

# Oracle CPQ Resolved Known Issues



Update 23C

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The Oracle CPQ 23C Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 23C features, please see the Oracle CPQ 23C What's New document.

## HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
<b>Administration</b>		
34951650	When log records were searched by month, no values were returned for months of the previous year.	When searching for log records by month, values from months of the previous year are returned.
35334372	In some environments, excessively large numbers of string operations could lead to resource contention, resulting in slow performance.	Resource contention is resolved.
<b>Approvals</b>		
34660429	After final approval was submitted, the approval status could be reverted in collaboration mode due to interaction of two or more sessions simultaneously.	The final approval action sets the value appropriately.
35073987	On certain email clients when the “Approve” link in the Default Approval Notification was used to approve a quote, the links failed due to encoding of special characters.	When the “Approve” link in the Default Approval Notification is used to approve a quote, the Approve link works as expected.
<b>Commerce</b>		
33663508	Changes to the attribute state in the Line Item Grid from the CPQJS setattribute state javascript did not persist after modify actions.	Changes to the attribute state in the Line Item Grid from the CPQJS setattribute state javascript remain after modify actions.
35169347	A confusing error message displayed when an update to the Entry Manager of a Commerce menu attribute was submitted.	When modifying the Entry Manager of a Commerce menu attribute, the site displays a more meaningful message indicating the current value is present in an associated data table column and must be removed before modifications can occur.
35272004	When using Legacy UI, clicking the Update Line Item action on a quote sometimes returned a system error.	When using Legacy UI, clicking the Update Line Item action on a quote works as expected.
<b>Configuration</b>		
35074162	Configuring systems in multi-node environments occasionally gave an error.	Configuring systems in multi-node environments works correctly.

BUG ID	DESCRIPTION	RESOLUTION
33984956 35117211	When a child model was reconfigured from a favorite, not all of the Single Select Pick List (SSPL) arrays attribute values were retained.	The Single Select Pick List array attribute values are retained.
35146561	When a sequence of reconfiguring and deleting items from a SSPL array occurred, an error displayed.	When a sequence of reconfiguring and deleting items from a SSPL array occurs, the array attributes are retained correctly.
<b>Data Tables</b>		
34943665	When a data table had a Validation Mapping for a Commerce menu attribute that was present in multiple Commerce processes, validation was against the last attribute.	When a data table has a Validation Mapping for a Commerce menu attribute that is present in multiple Commerce processes, validation is against the correct attribute.
<b>Document Designer</b>		
34882927	The Turkish currency symbol was outdated.	The Turkish currency symbol is correct.
<b>Migration</b>		
30901756	When a user had a different language preference than the designated site base language, Utility Library migrations failed.	When a user has a different language preference than the designated site base language, Utility Libraries migrate successfully.

## Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

### Certified Browsers

#### Windows

- Google Chrome 113.x
- Mozilla Firefox 112.x
- Microsoft Edge 112.x

#### Mobile Devices

- Apple iPad iOS 16.x, Safari browser
- Apple iPhone iOS 16.x, Safari browser

**Note:** Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

## Custom JavaScript and CSS

While Oracle CPQ does not endorse or guarantee the use of JavaScript customizations, we recognize that some customers have extended the Oracle CPQ. Customizations may conflict with new Oracle CPQ platform features, data may be corrupted or lost, maintenance and support may be difficult, cross-browser support must be verified, performance may be impaired, and testing is required for each upgrade. Customers should consider carefully the relative benefits of JavaScript customizations in light of the associated risks.

Customers are recommended to utilize the [CPQJS APIs](#) instead of manipulating the Document Object Model (DOM) structure or specific elements, classes or IDs.

If customers have added custom JavaScript that leverages the Document Object Model (DOM) structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring.

Oracle CPQ 23A and later supports JET v12.1.0. Please note the following:

Select One component (`<oj-select-one>`) is deprecated and has been replaced with Select Single (`<oj-select-single>`). The following are impacted by this change: Favorites List and Detail pages, Commerce Analytics graph, and Single Select Menu (SSM).

Standard JET tables with data table cell tag (`<td>`) has updated id property syntax and the headers property is removed. For example:

JET v12.1.0 syntax: `<td class="oj-table-data-cell oj-form-control-inherit" id="mandatoryModels-table:48_0">Recommended Model 1</td>`

JET v10.0.0 syntax: `<td class="oj-table-data-cell oj-form-control-inherit" id="mandatoryModels-table:modelName_48" headers="mandatoryModels-table:modelName">Recommended Model 1</td>`

For Configuration Array set read-only cells, `.oj-table-data-cell.oj-hover` styling has been updated from `{background-color: #f2f2f3;}` to `linear-gradient (rgb(242, 242, 243), rgb(242, 242, 243))`.

When changing column selections for Simple List UIs and Configuration BOM panels, you need to hover over the columns to see the options list display. This change impacts Recommended Items List, Asset List, Performance Logs, and Eligibility Rules.

In data tables, clicking on a table cell selects the current value in the table cell (all table cell contents are highlighted). If you begin typing, the newly entered content replaces the highlighted content.

In the Commerce Layout Editor, the tooltip remains in view even after the applicable field is no longer visible.

The error message text for required attributes is modified from "Enter a value" to "Select a value".

- When a sales user edits a date attribute, the date-picker tool will not automatically open. The user must either type in a value or click the date picker icon to select a value. On a mobile device, the user must select the date picker icon to select a value.

**IMPORTANT:** JET widget CSS applies to elements with class that starts with '.oj'. Oracle JET reserves this as a namespace. As such all customized elements that include '.oj' should be reviewed, tested, and refactored. Going forward no customized elements should include '.oj' in order to prevent future issues.

Oracle CPQ 22C upgraded jQuery to 3.6.0. Customers using earlier versions of jQuery need to upgrade and test their JavaScript customizations.

Refer to the following resources for more information:

- Oracle CPQ Administration Online Help > Style & Templates > [JavaScript Customizations for JET UIs](#)
- [Oracle CPQ JET Configuration and Transaction UI: Refactoring Existing JavaScript Customizations \(Doc ID 2490016.1\)](#)
- [JavaScript Extension Toolkit and JET v12.1.0 Release Notes](#)

## Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 23C, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help.

## Disclaimer

The Oracle CPQ 23C Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

## Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- "Major update" = Update 23C
- "Minor update" = Update 23C Patch 1

For Oracle CPQ 23C, migration packages from 19A and forward can be uploaded to the latest site version.

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