

# Oracle CPQ Resolved Known Issues



Update 23A

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The Oracle CPQ 23A Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 23A features, please see the Oracle CPQ 223A What's New document.

## HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
<b>Assets</b>		
34533756	Users were unable to terminate an asset via REST API if attribute with <code>varname bs_id</code> was not present.	Asset REST APIs populate transaction ID correctly.
<b>Commerce</b>		
32933729	The Commerce currency attribute for Egypt currency (EGP) did not accept negative values.	The Commerce currency attribute for Egypt currency (EGP) accepts negative values.
33345494	Users were allowed to create multiple main documents and multiple sub-documents for each Commerce process.	Users are allowed to create one main document and one sub-document for each Commerce process.
33365049	The <code>logtime()</code> BML function did not populate Transaction ID in the performance log.	The <code>logtime()</code> BML function populates Transaction ID in the performance log.
34640278	There was an error when an administrator tried to save a BML script with sub-document attributes for Approver selection.	BML script saves correctly with imported sub-document attributes.
34668639	There was an error when admin tried to save a BML script with sub-document attributes for Approval Details.	BML script saves correctly with imported sub-document attributes.
34739390	There was an error when an admin tried to save a BML script with sub-document attributes for Approval Reason.	BML script saves correctly with imported sub-document attributes.
34823284	Microsoft Outlook email attachment filenames that included Japanese multi-byte characters encoded improperly causing incorrect filename and extension types.	Email attachment filenames that include Japanese multi-byte characters encode properly.
<b>Configuration</b>		
34146187	When quotation marks were included in variable names and part numbers within a BOM Item Definition data table and a user added an attribute to a rule, an error resulted.	When quotation marks are included in variable names and part numbers within a BOM Item Definition data table, a user can add an attribute to a rule.

BUG ID	DESCRIPTION	RESOLUTION
34214951	When reconfiguring a quote, recommendation rules using set type 'set' overwrote locked user input for array set Single Select Menu (SSM) array attributes.	When reconfiguring a quote, recommendation rules using set type 'set' do not overwrite locked user input for array set Single Select Menu (SSM) array attributes.
34719533	In a mobile layout, array values were not saved via the Reconfigure action.	In a mobile layout, array values are saved via the Reconfigure action.
<b>Data Tables</b>		
34385659	Data Table filter required two user clicks to edit filter result content.	Oracle CPQ 23A supports JET 12.1.0 which resolves the Data Table filter number of user clicks to edit result content.
34734924	Simultaneous updates from multiple sources (i.e. Web Services, Bulk Upload, and BML) to Live Data Tables resulted in contention of resources and slowed performance.	Simultaneous updates from multiple sources (i.e. Web Services, Bulk Upload, and BML) to Live Data Tables has improved performance.
<b>Document Designer</b>		
34116189	DOCX document output set font size to 1pt in blank table cells.	DOCX document output does not change font size in blank table cells.
<b>Favorites</b>		
34524930	Following an Add to Catalog action, when a favorite with a currency different than the user's currency was reconfigured, a currency discrepancy error displayed and the user's session's currency preference was changed.	Following an Add to Catalog action, a favorite with a currency different than the user's currency is able to be reconfigured and the user's session's currency preference remains unchanged.
<b>Integration</b>		
34195514	In a Salesforce BML integration when a REST API user invoked an action without an active Oracle CPQ UI session running, the REST action resulted in an error.	In a Salesforce BML integration when a REST API user invokes an action via REST, the REST action completes if the user login credentials are correct.
34371894	Newly created Oracle CX Sales integration did not display in the Commerce Process Integration Administration page.	Once created, an Oracle CX Sales integration displays in the Commerce Process Integration Administration page.
<b>Performance</b>		
34730744	Initiating an Add to Transaction action on a large quote with Asset Based Ordering (ABO) enabled and a large number of assets in the system resulted in slow performance.	Performance is improved when initiating an Add to Transaction action on a large quote with ABO enabled and a large number of assets in the system.

BUG ID	DESCRIPTION	RESOLUTION
<b>Users</b>		
34440892	The Users REST API query did not support a host company variable name that contained uppercase characters. For example, using <code>{ 'company.loginName': '_host' }</code> with a company login name "MySite" would return an error while a company login name "mysite" would not return an error.	The Users REST API query does not cause an error when company login names contain uppercase characters.
34530908	When using Quick Registration, users can create a login using an email address format (i.e. username@company.com); however, they received a login error upon their second attempt to login.	Quick Registration users are able to create and log in successfully using an email address login (i.e. username@company.com).

## Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

### Certified Browsers

#### Windows

- Google Chrome 107.x
- Mozilla Firefox 106.x
- Microsoft Edge 106.x

#### Mobile Devices

- Apple iPad iOS 16.x, Safari browser
- Apple iPhone iOS 16.x, Safari browser

**Note:** Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

## Custom JavaScript and CSS

While Oracle CPQ does not endorse or guarantee the use of JavaScript customizations, we recognize that some customers have extended the Oracle CPQ. Customizations may conflict with new Oracle CPQ platform features, data may be corrupted or lost, maintenance and support may be difficult, cross-browser support must be verified, performance may be impaired, and testing is required for each upgrade. Customers should consider carefully the relative benefits of JavaScript customizations in light of the associated risks.

Customers are recommended to utilize the [CPOJS APIs](#) instead of manipulating the Document Object Model (DOM) structure or specific elements, classes or IDs.

If customers have added custom JavaScript that leverages the Document Object Model (DOM) structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring.

Oracle CPQ 23A supports JET v12.1.0. Please note the following:

- Select One component (`<oj-select-one>`) is deprecated and has been replaced with Select Single (`<oj-select-single>`). The following are impacted by this change: Favorites List and Detail pages, Commerce Analytics graph, and Single Select Menu (SSM).
- Standard JET tables with data table cell tag (`<td>`) has updated id property syntax and the headers property is removed. For example:
  - JET v12.1.0 syntax: `<td class="oj-table-data-cell oj-form-control-inherit" id="mandatoryModels-table:48_0">Recommended Model 1</td>`
  - JET v10.0.0 syntax: `<td class="oj-table-data-cell oj-form-control-inherit" id="mandatoryModels-table:modelName_48" headers="mandatoryModels-table:modelName">Recommended Model 1</td>`
- For Configuration Array set read-only cells, `.oj-table-data-cell.oj-hover` styling has been updated from `{background-color: #f2f2f3;}` to `linear-gradient (rgb(242, 242, 243), rgb(242, 242, 243))`.
- When changing column selections for Simple List UIs and Configuration BOM panels, you need to hover over the columns to see the options list display. This change impacts Recommended Items List, Asset List, Performance Logs, and Eligibility Rules.
- In data tables, clicking on a table cell selects the current value in the table cell (all table cell contents are highlighted). If you begin typing, the newly entered content replaces the highlighted content.
- In the Commerce Layout Editor, the tooltip remains in view even after the applicable field is no longer visible.
- The error message text for required attributes is modified from "Enter a value" to "Select a value".
- When a sales user edits a date attribute, the date-picker tool will not automatically open. The user must either type in a value or click the date picker icon to select a value. On a mobile device, the user must select the date picker icon to select a value.

**IMPORTANT:** JET widget CSS applies to elements with class that starts with '.oj'. Oracle JET reserves this as a namespace. As such all customized elements that include '.oj' should be reviewed, tested, and refactored. Going forward no customized elements should include '.oj' in order to prevent future issues.

Oracle CPQ 22C upgraded jQuery to 3.6.0. Customers using earlier versions of jQuery need to upgrade and test their JavaScript customizations.

Refer to the following resources for more information:

- Oracle CPQ Administration Online Help > Style & Templates > [JavaScript Customizations for JET UIs](#)
- [Oracle CPO JET Configuration and Transaction UI: Refactoring Existing JavaScript Customizations \(Doc ID 2490016.1\)](#)
- [JavaScript Extension Toolkit and JET v12.1.0 Release Notes](#)

## Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 23A, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help.

## Disclaimer

The Oracle CPQ 23A Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

## Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- “Major update” = Update 23A
- “Minor update” = Update 23A Patch 1

For Oracle CPQ 23A, migration packages from 19A and forward can be uploaded to the latest site version.

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