ORACLE

Oracle CPQ
Resolved Known Issues

Update 24A

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The Oracle CPQ 24A Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 24A features, please see the Oracle CPQ 24A What's New document.

ORACLE CPQ 24A HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
Document Designer		
32295325 25751609	When selecting the color in either header styling or within a text element, the HEX code could not be edited directly.	When selecting the color in either header styling or within a text element, the HEX code can be edited.
35879878 35879909	An externally linked image (`http` or `https`) did not print to Document Designer output.	An externally linked image (`http` or `https`) prints to Document Designer output.
Commerce		
30776468	Changing the user profile language in a different tab or session from a current tab/session caused translated text to be overwritten by the previously defined language.	Changing the user profile language in a different tab or session from a current tab/session then saving the current information will change to the latest defined user profile language.
31374922	Mobile approval using the HTML approval link resulted in an error message if the variable name of the retrieve action was the same as an action in a different process.	Mobile approval using the HTML approval link are processed appropriately.
34914537	From the Transaction Manager Search page, after a selectable attribute was moused over, the background of the attribute did not return to its original color.	From the Transaction Manager Search page, after a selectable attribute is moused over, the background of the attribute returns to its original color.
35728582	When editing a Line Item Grid attribute the text moved to the top of the cell.	When editing a Line Item Grid attribute the text remains positioned within the cell.
35857782	Report Manager did not have a Schedule Summary column.	Report Manager includes a Schedule Summary column to provide details of the report run schedule.
35950755	When quick add standalone parts were added to a transaction, the system attribute `_line_bom_part_number` automatically populated.	When quick add standalone parts are added to a transaction, the system attribute `_line_bom_part_number` does not automatically populate.

BUG ID	DESCRIPTION	RESOLUTION
36005013	After upgrade, the Send Email Commerce action displayed an error message and the email was not sent if there was an attachment with unicode characters in the filename.	After upgrade, the Send Email Commerce action sends email as expected.
36091724	After personalizing a Line Item Grid, if sort column was hidden, the **View** button and line item values appeared grayed out.	After personalizing a Line Item Grid, the **View** button and line item values display appropriately.
Configuration		
33856737	Line Item Grid BOM items did not update when reconfigured.	Line Item Grid BOM items update following reconfiguration.
34343233	Search flow results with a long URL failed to open the configurator with JET UI.	Search flow results work with JET UI.
34393705	Defined Text Administration translations were not used by Configuration actions.	Text Administration overrides take effect in Configuration.
34616603	When recommendation rules were executed on Single Select Pick List arrays, a blank attribute value was not valid.	When recommendation rules are executed on Single Select Pick List arrays, a blank attribute value is considered a valid value.
34905789	When a large data set was called via REST API, system configuration navigation performance could be slow or may fail.	When a large data set is called via REST API, system configuration navigation performance is improved.
35115042	In system configuration with price books disabled, an error resulted after reconfiguring a model twice.	A model can be reconfigured without error.
35401265	When an array list contained one constrained text attribute and multiple instances of it were added without clicking away, the default value was saved.	When an array list contains one constrained text attribute and multiple instances of it are added without clicking away, the entered value is saved.
35470157	A recommendation rule could not set an empty value for a Single Select Pick List attribute.	A recommendation rule can set an empty value for a Single Select Pick List attribute.

BUG ID	DESCRIPTION	RESOLUTION
35630238	When a BOM was configured with the price already defined in the price book, the total model price did not populate accurately.	When a BOM is configured with the price already defined in the price book, the total model price populates accurately.
35707325	After array set rows were deleted and new rows added, the new rows contained the previous values.	After array set rows are deleted and new rows added, the new rows do not contain previous values.
35875556	When a favorite was added via REST API, configuration attribute values were not retained after reconfiguration.	When a favorite is added via REST API, configuration attribute values are retained after reconfiguration.
Data Tables		
35644613	When a new column was added to a data table using the REST API `order` property, the new column fields contained incorrect values.	When a new column is added to a data table using the REST API `order` property, the column fields are populated as expected.
35851520	A data table item that contained a leading 0 did not appear in search results.	A data table item that contains a leading 0 appears in search results.
Integration		
35713960	In an OCI Cloud environment, a REST API call via `urlmultipartbypost()` resulted in an error message from Oracle CPQ.	In an OCI Cloud environment, a REST API call via `urlmultipartbypost()` completes.
Logs		
35430546	Performance was slow for the Events log (`log_application_events`) via REST for large result sets.	Performance is enhanced for the Events log (log_application_events).
35668394	When logger was set to PERF, errors for that area were not logged.	When logger is set to PERF, errors for that area are logged.
Migration		
35136352	The **Modified By** column in the Migration Center did not account for users who had migrated that entity.	When migrating high-level or granular-level entities from the source site or package to the target side, the Modified By column populates the login name of the user performing the migration.

BUG ID	DESCRIPTION	RESOLUTION
Parts		
35052724	The error message displayed when a part association chain had too many levels was confusing.	When a part association change has too many levels, the message displayed is improved, as follows: `The part associations exceed the maximum number of 15 supported levels.`
Pricing		
35407435	When a part's price was queried, the value of 0.0 was populated instead of the correct value.	When a part's price is queried, the correct price value is populated.
35611314	Currency type array attributes were erroneously able to be selected for price score mapping from the Administration page.	Currency type array attributes are not included as an option for price score mapping.
35869710	During data migration the `CmAttribute - _chargeSet_netPrice` attribute resulted in an error to be displayed.	During data migration the `CmAttribute - _chargeSet_netPrice` attribute does not cause an error.
36010211	Line level actions calculated pricing for all line items.	Performance is improved because only modified price attribute values are included in the calculate price action.
Users		
35455117	If the CPQ browser was not active, sometimes the **Continue Working** button on the user session timeout banner took the user to a Login page.	If the **Continue Worki**ng button on the user session timeout banner is clicked within the CPQ session timeout threshold, the user session continues. If the **Continue Working** button is clicked after the CPQ session timeout threshold has expired, the user login page displays.

ORACLE CPQ 23D PATCH SUMMARY

The following table lists the hot fixes that are patched in the previous Oracle CPQ Update. These fixes are included as part of the Oracle 24A Update.

BUG ID	DESCRIPTION	RESOLUTION
ORACLE CPQ 23D PATCH 5		
Commerce		
36067719	Upon upgrade, Transaction Manager page would not load quote data if there was a commerce rule that did not compile.	Transaction Manager page loads quote data.
36067722	In Legacy UI in a multi-doc scenario, an error displayed when a transaction from the second main doc was opened.	In Legacy UI in a multi-doc scenario, a transaction from the second main doc opens.
Configuration		
25919102	When attribute mapping was set up on a BOM and the attributes were not populated with data, when doing a reconfigure the model showed an error.	When attribute mapping is set up on a BOM and the attributes are not populated with data, reconfiguring the model works as expected.
ORACLE CPQ 23D PATCH 4		
Approvals		
35973775	Mobile approval email did not process if the email was encoded using ISO-8859-8-i.	Mobile approval emails encoded following ISO-8859-8-i are processed accordingly.
Commerce		
35929274	Upon upgrade, Line Item Grid columns were misaligned.	Line Item Grid columns align properly.
Configuration		
35988459	When a configured system was added to a new quote then reconfigured, an error displayed.	When a configured system is added to a new quote then reconfigured, the quote is updated.

Parts		
35977731	When performing a bulk upload via CSV file, if columns were not included, attributes were set to blank or zero.	When performing a bulk upload via CSV file, columns can be excluded.
ORACLE CPQ 23D PATCH 3		
Oracle CPQ Update 23D Patch 3 includes supplemental maintenance to improve the performance and stability of your environment(s).		
ORACLE CPQ 23D PATCH 2		
Oracle CPQ Update 23D Patch 2 includes supplemental maintenance to improve the performance and stability of your environment(s).		
ORACLE CPQ 23D PATCH 1		
Commerce		
35837549	In JET UI when an alternative address action was selected an error resulted.	In JET UI an alternative address action performs as expected.

Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on My Oracle Support to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 118.x
- Mozilla Firefox 118.x
- Microsoft Edge 118.x

Mobile Devices

- Apple iPad iOS 17.x, Safari browser
- Apple iPhone iOS 17.x, Safari browser

Note: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact My Oracle Support to determine the availability of workarounds and minor fixes.

Custom JavaScript and CSS

While Oracle CPQ does not endorse or guarantee the use of JavaScript customizations, we recognize that some customers have extended the Oracle CPQ. Customizations may conflict with new Oracle CPQ platform features, data may be corrupted or lost, maintenance and support may be difficult, cross-browser support must be verified, performance may be impaired, and testing is required for each upgrade. Customers should consider carefully the relative benefits of JavaScript customizations in light of the associated risks.

Customers are recommended to utilize the CPQJS APIs instead of manipulating the Document Object Model (DOM) structure or specific elements, classes or IDs.

If customers have added custom JavaScript that leverages the Document Object Model (DOM) structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring.

Oracle CPQ 23A and later supports JET v12.1.0. Please note the following:

- Select One component (`<oj-select-one>`) is deprecated and has been replaced with Select Single (`<oj-select-single>`). The following are impacted by this change: Favorites List and Detail pages, Commerce Analytics graph, and Single Select Menu (SSM).
- Standard JET tables with data table cell tag (`<td>`) has updated id property syntax and the headers property is removed. For example:
  - JET v12.1.0 syntax: `<td class="oj-table-data-cell oj-form-control-inherit" id="mandatoryModels-table:48_0">Recommended Model 1</td>`
  - JET v10.0.0 syntax: `<td class="oj-table-data-cell oj-form-control-inherit" id="mandatoryModels-table:modelName_48" headers="mandatoryModels-table:modelName">Recommended Model 1</td>`
- For Configuration Array set read-only cells, `.oj-table-data-cell.oj-hover` styling has been updated from `{background-color: #f2f2f3;}`to `linear-gradient (rgb(242, 242, 243), rgb(242, 242, 243))`.
- When changing column selections for Simple List UIs and Configuration BOM panels, you need to hover over the columns to see the options list display. This change impacts Recommended Items List, Asset List, Performance Logs, and Eligibility Rules.
- In data tables, clicking on a table cell selects the current value in the table cell (all table cell contents are highlighted). If you begin typing, the newly entered content replaces the highlighted content.
- In the Commerce Layout Editor, the tooltip remains in view even after the applicable field is no longer visible.
- The error message text for required attributes is modified from "Enter a value" to "Select a value".
- When a sales user edits a date attribute, the date-picker tool will not automatically open. The user must either type in a value or click the date picker icon to select a value. On a mobile device, the user must select the date picker icon to select a value.

> **IMPORTANT**: JET widget CSS applies to elements with class that starts with '.oj'. Oracle JET reserves this as a namespace. As such all customized elements that include '.oj' should be reviewed, tested, and refactored. Going forward no customized elements should include '.oj' in order to prevent future issues.

Oracle CPQ 22C upgraded jQuery to 3.6.0. Customers using earlier versions of jQuery need to upgrade and test their JavaScript customizations.

Refer to the following resources for more information:

- Oracle CPQ Administration Online Help > Style & Templates > JavaScript Customizations for JET UIs
- Oracle CPQ JET Configuration and Transaction UI: Refactoring Existing JavaScript Customizations (Doc ID 2490016.1)
- JavaScript Extension Toolkit and JET v12.1.0 Release Notes

Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 24A, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see My Oracle Support. Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help.

Disclaimer

The Oracle CPQ 24A Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- "Major update" = Update 24A

- "Minor update" = Update 24A Patch 1

For Oracle CPQ 24A, migration packages from 19A and forward can be uploaded to the latest site version.

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