

Oracle CPQ Resolved Known Issues



Update 22A

TABLE OF CONTENTS

Table of Contents.....	1
Hot Fixes	2
Browser Support	4
Custom JavaScript.....	4
Training.....	5
Disclaimer.....	5
Migration.....	5

The Oracle Configure, Price, Quote (CPQ) Update 22A Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on Update 22A features, please see the Oracle CPQ 22A What's New document.

HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
Administration		
30761249	For not translated languages, text administration strings were not available.	For not translated languages, text administration strings are available.
33250134	Modifications to language templates were reverted after an upgrade.	Once you have upgraded to 22A, modifications to language templates are saved and remain for future upgrades (for example, 22A to 22B).
Bulk Download and Upload Services		
26336731	Bulk upload of translation boolean attributes that were not identical to the English text resulted in broken recommended configuration and constraint rules for those attributes.	Translation boolean attributes upload properly using bulk upload.
32247838	For two configurable attributes with identical Variable Names, but belong to two product families, that had case sensitive differences between one's Display Name and the other's Variable Name, upload of the attribute did not always result in the correct product family attribute being updated.	For a site where two or more product families with case sensitive differences between the Display Name and Variable Name of attributes exists, bulk upload of the attributes updates the correct product family attribute.
Commerce		
31542984	User received error when attempting to set a blank value using BML <code>jsonnull()</code> with <code>jsonarrayrefid</code> .	User is able to set a blank value using BML <code>jsonnull()</code> with <code>jsonarrayrefid</code> .
31945187	In JET UI, file attachment type attributes required a refresh action in order to display the file attachment link after a Print action.	In JET UI, file attachment type attributes do not require a refresh action in order to display the file attachment link after a Print action.
32152022	In JET UI after a Transaction Submit action was invoked, attributes were editable and the processing icon was not displayed.	In JET UI after a Transaction Submit action is invoked, attributes are not editable and the processing icon displays.
32820046	When adding a new array attribute if an apostrophe was included within the description, the new attribute was not created.	When adding a new array attribute if an apostrophe is included within the description, the new attribute is created.
32952761	When a blank value was set for a dynamic menu attribute by a BML advanced modify formula, the menu value defaulted to the first option instead of a blank value.	When a blank value is set for a dynamic menu attribute by a BML advanced modify formula, the menu value is set to a blank value.
33073298	When submitting a Transaction, the Cancel button on the approval comment window always displayed in English.	When submitting a Transaction, the Cancel button on the approval comment window displays in the language set by the user's preferred language setting.

BUG ID	DESCRIPTION	RESOLUTION
33082896	When invoking an Email action, an email address that contained a blank space was accepted without an error indication.	When invoking and Email action, an incorrect email address is not accepted and displays an error indication.
Configuration		
33328127	Beginning in 21C legacy UI, Single Select Pick List (SSPL) attributes did not display in Internet Explorer 11 browser.	In legacy UI, Single Select Pick List (SSPL) attributes display in Internet Explorer 11 browser.
33328292	When Commerce Update and Add actions were performed using a very large BOM attribute mapping data table that contained a large number of subdocument attributes, performance was slow.	When performing Commerce Update and Add actions using a very large BOM attribute mapping data table that contains a large number of subdocument attributes, performance is improved.
33446433	In Configuration JET UI when an Update action loaded a large number of BOM items, performance was slow.	In Configuration JET UI when an Update action loads a large number of BOM items, performance is improved.
Developer Toolkit		
33004171	When using the Developer Toolkit REST API to run test scripts and util functions were imported into commerce functions for tests, if the util functions were imported from a folder other than a subfolder within the util library, the test automatically failed.	When using the Developer Toolkit REST API to run test scripts and util functions are imported into commerce functions for tests, the util functions can be imported from a folder other than a subfolder within the util library and the test can succeed.
Integration		
32229756	When attempting to send Web Services REST requests via JavaScript, an error displayed.	When attempting to send Web Services REST requests via JavaScript, the requests can complete.
Reporting		
33292663	When a user clicked on Refresh Reporting Data from the Reporting Manager, system queries were inefficient for large number of Transactions.	System queries performed when user clicks Refresh Reporting Data have been improved.
Users		
30736229	Quick Registration was not working properly and displayed an error message.	Quick Registration works and allows entry into the site for valid user.
32910767 32918649	When a user group was added, the group variable name could include a blank space, special characters, and symbols.	When a user group is added, the group variable name only accepts numerals, alpha characters, or an underscore. If a blank spaces, special characters, or symbols are entered, an error displays.
32973767	Users were not able to complete the password reset action via the Forgot Password link.	Users are able to reset their password via the Forgot Password link.

BUG ID	DESCRIPTION	RESOLUTION
33282064	Guest users could not modify their user profile settings.	Guest users can modify their user profile settings.

Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 95.x
- Mozilla Firefox 93.x
- Microsoft Edge 95.x

Mobile Devices

- Apple iPad iOS 15.x, Safari browser
- Apple iPhone iOS 15.x, Safari browser

Notes:

- Internet Explorer browser certification and support was discontinued in Oracle CPQ 21A.
- Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

Custom JavaScript

While Oracle CPQ does not endorse or guarantee the use of JavaScript customizations, we recognize that some customers have extended the Oracle CPQ. Customizations may conflict with new Oracle CPQ platform features, data may be corrupted or lost, maintenance and support may be difficult, cross-browser support must be verified, performance may be impaired, and testing is required for each upgrade. Customers should consider carefully the relative benefits of JavaScript customizations in light of the associated risks.

If customers have added custom JavaScript that leverages the Document Object Model (DOM) structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring.

Oracle CPQ 22A introduces support for JET v10.0.0. Refer to the Oracle CPQ 22A What's New Pre-Upgrade Considerations section for JET 10 and Internet Explorer 11 known behavior differences.

Refer to the following resources for more information:

- [Oracle CPQ Administration Online Help > Style & Templates > JavaScript Customizations for JET UIs](#)
- [Oracle CPQ JET Configuration and Transaction UI: Refactoring Existing JavaScript Customizations \(Doc ID 2490016.1\)](#)
- [JavaScript Extension Toolkit and JET v10.0.0 Release Notes](#)

Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Update 22A, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help.

Disclaimer

The Oracle CPQ Update 22A Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- “Major update” = Update 22A
- “Minor update” = Update 22A Patch 1

For Oracle CPQ 22A, migration packages from 19A and forward can be uploaded to the latest site version.

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