 25B HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
Approvals		
36172349	In single-user editing mode when parallel access to the same quote occurred and approvals submitted, depending on time submitted and delay in processing, the quote could become inaccessible and error messages were not provided consistently.	Improvements to processing parallel submission of approvals to the same quote and more informative error message handling are provided.
37137345	When the approval action was submitted, array set values were not updated.	When the approval action is submitted, array set values are updated.
Asset-Based Ordering		
37348467	The Line Delta Action code for subscription and goods items changed to Update even when there were no changes made.	The Line Delta Action code for subscription and goods items reflects the proper status.
37461640	When an asset was renewed, suspended, resumed, or terminated, the `_price_quantity` value was the result of being multiplied by the child item's quantity from the original asset. For example, if the original asset was a model with a quantity of 1 and a child item with a quantity of 15, the `_price_quantity` value on the new transaction was 15 for the model and 225 for the child item.	When an asset is renewed, suspended, resumed, or terminated the `_price_quantity` value is calculated accurately.
37560830	For an Oracle CPQ – Oracle Subscription Management (OSS) integrated site, the account information did not automatically populate for a renewal quote.	For an Oracle CPQ – Oracle Subscription Management (OSS) integrated site, the account information automatically populates for a renewal quote.
37390194	For an Oracle CPQ – Order Management Integrated site, a bundle item whose price was not defined did not populate and resulted in an error.	For an Oracle CPQ – Order Management Integrated site, a bundle item that is valued at $0.00 will populate in Oracle CPQ and flow to Order Management without error.

BUG ID	DESCRIPTION	RESOLUTION
Commerce		
33969052	The Copy Line Items action ignored the Commerce setting to run scripts once for all line items when line attributes were set to Revert to Default and contained Advanced Default formulas. This impacted performance.	The Copy Line Items action retains the Commerce setting to run scripts once for all line items when line attributes are set to Revert to Default and contain Advanced Default formulas.
37071039	In JET UI the Line Item Grid (LIG) on a tab was hidden if a user navigated away from that tab and then returned to the tab while an action was actively running.	In JET UI you can navigate to LIG tab locations while an action is running without the LIG becoming hidden.
37092195	Occasionally when a Revise action on the quote was performed, the quote did not complete rendering until the page was refreshed.	When a Revise action on the quote is performed, the quote renders as expected.
Configuration		
36496873	When BOM mapping rules were used to add multiple items based on a quantity configure attribute as a separate line item, the resequencing of the Line Item Grid (LIG) was unpredictable.	When BOM mapping rules are used to add multiple items based on a quantity configure attribute as a separate line item, the resequencing of the Line Item Grid (LIG) is consistent.
37145457	When an array attribute was part of a set type recommendation rule action and array-based constraint action that ran as 'one time rule target text' and "one time rule target text area' the attribute values were reset.	When an array attribute is part of a set type recommendation rule action and array-based constraint action that runs as 'one time rule target text' and "one time rule target text area' the attribute values are retained as expected.
37227975	When the domain array set controller data was modified and a recommendation rule updated the domain values, the Single Select Pick List (SSPL) attribute value was reset.	When the domain array set controller data is updated the Single Select Pick List (SSPL) attribute value retains its value.
Document Designer		
36494419	Some Thai characters did not display properly in pdf output.	Thai characters display as expected in the pdf output.

BUG ID	DESCRIPTION	RESOLUTION
Parts		
37148741	When System Configuration parts had eligibility rules to allow a particular user group access to the parts only through the configurator and not via Quick Add or Part Search, the parts were not available in the configurator for the user group.	When System Configuration parts have eligibility rules to allow a particular user group access to the parts only through the configurator and not via Quick Add or Part Search, the parts are available in the configurator for the user group.
Users		
37598872	When a user was working in a session and the user profile group list was updated in a different session, the user's session was still using the previous group list in several locations.	A new General Options setting called **Cache sales user groups for improved BML performance** is introduced with this patch. When this new setting is set to **Yes** (default), the group data is pulled from cache. When this setting is set to **No**, the group data presented is pulled from database rather than cache. **Note**: This will cause poorer performance.
Web Services		
37546525	The Update/Insert Parts REST API (`/rest/v18/partSetups/actions/upsertParts`) call returned bad request error for newly migrated custom part fields.	The Update/Insert Parts REST API (`/rest/v18/partSetups/actions/upsertParts`) call completes for custom part fields.

ORACLE CPQ 25A PATCH SUMMARY

The following table lists the hot fixes that are patched in the previous Oracle CPQ Update. These fixes are included as part of the Oracle CPQ Update 25B.

BUG ID	DESCRIPTION	RESOLUTION
ORACLE CPQ 25A PATCH 5		
Configuration		
37692047	In Redwood Quote User Interface (UI), the Return to Transaction action from reconfiguration on a copied quote took user to the original quote rather than the copied quote.	In Redwood Quote User Interface (UI), the Return to Transaction action from reconfiguration on a copied quote takes user to the correct quote.
ORACLE CPQ 25A PATCH 4		
Administration		
37598345	When attempting to render an external site in an iFrame, the site did not render.	After adding the external site to a list of approved iFrames sources for the site, the external site can render in an iFrame.
Commerce		
37612175	Copying a quote via an advanced destination rule with an incorrect value for document_id parameter failed.	Copying a quote via an advanced destination rule with an incorrect value for document_id parameter performs the copy.
Configuration		
37605568	When an array size was set by a recommendation, and user started selecting values for single-select menus in the array other than the first row, an error occurred.	Selection of single-select menus within arrays works as expected regardless of whether size was set by recommendation.
Favorites		
37467890	When a Favorite item containing a Single Select Pick List (SSPL) attribute was added/reconfigured in a quote, the favorite item SSPL value was incorrect.	When a Favorite item containing a SSPL attribute is added/reconfigured in a quote, the SSPL favorite item value is correct.
Logs/Reports		
37635348	Reports exported to XLSX format provided quote hyperlinks that were broken.	Reports exported to XLSX format contain working hyperlinks.

BUG ID	DESCRIPTION	RESOLUTION
Web Services		
37485021	When a SOAP call to update a line item action was requested a null pointer error displayed.	SOAP calls to update a line item action requests complete as expected.
37563193	REST APIs did not provide enough support for searching parts.	Updated the Parts Search REST API (`rest/v18/parts/actions/search`) to accept “keywords”:[“part10007”] as part of the search query.
ORACLE CPQ 25A PATCH 3		
Reports		
37585584	When exporting a report in Excel format from the Commerce Report Manager, an error was displayed.	Exporting a report in Excel format from the Commerce Report Manager works as expected.
Users		
37577218	Web Services Only users were not able to execute Export File Attachment SOAP calls.	Web Services Only users are able to execute Export File Attachment SOAP calls.
ORACLE CPQ 25A PATCH 2		
Commerce		
37512811	There was a performance degradation in environment with large number of `usersession` bml functions used.	Performance in environment with large number of `usersession` bml functions is improved.
Developer Toolkit		
37304357	When a library was imported via CLI for a designated process, this library became available to other existing processes.	When a library is imported via CLI it will be available to the defined process only.
Document Designer		
37381726	The default setting for Configuration float attributes was not set to two decimal places.	The default setting for Configuration float attributes is set to two decimal places as it was previously.

BUG ID	DESCRIPTION	RESOLUTION
ORACLE CPQ 25A PATCH 1		
Commerce		
37458430	When a Modify action was attempted for a non-English quote which had Single Select Menu (SSM) attributes mapped to Commerce data columns, an error displayed.	A non-English quote having Single Select Menu (SSM) attributes mapped to Commerce data columns is able to be modified without error.
Configuration		
37409871	When a Configuration was invalid, constrained, or displayed an error message to the user, the tab that caused the issue was not highlighted with red text/bottom border. The tab with the issue did not include the “has-error” class.	When a Configuration is invalid, constrained, or displays an error message to the user, the tab with the issue is highlighted with red text/bottom border and includes the “has-error” class.
Document Designer		
37450643	When an existing document designer or email designer template was opened, it did not load and an error displayed.	Document designer or email designer templates open as expected.
Pricing		
37440279	Deleting an attribute-based charge matrix row resulted in an error.	Attribute-based charge matrix rows can be deleted.
37440310	If pricing matrixes or custom charge attributes were included in the pricing engine, errors resulted when pricing portal administration data was uploaded or migrated.	If pricing matrixes or custom charge attributes are included in the pricing engine, pricing portal administration data uploads or migrates as expected.

Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on My Oracle Support to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 133.x
- Mozilla Firefox 135.x
- Microsoft Edge 133.x

Mobile Devices

- Apple iPad iOS 18.x, Safari browser
- Apple iPhone iOS 18.x, Safari browser

> **Note:** Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact My Oracle Support to determine the availability of workarounds and minor fixes.

Custom JavaScript and CSS

While Oracle CPQ does not endorse or guarantee the use of JavaScript customizations, we recognize that some customers have extended the Oracle CPQ. Customizations may conflict with new Oracle CPQ platform features, data may be corrupted or lost, maintenance and support may be difficult, cross-browser support must be verified, performance may be impaired, and testing is required for each upgrade. Customers should consider carefully the relative benefits of JavaScript customizations in light of the associated risks.

Customers are recommended to utilize the CPQJS APIs instead of manipulating the Document Object Model (DOM) structure or specific elements, classes or IDs.

If customers have added custom JavaScript that leverages the Document Object Model (DOM) structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring.

Oracle CPQ 23A and later supports JET v12.1.0. Please note the following:

- Select One component (`<oj-select-one>`) is deprecated and has been replaced with Select Single (`<oj-select-single>`). The following are impacted by this change: Favorites List and Detail pages, Commerce Analytics graph, and Single Select Menu (SSM).
- Standard JET tables with data table cell tag (<td>) has updated id property syntax and the headers property is removed. For example:
  - JET v12.1.0 syntax: `<td class="oj-table-data-cell oj-form-control-inherit" id="mandatoryModels-table:48_0">Recommended Model 1</td>`
  - JET v10.0.0 syntax: `<td class="oj-table-data-cell oj-form-control-inherit" id="mandatoryModels-table:modelName_48" headers="mandatoryModels-table:modelName">Recommended Model 1</td>`
- For Configuration Array set read-only cells, `.oj-table-data-cell.oj-hover` styling has been updated from `{background-color: #f2f2f3;}` to `linear-gradient (rgb(242, 242, 243), rgb(242, 242, 243))`.

- When changing column selections for Simple List UIs and Configuration BOM panels, you need to hover over the columns to see the options list display. This change impacts Recommended Items List, Asset List, Performance Logs, and Eligibility Rules.
- In data tables, clicking on a table cell selects the current value in the table cell (all table cell contents are highlighted). If you begin typing, the newly entered content replaces the highlighted content.
- In the Commerce Layout Editor, the tooltip remains in view even after the applicable field is no longer visible.
- The error message text for required attributes is modified from "Enter a value" to "Select a value".
- When a sales user edits a date attribute, the date-picker tool will not automatically open. The user must either type in a value or click the date picker icon to select a value. On a mobile device, the user must select the date picker icon to select a value.

IMPORTANT: JET widget CSS applies to elements with class that starts with '.oj'. Oracle JET reserves this as a namespace. As such all customized elements that include '.oj' should be reviewed, tested, and refactored. Going forward no customized elements should include '.oj' in order to prevent future issues.

Oracle CPQ 22C upgraded jQuery to 3.6.0. Customers using earlier versions of jQuery need to upgrade and test their JavaScript customizations.

Refer to the following resources for more information:

- Oracle CPQ Administration Online Help > Style & Templates > JavaScript Customizations for JET UIs
- Oracle CPQ JET Configuration and Transaction UI: Refactoring Existing JavaScript Customizations (Doc ID 2490016)
- JavaScript Extension Toolkit and JET v12.1.0 Release Notes

Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see My Oracle Support. Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help.

Disclaimer

This Oracle CPQ Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- "Major update" = Update 25B
- "Minor update" = Update 25B Patch 1

For Oracle CPQ 25B, migration packages from 19A and forward can be uploaded to the latest site version.

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