

Oracle CPQ Update 24A Patch 9 Document

TABLE OF CONTENTS

Table of Contents.....	1
Hot Fixes	2
Browser Support	2
Custom JavaScript.....	3
Training.....	3
Disclaimer.....	3
Migration.....	3

The Oracle CPQ 24A Patch 9 document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 24A features, please see the Oracle CPQ 24A What's New document.

HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
Logs		
36554821	The Overcrowded Mode notification email was not sent in some instances.	The Overcrowded Mode email notification is sent as expected when the system enters overcrowded mode.
Document Designer		
36540328	When a DOCX document was generated the Table of Contents heading style did not match the style defined in Oracle CPQ.	When a DOCX document is generated the Table of Contents heading style matches the defined heading style.

Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 118.x
- Mozilla Firefox 118.x
- Microsoft Edge 118.x

Mobile Devices

- Apple iPad iOS 17.x, Safari browser
- Apple iPhone iOS 17.x, Safari browser

Note: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

Custom JavaScript

While Oracle CPQ does not endorse or guarantee the use of JavaScript customizations, we recognize that some customers have extended the Oracle CPQ. Customizations may conflict with new Oracle CPQ platform features, data may be corrupted or lost, maintenance and support may be difficult, cross-browser support must be verified, performance may be impaired, and testing is required for each upgrade. Customers should consider carefully the relative benefits of JavaScript customizations in light of the associated risks.

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring.

For more information about custom JavaScript, refer to:

- Overview > [Pre-Upgrade Considerations](#) > Customer JavaScript and CSS in the Oracle CPQ Online Help
- Style & Templates > [JET JavaScript Customization](#) in the Oracle CPQ Online Help

Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 24A, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Consulting team.

Disclaimer

The Oracle CPQ 24A Patch document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- “Major update” = Update 24A
- “Minor update” = Update 24A Patch 9

When using Migration Packages, content from 19A and forward can be uploaded to the latest site version.

Note: Bug ID numbers correspond to Oracle BugDB numbers.

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