

Oracle CPQ Update 24D Patch 4 Document

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The Oracle CPQ 24D Patch 4 document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 24D features, please see the Oracle CPQ 24D What's New document.

HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
Commerce		
371735311	During asset import of an Update action, the generated SQL query used the <code>LIKE</code> operator for getting records with <code>asset_key</code> resulting in slow performance.	During asset import of an Update action, the generated SQL query now uses the <code>EQUAL TO</code> operator for getting records with <code>asset_key</code> resulting in improved performance.
37310927	When an existing standard process attribute was overridden to include new analytics, you were not provided with a selection list of override options.	When an existing standard process attribute is overridden to include new analytics, you are provided with a selection list of override options.
Configuration		
37264444	You were unable to roll back changes or view related rules tab for a model level Single Select Menu (SSM) attribute that was originally created at the product line level.	You are able to roll back changes or view related rules tab for a model level SSM attribute that is originally created at the product line level.
37300409	The <code>getSystemData</code> bml fuction conversion of system configuration data objects to JSON had slow performance.	The <code>getSystemData</code> bml fuction conversion of system configuration data objects to JSON performance is improved.
37306956	Performance was slow when a Single Select Pick List (SSPL) attribute with array filters referenced a large data table.	Performance is improved when a Single Select Pick List (SSPL) attribute with array filters references a large data table.
Document Designer		
37273746	Table of Content titles did not link properly and page numbers did not display correctly for DOCX documents generated via Document Designer.	Table of Content titles link properly and page numbers display correctly for DOCX documents generated via Document Designer.
Integration		
36419438	When a duplicate quote was created from a new opportunity in Oracle CX Sales, within Oracle CPQ the opportunity ID/opportunity name were displayed as the old opportunity name instead of the new opportunity ID.	When a duplicate quote is created from a new opportunity in Oracle CX Sales, within Oracle CPQ the opportunity ID/opportunity name display correctly.
37170627	In Oracle CPQ the old opportunity was retrieved after a duplicate quote was created from Oracle CX Sales.	In Oracle CPQ the correct opportunity is retrieved after a duplicate quote is created from Oracle CX Sales.

Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 125.x
- Mozilla Firefox 126.x
- Microsoft Edge 124.x

Mobile Devices

- Apple iPad iOS 17.x, Safari browser
- Apple iPhone iOS 17.x, Safari browser

Note: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

Custom JavaScript

While Oracle CPQ does not endorse or guarantee the use of JavaScript customizations, we recognize that some customers have extended the Oracle CPQ. Customizations may conflict with new Oracle CPQ platform features, data may be corrupted or lost, maintenance and support may be difficult, cross-browser support must be verified, performance may be impaired, and testing is required for each upgrade. Customers should consider carefully the relative benefits of JavaScript customizations in light of the associated risks.

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring.

For more information about custom JavaScript, refer to:

- Overview > [Pre-Upgrade Considerations](#) > Customer JavaScript and CSS in the Oracle CPQ Online Help
- Style & Templates > [JET JavaScript Customization](#) in the Oracle CPQ Online Help

Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 24C, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Consulting team.

Disclaimer

The Oracle CPQ 24C Patch document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- “Major update” = Update 24D
- “Minor update” = Update 24D Patch 4

When using Migration Packages, content from 19A and forward can be uploaded to the latest site version.

Note: Bug ID numbers correspond to Oracle BugDB numbers.

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