

# Oracle CPQ Resolved Known Issues



Update 22B

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The Oracle CPQ 22B Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 22B features, please see the Oracle CPQ 22B What's New document.

## HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
<b>Assets</b>		
29804904	When the Customer Assets page on a quote was in an iFrame and the Back button was clicked, the page occupied the entire window rather than just the iFrame.	When the Customer Assets page on a quote is in an iFrame and the Back button is clicked, the page remains in the iFrame.
<b>Bulk Upload and Bulk Downloads</b>		
33831460	When you had a large number of configuration rule actions and attempted to migrate to the Product Family, an error displayed.	When you have a large number of configuration rule actions and migrate to the Product Family, the migration can proceed.
<b>Commerce</b>		
31374922	In environments with multiple Commerce processes where some approval actions for other processes did not have keywords defined or had different keywords, mobile approval via HTML link failed with error message that the keyword was not found.	Mobile approvals via HTML links work as expected.
31498189	When using the browse action, the <code>_system_selected_document_number</code> value was not retained for the autofill BML function.	When using the browse action, the <code>_system_selected_document_number</code> value is retained in the autofill BML function.
31839728	When a hiding rule with an advanced action type was created for an action, this rule was not visible under the "Related Rules" column for the affected action.	When a hiding rule with an advanced action type is created for an action, this rule is visible under the "Related Rules" column for the affected action.
32740317	In JET UI, an email action failed if the email address was followed by a blank space.	In JET UI, an email action completes if the email address is followed by a blank space.
33008639	When the message location for a Commerce Validation Rule was set to "Top", the hyperlink for the associated attribute displayed when the rule got triggered and when the attribute's value was updated.	When the message location for a Commerce Validation Rule is set to "Top", the hyperlink for the associated attribute will not display when the rule is triggered and when the attribute's value is updated.
33083186	In JET UI, an email action did not display an error message when a blank was included before the @ in the email address.	In JET UI, an email action displays an error message when a blank is included before the @ in the email address.
33293454	It was possible to delete an action which was referenced in an advanced hiding rule.	A user is not able to delete an action when it is referenced in an advanced hiding rule.
33631194	In the Commerce Layout editor, users were not able to modify the table height on an array if the site commerce array maximum size was set to 1000 or greater.	In the Commerce Layout editor, users are able to modify the table height on an array if the site commerce array maximum size is set to 1000 or greater.

BUG ID	DESCRIPTION	RESOLUTION
<b>Configuration</b>		
30846305	While using JET Configuration, sales users were able to view config tabs that were set to internal.	While using JET Configuration, sales users are not able to view config tabs that are set to internal.
32440722	Deploying configuration arrays with a Japanese language user after the configuration was originally deployed with English language caused the arrays with Japanese translations to be hidden.	Deploying configuration arrays with a Japanese language user after the Configuration was originally deployed with English language works as expected for both language users.
33302374	In JET UI, if a Single Select Menu (SSM) was configured before a Single Select Pick List that was in the same row, the SSM attribute was not retained in the pipeline viewer.	In JET UI, if a Single Select Menu (SSM) is configured before a Single Select Pick List that is in the same row, the SSM attribute is retained in the pipeline viewer.
33420557	When a config array attribute had the set type as Set, users could not sort the array set by that attribute.	When a config array attribute has the set type as Set, users can sort the array set by that attribute
33347488	On transitional configuration nodes, index-based constraints within an array were affecting all rows rather than individual rows.	On transitional configuration nodes, index-based constraints within an array are affecting individual rows.
33796677	In a collaboration-enabled multi-node site with a very complex customer configuration setup, adding from the catalog or performing a reconfigure when the user session and transaction were on different nodes sometimes resulted in a "Valid cacheInstanceId is required for action %1 to run in current mode" error message.	In a collaboration-enabled multi-node site with a very complex customer configuration setup, adding from the catalog or performing a reconfigure when the user session and transaction node are different nodes works as expected.
<b>Migration</b>		
32467120	When a user attempted a migration with a higher or lower major version than the existing site version, an error message displayed with vague content.	When a user attempts a migration with a higher or lower major version than the existing site version, an error message that contains useful troubleshooting information displays.
<b>Pricing</b>		
32764285	When modifying an exchange rate uplift value, the text box entry did not accept a value with more than one decimal place. An error message displayed.	When modifying an exchange rate uplift value, the text box entry accepts a value with more than one decimal place.

## Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

### Certified Browsers

#### Windows

- Google Chrome 98.x
- Mozilla Firefox 96.x
- Microsoft Edge 97.x

#### Mobile Devices

- Apple iPad iOS 15.x, Safari browser
- Apple iPhone iOS 15.x, Safari browser

#### Notes:

- Internet Explorer browser certification and support was discontinued in Oracle CPQ 21A.
- Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

## Custom JavaScript

While Oracle CPQ does not endorse or guarantee the use of JavaScript customizations, we recognize that some customers have extended the Oracle CPQ. Customizations may conflict with new Oracle CPQ platform features, data may be corrupted or lost, maintenance and support may be difficult, cross-browser support must be verified, performance may be impaired, and testing is required for each upgrade. Customers should consider carefully the relative benefits of JavaScript customizations in light of the associated risks.

Customers are recommended to utilize the [CPQJS APIs](#) instead of manipulating the Document Object Model (DOM) structure or specific elements, classes or IDs.

If customers have added custom JavaScript that leverages the Document Object Model (DOM) structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring.

Oracle CPQ Update 21C and 21D, which supported JET v8.3.0, included changes to the following DOM structures. Unless JavaScript customizations were modified to address this change, the change will very likely impact existing JavaScript customizations:

- JET widget CSS applies to elements with class that starts with '.oj'. Oracle JET reserves this as a namespace. As such all customized elements that include '.oj' should be reviewed, tested, and refactored. Going forward no customized elements should include '.oj' in order to prevent future issues.

Oracle CPQ 22A and later support JET v10.0.0. Refer to the [Oracle CPQ 22B What's New](#) Pre-Upgrade Considerations section for JET 10 and Internet Explorer 11 known behavior differences. In addition, note the following deprecation:

- Select One component (`<oj-select-one>`) is deprecated and has been replaced with Select Single (`<oj-select-single>`). Single Select Menu (SSM) attributes are impacted by this change.

Refer to the following resources for more information:

- Oracle CPQ Administration Online Help > Style & Templates > JavaScript Customizations for JET UIs
- Oracle CPQ JET Configuration and Transaction UI: Refactoring Existing JavaScript Customizations (Doc ID 2490016.1)
- JavaScript Extension Toolkit and JET v10.0.0 Release Notes

## Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 22B, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help.

## Disclaimer

The Oracle CPQ 22B Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

## Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- "Major update" = Update 22B
- "Minor update" = Update 22B Patch 1

For Oracle CPQ 22B, migration packages from 19A and forward can be uploaded to the latest site version.

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