

# Oracle CPQ Resolved Known Issues



Update 21B

## TABLE OF CONTENTS

Table of Contents.....	1
Hot Fixes .....	2
Browser Support .....	5
Custom JavaScript.....	6
Training.....	6
Disclaimer.....	6
Migration.....	6

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The Oracle CPQ 21B Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 21B features, please see the Oracle CPQ 21B What's New document.

## HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
<b>BML</b>		
30695748	The <code>datetostr</code> BML function returned incorrect time for GMT time zone.	The <code>datetostr</code> BML function returns correct time for GMT time zone.
31956400	When a FullAccess user ran a Commerce action which contained a BMQL call to edit a Data Table, the Data Table was not updated unless the user had Data Table Edit permissions.	When a FullAccess user runs a Commerce action which contains a BMQL call to edit a Data Table, the Data Table is updated.
<b>Commerce</b>		
28972262	When an email was sent from a step transition notification, the email contained an attachment with broken images.	When an email is sent from a step transition notification, images in an email attachment are displayed.
29343277	In JET UI the Quick Add parts list included more parts than just the available "Direct Buy" parts.	In JET UI the Quick Add parts list includes only valid "Direct Buy" parts.
29796430	An error resulted when Quick Add (JET UI) or Quick Key (Legacy UI) was used to add a part to a Line Item Grid with the Part Number column hidden under Document Views.	A part can be added via Quick Add (JET UI) or Quick Key (Legacy UI) to a Line Item Grid with the Part Number column hidden under Document Views.
30794898	In JET UI when a Line Item Grid had a horizontal scroll bar and vertical Commerce tabs that overflowed the page, the scroll bar disappeared.	In JET UI when a Line Item Grid has a horizontal scroll bar and vertical Commerce tabs overflow the page, the scroll bar is visible.
31727905	Error message text was not clear when email template for a language preference was not available.	Enhanced error message text to clarify language preference and email template discrepancy.
32030025	In JET UI, the Quick Add part number auto-complete lookup took an excessive amount of time.	In JET UI, performance is improved for the Quick Add part number auto-complete lookup.
32040385	An attempt to reconfigure a Configuration Model that had previously been saved as a Commerce favorite resulted in not all of the Configuration Model attributes pulled into the Configuration.	An attempt to reconfigure a Configuration Model that had previously been saved as a Commerce favorite results in all of the Configuration Model attributes pulled into the Configuration.
32435113	Auto update ran when a Transaction was opened that had a Single Select Menu attribute with a default value set.	Auto update does not run inappropriately upon opening a Transaction.
32472148	In JET UI when a sequence number attribute was mapped to a data column, the attribute type changed from integer to string which caused the sequence number attribute to not be editable.	In JET UI when an editable sequence number data column is added to a Line Item Grid, the attribute type remains integer.

BUG ID	DESCRIPTION	RESOLUTION
32554873	<p>The Line Item Grid (LIG) filter did not work if it contained a Single Select Menu (SSM) on the first tab of any panel and the LIG was not on the first tab of any panel and the following:</p> <ul style="list-style-type: none"> <li>The SSM had a value and was set to trigger Auto Update.</li> <li>The SSM had a value and was used in an AJAX hiding or constraint rule.</li> <li>The SSM had a value and was used in a condition of a formula that had Auto Update enabled.</li> </ul>	<p>The LIG filter displays the appropriate results when it contains a SSM on the first tab of any panel and the LIG is not on the first tab of any panel regardless if the SSM is set to trigger Auto Update, used in an AJAX rule, or used in a formula with Auto Update enabled.</p>
<b>Configuration</b>		
30958682	<p>An error displayed when a constraint rule was triggered for an active attribute on an inactive tab in Configuration.</p>	<p>When a constraint rule is triggered for an active attribute on an inactive tab in Configuration, an error no longer displays.</p>
31055908	<p>In JET UI, an error displayed when configuring a model with an inactive Single Select Pick List which was associated to an array set.</p>	<p>In JET UI a model is configurable when it has an inactive Single Select Pick List with an association to an array set.</p>
31453048	<p>Child-level Single Select and Multi-Select attributes set to 'hide in transaction' did not retain their values when their parent model was reconfigured.</p>	<p>Child-level Single Select and Multi-Select attributes set to 'hide in transaction' retain their values when their parent model is reconfigured.</p>
31548193	<p>In JET Configuration UI, after a selection was made for a Single Select Menu or Single Select Pick List, the menu and pick list re-opened as if they had been selected.</p>	<p>In JET Configuration UI, after a selection is made for a Single Select Menu or Single Select Pick List, the menu and pick list do not re-open as if selected.</p>
31555238	<p>In JET UI a Single Select Pick List with a very large data set that did not load immediately did not retain the selected value when focus was returned.</p>	<p>In JET UI a Single Select Pick List with a very large data set that does not load immediately retains the selected value when focus is returned.</p>
31727084	<p>Importing an array attribute into a Configuration Rule more than once and connecting them with an OR statement caused attributes in a different array set to be null.</p>	<p>Importing an array attribute into a Configuration Rule more than once and connecting them with an OR statement does not affect the value of other array sets.</p>
32290089	<p>In JET Configuration UI an array set that contained different attributes types with at least one Boolean attribute resulted in the Boolean attribute not correctly applied when the user navigated between the array pages.</p>	<p>In JET Configuration UI an array set that contains different attributes types with at least one Boolean attribute results in the boolean attribute correctly applied when the user navigates between the array set pages.</p>

BUG ID	DESCRIPTION	RESOLUTION
32290090	In JET UI after a value was entered into a Configuration Array Integer attribute and Tab was pressed, users could no longer click back into that field and update it without having to refresh the page.	In JET UI after entering a value into an Integer attribute of a Configuration Array and pressing Tab the ability to update that attribute is available without refreshing the page.
32453787	In JET UI, updating large configuration arrays took an excessive amount of time.	In JET UI, performance is improved for updating large arrays.
<b>Data Tables</b>		
31130944	The Date Modified field of the Details tab of a Live Data Table was not being updated.	The Date Modified field of the Details table of a Live Data Table is updated.
31775535	Data Table Advanced Filter truncated float attributes to two decimal places.	Data Table Advanced Filter uses the full value of the float attributes.
31786708	The Add a new row (+) icon was not able to be selected when a Data Table basic or advanced filter was applied.	The Add a new row (+) icon can be selected when a Data Table basic or advanced filter is applied.
31955548	The Data Table basic filter did not return results if the leading zeros for values less than zero were included for a float column. For example, the value 0.01 would return no results even if valid results existed but filtering .01 returned results as expected.	The Data Table basic filter returns results as expected regardless of whether the leading zeros for values less than zero are included or not for a float column.
32075478	BMQL queries to a Live Data Table column that was created via REST resulted in an error message.	BMQL queries to a Live Data Table column that was created via REST returns column data.
<b>Document and Email Designer</b>		
31776706	Printing from Document and Email Designer resulted in print server max out error.	Enhancements made to the print server reduce the occurrence of Document and Email Designer print errors.
<b>Developer Toolkit</b>		
32483447	A BMLT script that contained the <code>importtransactiondata()</code> function failed if the Library function being tested had a Util Library function imported.	A BMLT script that contains the <code>importtransactiondata()</code> function can be executed successfully when the Library function being tested has a Util Library function.
<b>Integration</b>		
27736009	In an Oracle CPQ/CX Sales integration, Web Services SOAP calls to CPQ were not updating the CX Sales application.	In an Oracle CPQ/CX Sales integration, Web Services SOAP calls to CPQ update the CX Sales application.
30800624	In an Oracle CPQ/CX Sales integration, mobile approval and rejections did not update the CX Sales application.	In an Oracle CPQ/CX Sales integration, mobile approval and rejections update both applications.

BUG ID	DESCRIPTION	RESOLUTION
31422601	In an Oracle CPQ JET UI/Salesforce integration when an end user did not have read/write permission for Bill To/Ship To attributes, the Select Alternate Address action would not allow the user to update the Bill To/Ship To attributes.	In an Oracle CPQ JET UI/Salesforce integration when an end user does not have read/write permission for Bill To/Ship To attributes, the Select Alternate Address action allows the user to select alternate addresses for the Bill To/Ship To attributes.
31745379	In an Oracle CPQ JET UI/Oracle CX Commerce integration, each Oracle CPQ update action counted as an eCommerce interaction.	In an Oracle CPQ JET UI/Oracle CX Commerce integration, each Oracle CPQ punch in action to CX Commerce is counted as an eCommerce interaction.
<b>Migration</b>		
32355686	Following upgrade to Update 20B in certain rare situations, an attempt to open a Commerce process component in the Migration Center resulted in an error message.	Following upgrade to Update 20B, you can open a Commerce process component in the Migration Center.
<b>Translations</b>		
31710714	When the base language for a site was updated, the previous language translation remained for configuration attributes.	When the base language for a site is updated, configuration attributes display the proper language translation.
<b>Web Services</b>		
31009816	A Configuration REST API call accepted an invalid payload format when legacy mode was true for set type 'SET' attributes.	A Configuration REST API call does not accept an invalid payload format and displays an error message when legacy mode is true for set type 'SET' attributes.
31536907	Attribute lock was not honored for Configuration attributes updated via a reconfigure SOAP call.	Attribute lock is honored for Configuration attributes updated via a reconfigure SOAP call.

## Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

### Certified Browsers

#### Windows

- Google Chrome 88.x
- Mozilla Firefox 84.x
- Microsoft Edge 88.x

#### Mobile Devices

- Apple iPad iOS 14.x, Safari browser
- Apple iPhone iOS 14.x, Safari browser

## Notes:

- Internet Explorer browser certification and support was discontinued in Oracle CPQ 21A.
- Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

## Custom JavaScript

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring. For more information about custom JavaScript, go to Style & Templates > JET JavaScript Customization in the Oracle CPQ Online Help.

## Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 21B, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Consulting team.

## Disclaimer

The Oracle CPQ 21B Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

## Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- “Major update” = Update 21B
- “Minor update” = Update 21B Patch 1

For Oracle CPQ 21B, migration packages from 19A and forward can be uploaded to the latest site version.

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