

Oracle CPQ Update 25A Patch 6 Document

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The Oracle CPQ 25A Patch 6 document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 25A features, please see the Oracle CPQ 25A What’s New document.

HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
Approvals		
37726980	When the approval action was submitted, array set values were not updated.	When the approval action is submitted, array set values are updated.
Assets		
37731656	For some older version of the Asset-Based Ordering (ABO) Managed Package the Customer Asset action resulted in a 404 error message.	The Customer Asset action displays the Customer Assets List page.
Commerce		
36535059	If users worked on multiple quotes, they could get a faulty session expiration which led to a “You are not authorized to access this page” error message.	Users working on multiple quotes do not get an inappropriate authorization error message.
37471257	An attempt to deploy a process failed and a data column index error displayed.	New or updates to existing processes deploy as expected.
Migration		
37743576	Migration from pre-production to the production site was very slow for Commerce processes with a large number of transition rules.	The time to complete migration from pre-production to production site is improved for Commerce processes with a large number of transition rules.
Pricing		
37752854	When a price model had a very large number of rate plans, the amount of time required for price calculation of the price model items was slow.	When a price model has a very large number of rate plans, the amount of time for price calculation of the price model items is improved.
Users		
37614413	When a user was working in a session and the user profile group list was updated in a different session, the user's session was still using the previous group list in several locations.	A new General Options setting called Cache sales user groups for improved BML performance is introduced with this patch. When this new setting is set to Yes (default), the group data is pulled from cache. When this setting is set to No , the group data presented is pulled from database rather than cache. Note: This will cause poorer performance.

BUG ID	DESCRIPTION	RESOLUTION
Web Services		
37734687	Async-mode Import Asset CSV file REST API call failed with internal server error message.	Async-mode Import Asset CSV file REST API call completes as expected.

Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 131.x
- Mozilla Firefox 131.x
- Microsoft Edge 130.x

Mobile Devices

- Apple iPad iOS 18.x, Safari browser
- Apple iPhone iOS 18.x, Safari browser

Note: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact My Oracle Support to determine the availability of workarounds and minor fixes.

Custom JavaScript

While Oracle CPQ does not endorse or guarantee the use of JavaScript customizations, we recognize that some customers have extended the Oracle CPQ. Customizations may conflict with new Oracle CPQ platform features, data may be corrupted or lost, maintenance and support may be difficult, cross-browser support must be verified, performance may be impaired, and testing is required for each upgrade. Customers should consider carefully the relative benefits of JavaScript customizations in light of the associated risks.

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring.

For more information about custom JavaScript, refer to:

- Overview > [Pre-Upgrade Considerations](#) > Customer JavaScript and CSS in the Oracle CPQ Online Help
- Style & Templates > [JET JavaScript Customization](#) in the Oracle CPQ Online Help

Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 25A, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Consulting team.

Disclaimer

The Oracle CPQ 25A Patch document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- “Major update” = Update 25A
- “Minor update” = Update 25A Patch 6

When using Migration Packages, content from 19A and forward can be uploaded to the latest site version.

Note: Bug ID numbers correspond to Oracle BugDB numbers.

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