

Oracle CPQ Resolved Known Issues



Update 24D

TABLE OF CONTENTS

Table of Contents.....	1
Oracle CPQ 24D Hot Fixes	2
Oracle CPQ 24C Patch Summary.....	4
Browser Support	6
Custom JavaScript and CSS	7
Training.....	8
Disclaimer	8
Migration	8

The Oracle CPQ 24D Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 24D features, please see the Oracle CPQ 24D What's New document.

ORACLE CPQ 24D HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
Configuration		
33412237 34000718	A large BOM Data table with at least one BOM Mapping rule had slow performance.	The performance of a large BOM Data table with BOM Mapping rules is enhanced.
36294885	When a user attempted to configure a model that had a constraint rule and an invalid constraint rule value was entered, the resulting message was hidden by the User Interface.	When a user configures a model with a constraint rule and an invalid constraint rule value is entered, the resulting message is visible in the User Interface.
36415204	When the <code>getbom()</code> BML function was used to retrieve a configured BOM, the time associated with date attributes in the fields parameter was 00:00.	A new Configuration setting called Include time data in getBOM fields output. Format: "yyyy-MM-dd HH:mm:ss" is introduced with this 24D fix. When this new setting is set to Yes , the time is included in the <code>getBom</code> output. When this setting is set to No , the time will be 00:00:00 in the output.
36716339	When a site supported multiple language translations, Oracle CPQ calculated every language for every label. This resulted in slow performance.	When a site supported multiple language translations, Oracle CPQ calculates just the translations for labels that are populated for the site. This change has improved performance.
Document Designer		
36614069	The Print dialog box opened with blank fields as the document details loaded in the background. If a user attempted to reload the dialog box instead of waiting, a new call initiated which resulted in longer loading time and the new call went into the queue.	The Print dialog box will not allow a call to reload the document details while the current details are loading in the background.
Integration		
35693716	For Salesforce or Microsoft Dynamics 365 implementations, if BML URL Access Functions ran in different threads, sometimes both threads would wait indefinitely for the other to refresh an OAuth token.	For Salesforce or Microsoft Dynamics 365 implementations, Oracle CPQ added checks to prevent redundant OAuth token regeneration.

BUG ID	DESCRIPTION	RESOLUTION
36404847	In a Salesforce Integration after a Site Refresh, email quote approvers received a Partner OAuth token error and were required to generate a new token.	In a Salesforce Integration after a Site Refresh, email quote approvers with valid Partner OAuth Tokens are able to approve quotes and do not receive a Partner OAuth token error message.
Logs		
36454217	Administration log showed incorrect entries when a user login attempt with password failure resulted in an update to their user profile.	Administration log no longer shows profile updates when there is a login attempt with a password failure. Those failures will only be recorded in the bm.log.
Parts		
36801036	When using the Pricing Portal to bulk upload a Price Model that contained over 65,000 parts using two files (one for the parts and one for the prices), the upload ran very slow.	When using the Pricing Portal to bulk upload a Price Model that contains over 65,000 parts using two files (one for the parts and one for the prices), performance has been enhanced.
Pricing		
36798221	When an advanced pricing model imported EUR currency float type pricing attributes, the unit price value result shown in the pricing preview was inaccurate.	When an advanced pricing model imports EUR currency float type pricing attributes, the unit price value result shown in the pricing preview is accurate.

ORACLE CPQ 24C PATCH SUMMARY

The following table lists the hot fixes that are patched in the previous Oracle CPQ Update. These fixes are included as part of the Oracle CPQ 24C Update.

BUG ID	DESCRIPTION	RESOLUTION
ORACLE CPQ 24C PATCH 6		
Commerce		
37002186	If a user attempted to view archives and an undeployed data column existed on the site, an error resulted.	If a user attempts to view archives and an undeployed data column exists, the archive is viewable.
Configuration		
36994969	In Legacy Configuration Layout when a configuration had over 24,000 attributes, reconfiguration failed.	In Legacy Configuration Layout when a configuration has over 24,000 attributes, reconfiguration will complete.
Migration		
36893793	Standard process migration with overrides defined caused the migration to fail.	Standard process migration with overrides defined migrate as expected.
ORACLE CPQ 24C PATCH 5		
Configuration		
36974689	When the <code>getbom()</code> BML function was used for a manufacturing BOM where child items had an array condition, inaccurate results were provided.	When the <code>getbom()</code> BML function is used for a manufacturing BOM where child items have an array condition, accurate results are provided.
37000109	When the <code>getbom()</code> BML function was used for a manufacturing BOM the third function parameter <code>lineFields</code> was ignored and no commerce sub doc attribute values requested by this parameter were returned.	A new Configuration setting called, Overwrite matching manufacturing BOM attribute and field values with sales BOM values is introduced with this patch. When this new setting is set to Yes , the added and when it's set to yes , the <code>getbom()</code> BML function is used for a manufacturing BOM the third function parameter <code>lineFields</code> will include requested commerce sub doc attribute values as long as the BOM item is also a sales item.

ORACLE CPQ 24C PATCH 4

Commerce

36952754	If a file attachment with an invalid file extension was selected for upload, the system did not process the request or provide an error message.	If a file attachment with an invalid file extension is selected for upload, an invalid file type error displays.
36964829	Exporting a list of quotes from the Commerce Process Manager resulted in an error.	Exporting a list of quotes from the Commerce Process Manager works as expected.

Document Designer

36911597	After the Search feature in Document Designer was used to modify content, the document was not able to complete the Save process.	After the Search feature in Document Designer is used to modify content, the document saves as expected.
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Pricing

36923234	When one or more assets with pricing rules in a transaction were reconfigured, the price values were not accurate.	When one or more assets with pricing rules in a transaction are reconfigured, the price values are accurate.
36975139	After a Pricing Portal migration rollback of price models, all pricing data was deleted.	After a Pricing Portal migration rollback of price models, pricing data is retained.

Web Services

36909658	A Commerce REST API Get Transaction Web Services call always returned <code>hasMore=false</code> even when an array set had more than the requested limit of rows.	A Commerce REST API Get Transaction Web Services call returns the appropriate result for the <code>hasMore</code> parameter.
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ORACLE CPQ 24C PATCH 3

BML

36821095	If queries to a Data Table from within an environment used Web Services and <code>urldatabyget</code> BML function rather than the productized BMQL function, an error message resulted.	BML function <code>urldatabyget</code> function returns results as expected.
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DATA TABLE		
36831238	An Advanced Filter search for a specific value using the “Starts With” operator returned results that contained unexpected values.	An Advanced Filter search for a specific value using the “Starts With” operator returns the expected results.
ORACLE CPQ 24C PATCH 2		
Commerce		
36873525	Incorrect error message displayed when an action triggered a transaction line validation rule.	Correct validation error message displays when an action triggers a transaction line validation rule.
36874813	In a multi-node system, a user could not export line items from a different node other than the node where the quote was created.	In a multi-node system, a user can export line items from a different node than other than the node where the quote is created.
ORACLE CPQ 24C PATCH 1		
Integration		
36817939	Real-Time Integration tasks were always processed serially, even if they could be processed in parallel.	Real-Time Integration processing performance is enhanced.
Migration		
36797351	Migration of Pricing Portal failed with timeout error.	Pricing Portal migration completes.

Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version’s standard functionality.

Certified Browsers

Windows

- Google Chrome 125.x
- Mozilla Firefox 126.x
- Microsoft Edge 124.x

Mobile Devices

- Apple iPad iOS 17.x, Safari browser
- Apple iPhone iOS 17.x, Safari browser

Note: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

Custom JavaScript and CSS

While Oracle CPQ does not endorse or guarantee the use of JavaScript customizations, we recognize that some customers have extended the Oracle CPQ. Customizations may conflict with new Oracle CPQ platform features, data may be corrupted or lost, maintenance and support may be difficult, cross-browser support must be verified, performance may be impaired, and testing is required for each upgrade. Customers should consider carefully the relative benefits of JavaScript customizations in light of the associated risks.

Customers are recommended to utilize the [CPQJS APIs](#) instead of manipulating the Document Object Model (DOM) structure or specific elements, classes or IDs.

If customers have added custom JavaScript that leverages the Document Object Model (DOM) structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring.

Oracle CPQ 23A and later supports JET v12.1.0. Please note the following:

- Select One component (`<oj-select-one>`) is deprecated and has been replaced with Select Single (`<oj-select-single>`). The following are impacted by this change: Favorites List and Detail pages, Commerce Analytics graph, and Single Select Menu (SSM).
- Standard JET tables with data table cell tag (`<td>`) has updated id property syntax and the headers property is removed. For example:
 - JET v12.1.0 syntax: `<td class="oj-table-data-cell oj-form-control-inherit" id="mandatoryModels-table:48_0">Recommended Model 1</td>`
 - JET v10.0.0 syntax: `<td class="oj-table-data-cell oj-form-control-inherit" id="mandatoryModels-table:modelName_48" headers="mandatoryModels-table:modelName">Recommended Model 1</td>`
- For Configuration Array set read-only cells, `.oj-table-data-cell.oj-hover` styling has been updated from `{background-color: #f2f2f3;}` to `linear-gradient (rgb(242, 242, 243), rgb(242, 242, 243))`.
- When changing column selections for Simple List UIs and Configuration BOM panels, you need to hover over the columns to see the options list display. This change impacts Recommended Items List, Asset List, Performance Logs, and Eligibility Rules.
- In data tables, clicking on a table cell selects the current value in the table cell (all table cell contents are highlighted). If you begin typing, the newly entered content replaces the highlighted content.
- In the Commerce Layout Editor, the tooltip remains in view even after the applicable field is no longer visible.
- The error message text for required attributes is modified from "Enter a value" to "Select a value".
- When a sales user edits a date attribute, the date-picker tool will not automatically open. The user must either type in a value or click the date picker icon to select a value. On a mobile device, the user must select the date picker icon to select a value.

IMPORTANT: JET widget CSS applies to elements with class that starts with '.oj'. Oracle JET reserves this as a namespace. As such all customized elements that include '.oj' should be reviewed, tested, and refactored. Going forward no customized elements should include '.oj' in order to prevent future issues.

Oracle CPQ 22C upgraded jQuery to 3.6.0. Customers using earlier versions of jQuery need to upgrade and test their JavaScript customizations.

Refer to the following resources for more information:

- [Oracle CPQ Administration Online Help > Style & Templates > JavaScript Customizations for JET UIs](#)
- [Oracle CPQ JET Configuration and Transaction UI: Refactoring Existing JavaScript Customizations \(Doc ID 2490016.1\)](#)
- [JavaScript Extension Toolkit and JET v12.1.0 Release Notes](#)

Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 24C, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help.

Disclaimer

The Oracle CPQ 24C Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- “Major update” = Update 24D
- “Minor update” = Update 24D Patch 1

For Oracle CPQ 24D, migration packages from 19A and forward can be uploaded to the latest site version.

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