

# Oracle CPQ Update 21A Patch 2 Document

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The Oracle CPQ 21A Patch 2 document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 21A features, please see the Oracle CPQ 21A What's New document.

## HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
<b>Commerce</b>		
32294829	Approving or rejecting a quote using the mailto links on a mobile device with some multibyte languages resulted in an error.	Approving or rejecting a quote using the mailto links on a mobile device results in proper processing of the approve or reject action to the quote regardless of the language.
32294844	Array attribute values set by setattributevalue() BML function were not available within library functions.	Array attribute values set by setattributevalue() BML function are available within library functions.
32294870	An error displayed when an Action called a Library function that had a Transaction Line-level array set referenced with a price attribute mapped to the Transaction array set.	When an Action calls a Library function that has a Transaction Line-level array set referenced with a price attribute mapped to the Transaction array set, the Action completes.
<b>Configuration</b>		
32313732	In JET UI, configuration Radio Button type Single Select Menu options did not trigger auto-updates.	In JET UI, configuration Radio Button type Single Select Menu options will trigger auto-updates.
32341276	In JET UI, Single Select Radio Menus values were not saved to configuration XML.	In JET UI, Single Select Radio Menus values are saved to configuration XML.

## Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

### Certified Browsers

#### Windows

- Google Chrome 85.x
- Mozilla Firefox 80.x
- Microsoft Edge 85.x

#### Mobile Devices

- Apple iPad iOS 14.x, Safari browser
- Apple iPhone iOS 14.x, Safari browser

#### Notes:

- Beginning in Oracle CPQ 21A, Internet Explorer browser certification and support is discontinued.
- Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

## Custom JavaScript

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring. For more information about custom JavaScript, go to Style & Templates > JET JavaScript Customization in the Oracle CPQ Online Help.

## Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 21A, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Consulting team.

## Disclaimer

The Oracle CPQ 21A Patch document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

## Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- “Major update” = Update 21A
- “Minor update” = Update 21A Patch 2

When using Migration Packages, content from 19A and forward can be uploaded to the latest site version.

**Note:** Bug ID numbers correspond to Oracle BugDB numbers.

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