

Oracle CPQ Resolved Known Issues



Update 25A

TABLE OF CONTENTS

Table of Contents.....	1
Oracle CPQ 25A Hot Fixes.....	2
Oracle CPQ 24D Patch Summary	4
Browser Support	7
Custom JavaScript and CSS	7
Training.....	8
Disclaimer.....	8
Migration.....	8

The Oracle CPQ 25A Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 25A features, please see the Oracle CPQ 25A What's New document.

ORACLE CPQ 25A HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
Accounts		
37226629	If addresses in the midst of order number sequence were deleted, an additional Tab was created when a user clicked on Account > Address tab.	An additional Tab is not created when a user clicks on Account > Address tab.
Assets		
36844720	When creating an asset with a change estimate (for example, price change in the details), the price value was not accurate.	When creating an asset with a change estimate (for example, price change in the details), the price value is accurate.
Commerce		
36127849	In a multi-node site, some nodes would not generate/email Commerce reports.	In a multi-node site, all nodes generate/email Commerce reports.
36221788	Improved evaluation of hiding and constraint rules for a Transaction for <code>gettransaction</code> BML function and bulk download of Transactions.	<p>The following enhancements were made:</p> <ul style="list-style-type: none"> The <code>gettransaction()</code> BML function provides a new “includeRuleData” parameter which by default (False) skips rule data evaluation. If rule data evaluation and download in the XML is desired, this parameter must be set to True. The Commerce Transactions bulk download page provides a new Include Rule Data setting. By default, this setting is set to No which prevents the evaluation of rules during bulk download. If the evaluation of rules is desired, this option must be set to Yes which would result in rule_data being included in the downloaded XML.
36473676	After a new Data Cube Mapping File was created, the file did not contain all the Commerce attributes.	After a new Data Cube Mapping File is created, the file contains all the Commerce attributes.
36617644	When array set attributes ran parallel rule execution, the system became unstable.	When array set attributes runs parallel rule execution, the system remains stable.

BUG ID	DESCRIPTION	RESOLUTION
37190521	When a Print action included an automatic Save action prior to print, line filtering did not work properly.	When a Print action includes an automatic Save action prior to print, line filtering works properly.
37259208	When Submit and Request Approval actions both had BML to add a row to an array set, and the Request Approval action had auto-submit enabled, the auto-submit path created two rows in the array rather than one.	When Submit and Request Approval actions both have BML to add a row to an array set, and the Request Approval action has auto-submit enabled, the auto-submit path creates one row in the array as expected.
Configuration		
36197820	When a model was reconfigured the page did not load.	When a model reconfigures the page loads as expected.
37145457	When a system had a constraint on a child model's array attributes, the constrained value would not be retained when navigating to the child model.	When a child model's array attribute is constrained and you navigate to the child model, the constrained value is still present in the array attribute.
Integration		
36915853	Oracle CPQ did not send reminders and expiration notifications for DocuSign envelopes to customers determined by DocuSign account-level settings.	Oracle CPQ sends reminders and expiration notifications for DocuSign envelopes to customers determined by DocuSign account-level settings.
Logs/Reports		
36466508	Monthly usage report was not received even though Receive Monthly Usage Report was enabled.	Monthly usage report is received when Receive Monthly Usage Report is enabled.
36870083	The performance/event logs were not capturing in the eventdata column the endpoints being called from <code>urldata</code> calls.	The performance/event logs were not capturing in the eventdata column the endpoints being called from <code>urldata</code> calls.
Users		
37146681	If users with the same login value but different user IDs exist on a site, a new sales company user group could not be created.	If users with the same login value but different user IDs exist on a site, a new sales company user group can be created.

ORACLE CPQ 24D PATCH SUMMARY

The following table lists the hot fixes that are patched in the previous Oracle CPQ Update. These fixes are included as part of the Oracle CPQ 24D Update.

BUG ID	DESCRIPTION	RESOLUTION
ORACLE CPQ 24D PATCH 5		
Administration		
37306961	Imports of images and fonts on the homepage were blocked.	Imports of external images and fonts are allowed.
Commerce		
37315812	When Submit and Request Approval actions both had BML to add a row to an array set, and the Request Approval action had auto-submit enabled, the auto-submit path created two rows in the array rather than one.	When Submit and Request Approval actions both have BML to add a row to an array set, and the Request Approval action has auto-submit enabled, the auto-submit path creates one row in the array as expected.
Web Services		
37388005	A Commerce Interact – Transaction Line REST API call did not include the <code>_parent_doc_number</code> parameter in the response.	A Commerce Interact – Transaction Line REST API call includes the <code>_parent_doc_number</code> parameter in the response.
ORACLE CPQ 24D PATCH 4		
Commerce		
371735311	During asset import of an Update action, the generated SQL query used the <code>LIKE</code> operator for getting records with <code>asset_key</code> resulting in slow performance.	During asset import of an Update action, the generated SQL query now uses the <code>EQUAL TO</code> operator for getting records with <code>asset_key</code> resulting in improved performance.
37310927	When an existing standard process attribute was overridden to include new analytics, you were not provided with a selection list of override options.	When an existing standard process attribute is overridden to include new analytics, you are provided with a selection list of override options.
Configuration		
37264444	You were unable to roll back changes or view related rules tab for a model level Single Select Menu (SSM) attribute that was originally created at the product line level.	You are able to roll back changes or view related rules tab for a model level SSM attribute that is originally created at the product line level.

37300409	The <code>getSystemData</code> bml fuction conversion of system configuration data objects to JSON had slow performance.	The <code>getSystemData</code> bml fuction conversion of system configuration data objects to JSON performance is improved.
37306956	Performance was slow when a Single Select Pick List (SSPL) attribute with array filters referenced a large data table.	Performance is improved when a Single Select Pick List (SSPL) attribute with array filters references a large data table.
Document Designer		
37273746	Table of Content titles did not link properly and page numbers did not display correctly for DOCX documents generated via Document Designer.	Table of Content titles link properly and page numbers display correctly for DOCX documents generated via Document Designer.
Integration		
36419438	When a duplicate quote was created from a new opportunity in Oracle CX Sales, within Oracle CPQ the opportunity ID/opportunity name were displayed as the old opportunity name instead of the new opportunity ID.	When a duplicate quote is created from a new opportunity in Oracle CX Sales, within Oracle CPQ the opportunity ID/opportunity name display correctly.
37170627	In Oracle CPQ the old opportunity was retrieved after a duplicate quote was created from Oracle CX Sales.	In Oracle CPQ the correct opportunity is retrieved after a duplicate quote is created from Oracle CX Sales.
ORACLE CPQ 24D PATCH 3		
Configuration		
37249499	When an array Single Select Pick List (SSPL) used a non-array attribute in its filter or static filter, an exception message resulted.	When an array SSPL has a non-array attribute in its filter or static filter, the filtered results display.
ORACLE CPQ 24D PATCH 2		
Administration		
37185502	Files with an uppercase filename extension in File Manager did not load.	Files located in File Manger load as expected.
Commerce		
37199441	Line-level system attributes were erroneously constrained by line limit size setting.	Line-level system attributes are not constrained by line limit size setting

37219660	When a document in Collaborative Editing mode was opened, updates specified in the Modify tab of the Open process action were only being executed for the first user on the quote.	When a document in Collaborative Editing mode opens, updates are executed for all users.
Configuration		
37186652	When navigating between children of a system configuration, the response time from the JET User Interface was slow.	When navigating between children of a system configuration, the response time from the JET User Interface is improved.
ORACLE CPQ 24D PATCH 1		
Commerce		
37134527	When a user reconfigured a model from a Line Item Grid (LIG) that had been added as a favorite item via the Update Line Item REST API, an error resulted.	A user can reconfigure a model from a LIG that is added as a favorite item via the Update Line Item REST API.
Configuration		
37136499	When BOM item and BOM mapping tables were changed without deploying configuration, a configuration error could result.	An error doesn't occur when BOM item and BOM mapping tables are updated without deploying configuration.
37136502	When an array set with a Single Select Pick List (SSPL) attribute that points to a large data table was reconfigured, performance was slow.	When an array set with a SSPL attribute that points to a large data table is reconfigured, performance is improved.
Pricing		
37138878	When volume pricing was calculated with round-up block pricing (with empty item price), the calculation was incorrect unless there were no partial blocks.	When volume pricing is calculated with round-up block pricing, the calculation is correct.

Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 131.x
- Mozilla Firefox 131.x
- Microsoft Edge 130.x

Mobile Devices

- Apple iPad iOS 18.x, Safari browser
- Apple iPhone iOS 18.x, Safari browser

Note: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

Custom JavaScript and CSS

While Oracle CPQ does not endorse or guarantee the use of JavaScript customizations, we recognize that some customers have extended the Oracle CPQ. Customizations may conflict with new Oracle CPQ platform features, data may be corrupted or lost, maintenance and support may be difficult, cross-browser support must be verified, performance may be impaired, and testing is required for each upgrade. Customers should consider carefully the relative benefits of JavaScript customizations in light of the associated risks.

Customers are recommended to utilize the [CPQJS APIs](#) instead of manipulating the Document Object Model (DOM) structure or specific elements, classes or IDs.

If customers have added custom JavaScript that leverages the Document Object Model (DOM) structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring.

Oracle CPQ 23A and later supports JET v12.1.0. Please note the following:

- Select One component (`<oj-select-one>`) is deprecated and has been replaced with Select Single (`<oj-select-single>`). The following are impacted by this change: Favorites List and Detail pages, Commerce Analytics graph, and Single Select Menu (SSM).
- Standard JET tables with data table cell tag (`<td>`) has updated id property syntax and the headers property is removed. For example:
 - JET v12.1.0 syntax: `<td class="oj-table-data-cell oj-form-control-inherit" id="mandatoryModels-table:48_0">Recommended Model 1</td>`
 - JET v10.0.0 syntax: `<td class="oj-table-data-cell oj-form-control-inherit" id="mandatoryModels-table:modelName_48" headers="mandatoryModels-table:modelName">Recommended Model 1</td>`

- For Configuration Array set read-only cells, `.oj-table-data-cell.oj-hover` styling has been updated from `{background-color: #f2f2f3;}` to `linear-gradient (rgb(242, 242, 243), rgb(242, 242, 243))`.
- When changing column selections for Simple List UIs and Configuration BOM panels, you need to hover over the columns to see the options list display. This change impacts Recommended Items List, Asset List, Performance Logs, and Eligibility Rules.
- In data tables, clicking on a table cell selects the current value in the table cell (all table cell contents are highlighted). If you begin typing, the newly entered content replaces the highlighted content.
- In the Commerce Layout Editor, the tooltip remains in view even after the applicable field is no longer visible.
- The error message text for required attributes is modified from "Enter a value" to "Select a value".
- When a sales user edits a date attribute, the date-picker tool will not automatically open. The user must either type in a value or click the date picker icon to select a value. On a mobile device, the user must select the date picker icon to select a value.

IMPORTANT: JET widget CSS applies to elements with class that starts with '.oj'. Oracle JET reserves this as a namespace. As such all customized elements that include '.oj' should be reviewed, tested, and refactored. Going forward no customized elements should include '.oj' in order to prevent future issues.

Oracle CPQ 22C upgraded jQuery to 3.6.0. Customers using earlier versions of jQuery need to upgrade and test their JavaScript customizations.

Refer to the following resources for more information:

- Oracle CPQ Administration Online Help > Style & Templates > [JavaScript Customizations for JET UIs](#)
- [Oracle CPQ JET Configuration and Transaction UI: Refactoring Existing JavaScript Customizations \(Doc ID 2490016.1\)](#)
- [JavaScript Extension Toolkit and JET v12.1.0 Release Notes](#)

Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 25A, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help.

Disclaimer

The Oracle CPQ 25A Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- "Major update" = Update 25A
- "Minor update" = Update 25A Patch 1

For Oracle CPQ 25A, migration packages from 19A and forward can be uploaded to the latest site version.

CONNECT WITH US

Call +1.800.ORACLE1 or visit oracle.com.

Outside North America, find your local office at oracle.com/contact.



blogs.oracle.com



facebook.com/oracle



twitter.com/oracle

Copyright © 1994, 2024 Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software" or "commercial computer software documentation" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

