

Oracle CPQ Update 21A Patch 3 Document

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The Oracle CPQ 21A Patch 3 document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 21A features, please see the Oracle CPQ 21A What's New document.

HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
Commerce		
32355699	In a multi-node site with JET UI, an error occurred when a user attempted to print a document from a different node than the first time that same document was printed.	In a multi-node site with JET UI, a document is able to print regardless of the node.
Configuration		
32355556	In JET UI, when a Single Select Menu was embedded in an array with a constraint that required a selection, a user was not able to select the first value in the drop-down on any row.	In JET UI, when a Single Select Menu is embedded in an array with a constraint that requires a selection, a user can select the first value in the drop-down on any row.
32355666	In JET UI, when a Multi Select Menu value was removed and an update triggered, the value was not removed.	In JET UI, when a Multi Select Menu value is removed and an update triggered, the value is removed.

Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 85.x
- Mozilla Firefox 80.x
- Microsoft Edge 85.x

Mobile Devices

- Apple iPad iOS 14.x, Safari browser
- Apple iPhone iOS 14.x, Safari browser

Notes:

- Beginning in Oracle CPQ 21A, Internet Explorer browser certification and support is discontinued.
- Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

Custom JavaScript

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring. For more information about custom JavaScript, go to Style & Templates > JET JavaScript Customization in the Oracle CPQ Online Help.

Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 21A, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Consulting team.

Disclaimer

The Oracle CPQ 21A Patch document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- “Major update” = Update 21A
- “Minor update” = Update 21A Patch 3

When using Migration Packages, content from 19A and forward can be uploaded to the latest site version.

Note: Bug ID numbers correspond to Oracle BugDB numbers.

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