

Oracle CPQ Resolved Known Issues



Update 23B

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The Oracle CPQ 23B Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 23B features, please see the Oracle CPQ 23B What's New document.

HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
Approvals		
34778974	When the value of an html attribute was set to include approval history information, upon rejection the value of the html attribute was not correct in the reject email.	When the value of an html attribute is set to include approval history information, upon rejection the value of the html attribute is correct in the reject email.
Bulk Upload and Bulk Download		
34690167	Administrator was unable to stop bulk download of event logs while the download was occurring.	Administrator is able to stop bulk download of event logs while the download is occurring via the Stop Current Task button.
Commerce		
34077581	In the JET Rich Text Editor, table alignment did not persist for an embedded table.	In JET RTF editor, table alignment persists as displayed in the editor for an embedded table.
34449133	When a user's language preference was Japanese, the report manager filter result did not include all of the attribute data.	When a user's language preference is Japanese, the report manager filter result includes all of the attribute data.
34676698	After upgrade, the directory defined within the mapping file's <code>export_subpath</code> did not create a sub-directory for SFTP when the Data Cube export was transferred.	After upgrade, the directory defined within the mapping file's <code>export_subpath</code> creates a sub-directory for SFTP when the Data Cube export is transferred.
34822387	The max float attribute decimal precision for a value determined by the <code>avgif</code> formula function was set to 2.	The max float attribute decimal precision for a value determined by the <code>avgif</code> formula function is defined by the precision set for the target attribute.
34892127	When a quote was revised that was pending approval, the text in the retraction email subject line was duplicated.	When a quote is revised that is pending approval, the text in the retraction email subject line appears as expected.
Configuration		
34041114	Multi Select Menu BOM child-level attribute values were not retained when the parent-level was reconfigured.	Multi Select Menu BOM child-level attribute values are retained when the parent-level is reconfigured.
34672342	Single Select Pick List (SSPL) values which were set by rules were removed from an array when the SSPL was part of an AJAX rule.	Single Select Pick List (SSPL) values persist in an array when part of an AJAX rule.

BUG ID	DESCRIPTION	RESOLUTION
Data Tables		
34833754	When a BMQL query ran for two data tables with a <code>join</code> function that had an apostrophe in the where condition, data was not returned.	When a BMQL query runs for two data tables with a <code>join</code> function that has an apostrophe in the where condition, data is returned.
Document Designer		
34453413	Due to an AntennaHouse issue, the print server occasionally had slow response and a thread error was recorded in the print server log.	Oracle CPQ 23B supports AntennaHouse 7.2 to improve the print server performance.
34518273	Within Document Designer the label of the setting Use Transaction Currency Format caused confusion.	Within Document Designer the label of the setting Use Transaction Currency Format is changed to Use Standard Format of the Currency .
34719983	External images did not load in Document Designer successfully in some environments.	External images load correctly in Document Designer.
Integration		
34712086	First execution of a complex formula after Commerce deploy took performed poorly relative to subsequent executions.	First execution of a complex formula after Commerce deploy performs the same as subsequent executions.
Pricing		
34077635	When configuring a price for a quote or adding a part via Quick Key, inefficiencies in calculating pricing resulted in suboptimal performance.	Calculating pricing actions have improved performance.
34728569	Upon migration, an Analytics Date Filter ID was not successfully migrated to the target attribute ID and resulted in an "attribute data map not deployed" error message.	Upon migration, an Analytics Date Filter ID successfully migrates to the target attribute ID.
Users		
34594385	Updating the User Profile page for a user that had been created via Quick Registration resulted in the Company Name also being changed.	Updating the User Profile page for a user created via Quick Registration changes only that field value.

Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 109.x
- Mozilla Firefox 109.x
- Microsoft Edge 109.x

Mobile Devices

- Apple iPad iOS 16.x, Safari browser
- Apple iPhone iOS 16.x, Safari browser

Note: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

Custom JavaScript and CSS

While Oracle CPQ does not endorse or guarantee the use of JavaScript customizations, we recognize that some customers have extended the Oracle CPQ. Customizations may conflict with new Oracle CPQ platform features, data may be corrupted or lost, maintenance and support may be difficult, cross-browser support must be verified, performance may be impaired, and testing is required for each upgrade. Customers should consider carefully the relative benefits of JavaScript customizations in light of the associated risks.

Customers are recommended to utilize the [CPQJS APIs](#) instead of manipulating the Document Object Model (DOM) structure or specific elements, classes or IDs.

If customers have added custom JavaScript that leverages the Document Object Model (DOM) structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring.

Oracle CPQ 23A and later supports JET v12.1.0. Please note the following:

- Select One component (<oj-select-one>) is deprecated and has been replaced with Select Single (<oj-select-single>). The following are impacted by this change: Favorites List and Detail pages, Commerce Analytics graph, and Single Select Menu (SSM).
- Standard JET tables with data table cell tag (<td>) has updated id property syntax and the headers property is removed. For example:
 - JET v12.1.0 syntax: <td class="oj-table-data-cell oj-form-control-inherit" id="mandatoryModels-table:48_0">Recommended Model 1</td>
 - JET v10.0.0 syntax: <td class="oj-table-data-cell oj-form-control-inherit" id="mandatoryModels-table:modelName_48" headers="mandatoryModels-table:modelName">Recommended Model 1</td>

- For Configuration Array set read-only cells, `.oj-table-data-cell.oj-hover` styling has been updated from `{background-color: #f2f2f3;}` to `linear-gradient (rgb(242, 242, 243), rgb(242, 242, 243))`.
- When changing column selections for Simple List UIs and Configuration BOM panels, you need to hover over the columns to see the options list display. This change impacts Recommended Items List, Asset List, Performance Logs, and Eligibility Rules.
- In data tables, clicking on a table cell selects the current value in the table cell (all table cell contents are highlighted). If you begin typing, the newly entered content replaces the highlighted content.
- In the Commerce Layout Editor, the tooltip remains in view even after the applicable field is no longer visible.
- The error message text for required attributes is modified from "Enter a value" to "Select a value".
- When a sales user edits a date attribute, the date-picker tool will not automatically open. The user must either type in a value or click the date picker icon to select a value. On a mobile device, the user must select the date picker icon to select a value.

IMPORTANT: JET widget CSS applies to elements with class that starts with '.oj'. Oracle JET reserves this as a namespace. As such all customized elements that include '.oj' should be reviewed, tested, and refactored. Going forward no customized elements should include '.oj' in order to prevent future issues.

Oracle CPQ 22C upgraded jQuery to 3.6.0. Customers using earlier versions of jQuery need to upgrade and test their JavaScript customizations.

Refer to the following resources for more information:

- Oracle CPQ Administration Online Help > Style & Templates > [JavaScript Customizations for JET UIs](#)
- [Oracle CPQ JET Configuration and Transaction UI: Refactoring Existing JavaScript Customizations \(Doc ID 2490016.1\)](#)
- [JavaScript Extension Toolkit and JET v12.1.0 Release Notes](#)

Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 23B, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help.

Disclaimer

The Oracle CPQ 23B Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- "Major update" = Update 23B
- "Minor update" = Update 23B Patch 1

For Oracle CPQ 23B, migration packages from 19A and forward can be uploaded to the latest site version.

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