

Oracle CPQ Resolved Known Issues



Update 22D

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The Oracle CPQ 22D Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 22D features, please see the Oracle CPQ 22D What's New document.

HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
Assets		
34038941	When a Modify asset action was performed on an asset that had a JSON attribute value and then the asset was added to a Transaction using the User Interface, the document XML showed the attribute's value different than if the same process was performed via REST.	Performing a Modify asset action and then adding it to a Transaction via either User Interface or REST results in the same attribute value.
34343151	Importing an asset via REST with BOM mapping defined to a single-value configuration attribute generated Add/Delete actions.	Importing an asset via REST with BOM mapping defined to a single-value configuration attribute imports as expected and only updates if there is a BOM attribute difference.
BML		
31742095	In the BML editor, the BML expected return value examples for the following required clarification: <ul style="list-style-type: none"> Advanced Action BML of a Commerce Line-level Hiding Rule Advanced Action BML of Components to Constraint and Component to Validate 	In the BML editor, the BML expected return value examples for the following are improved: <ul style="list-style-type: none"> Advanced Action BML of a Commerce Line-level Hiding Rule Advanced Action BML of Components to Constraint and Component to Validate
34106187	Some float values returned with using a BMQL INNER JOIN statement versus a BMQL SELECT statement differed.	The same float value is returned when using either a BMQL INNER JOIN statement or BMQL SELECT statement.
Commerce		
32415882	When <code>setAttributevalue</code> was used within a BML function of a Commerce action and a user generated the Performance Analysis for that Commerce action, the Commerce Performance Analysis failed and displayed an error.	When <code>setAttributevalue</code> is used within a BML function of a Commerce action and a user generates the Performance Analysis for that Commerce action, the Commerce Performance Analysis generates.
34077426 34077483 34077581	When cell border, alignment, or height/width table properties were updated using the JET Commerce Layout Editor, the changes were not rendered properly in the Document Designer preview or PDF/DOCX/RTF output.	When table properties are updated using the JET Commerce Layout Editor, the changes render properly in the Document Designer preview and PDF/DOCX/RTF output.

BUG ID	DESCRIPTION	RESOLUTION
33707956	When Win Probability or Discount Optimization analytics included comma delimited Euro currency, an error displayed.	Win Probability and Discount Optimization analytics run as expected.
34515033	In Legacy UI, the Select All checkbox for a Line Item Grid did not select any line items.	In Legacy UI, the Select All checkbox for a Line Item Grid selects all of the line items.
34242671	Approvals with excessive processing caused timeout errors in multi-node environments.	Approvals with excessive processing in multi-node environments will not cause timeout errors.
Configuration		
31480882	In JET Configuration UI, when a tabbed array was hidden and a field in a subsequent tab was edited, the edited field displayed improperly in Pipeline Viewer.	In JET Configuration UI, when a tabbed array is hidden and a field in a subsequent tab is edited, the edited field displays properly in Pipeline Viewer.
33190229	In JET UI when a recommendation rule resulted in a text attribute value greater than 256 characters, "{locked=false, value=" was prepended to the intended value and displayed as such in the Pipeline Viewer.	In JET UI, text attribute values with display type "text" are restricted to a maximum of 256 characters. When attempting to set a text attribute value greater than 256 characters, the value is not accepted and the previous value displays.
33386562	Occasionally when configuration data was updated on a multi-node site, the error "Valid cacheInstanceId is required for action_loadData to run in current mode" displayed if the REST call included {"cacheInstanceId": "-1"}.	When updating configuration data on a multi-node site, this error does not display because of the presence of {"cacheInstanceId": "-1"} in the REST call.
34304634	When making a modification to a Single Select Pick List (SSPL) which had both auto-update and ajax recommendation rules running in tandem, occasionally an internal error displayed.	Modifying a Single Select Pick List (SSPL) which has both auto-update and ajax recommendation rules runs as expected.
34305335	Occasionally after a SSPL array item was deleted in a configuration, there was an error during reconfiguration.	SSPL array item handling is improved to prevent errors when array rows are deleted.
34366931	In JET Configuration, text attributes were not set with >255 characters by recommendations unless Legacy Display Type was specified as text area.	Behavior of attribute setting in JET Configuration now uses the JET Display Type property. Note that in both JET and Legacy Configuration UI a text attribute is limited to 255 characters, if the corresponding Display Type is not specified as text area.

BUG ID	DESCRIPTION	RESOLUTION
Data Tables		
34091007	When importing a Data Table using a CSV file with double quotes (") not properly escaped, the import failed and bm.log error was unclear about the issue.	When importing a Data Table using a CSV file with double quotes (") not properly escaped, the import fails but bm.log error text is improved to help clarify the issue.
Integrations		
27382897	In Salesforce Integrations, the API version was set to v31 for endpoint URLs.	In Salesforce Integrations, the API version can be updated by logging an SR on My Oracle Support.
28526578	When using Salesforce Connector, under certain conditions sales users would see error messages when marking a quote as active if the Oracle Quote object contained roll-up summary fields.	In version 8.5 of the Salesforce Connector administrators can now create roll-up summary fields on the Oracle Quote object without issue.
Migration		
34343000	When attempting to migrate Configuration with a recommendation rule that had a combination of condition and action array type attributes (i.e. array type and non-array type), errors displayed and the migration failed.	Migrating Configuration with a recommendation rule that had a combination of condition and action array type attributes (array type and non-array type) is able to complete as expected.
Parts		
32843476	An error occurred when expanding a Price Book that had over 65,000 part associations.	A Price Book that has over 65,000 part associations can be expanded in the User Interface without error.
Performance		
34228186	Overcrowded Mode email notifications did not support the ability to show the duration of the event greater than 59 minutes.	Overcrowded Mode email notifications correctly show the duration.
Users		
34300144	When updating users through a CSV file from bulk upload and the Enabled for SSO value was modified, the error message "Password must be between 8 and 30 characters." displayed.	When updating users through a CSV file from bulk upload and the Enabled for SSO value is changed, the error message is not displayed.

Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 103.x
- Mozilla Firefox 103.x
- Microsoft Edge 103.x

Mobile Devices

- Apple iPad iOS 15.x, Safari browser
- Apple iPhone iOS 15.x, Safari browser

Note: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

Custom JavaScript and CSS

While Oracle CPQ does not endorse or guarantee the use of JavaScript customizations, we recognize that some customers have extended the Oracle CPQ. Customizations may conflict with new Oracle CPQ platform features, data may be corrupted or lost, maintenance and support may be difficult, cross-browser support must be verified, performance may be impaired, and testing is required for each upgrade. Customers should consider carefully the relative benefits of JavaScript customizations in light of the associated risks.

Customers are recommended to utilize the [CPOJS APIs](#) instead of manipulating the Document Object Model (DOM) structure or specific elements, classes or IDs.

If customers have added custom JavaScript that leverages the Document Object Model (DOM) structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring.

Oracle CPQ 22A and later support JET v10.0.0. Please note the following:

- Select One component (`<oj-select-one>`) is deprecated and has been replaced with Select Single (`<oj-select-single>`). Single Select Menu (SSM) attributes are impacted by this change.
- JET widget CSS applies to elements with class that starts with '.oj'. Oracle JET reserves this as a namespace. As such all customized elements that include '.oj' should be reviewed, tested, and refactored. Going forward no customized elements should include '.oj' in order to prevent future issues.

Oracle CPQ 22C upgraded jQuery to 3.6.0. Customers using earlier versions of jQuery need to upgrade and test their JavaScript customizations.

Refer to the following resources for more information:

- Oracle CPQ Administration Online Help > Style & Templates > JavaScript Customizations for JET UIs
- Oracle CPQ JET Configuration and Transaction UI: Refactoring Existing JavaScript Customizations (Doc ID 2490016.1)
- JavaScript Extension Toolkit and JET v10.0.0 Release Notes

Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 22D, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help.

Disclaimer

The Oracle CPQ 22D Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- “Major update” = Update 22D
- “Minor update” = Update 22D Patch 1

For Oracle CPQ 22D, migration packages from 19A and forward can be uploaded to the latest site version.

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