ORACLE

Oracle CPQ
Resolved Known Issues

Update 21A

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The Oracle CPQ 21A Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 21A features, please see the Oracle CPQ 21A What's New document.

HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
Accounts		
30724344 31864517	When using accounts that contained alternate addresses, the mapped Shipping ID, Billing ID, and Tab Label attributes did not populate for a Transaction.	When using accounts that contain alternate addresses, the mapped Shipping ID, Billing ID, and Tab Label attributes populate for a Transaction.
Assets		
31394346	Configuration attributes were not maintained as user input through Asset-based Ordering flows.	Configuration attributes are saved with their user selections and apply properly when modified within Asset-based Ordering flows.
BML		
30788579	When attempting to open the BML Library page as a user whose language preference was other than English, an error occurred.	A user whose language preference is other than English is able to open the BML Library page.
31540807	An error occurred when a Data Table dynamic variable name was used in a MODIFY or UPDATE BML query.	Data Table dynamic variable names can be used in a MODIFY or UPDATE BML query.
31566962	When a BMQL INSERT, DELETE, UPDATE, or MODIFY query with optional parameters ran in the BML debugger, Live Data Tables were updated.	When a BMQL INSERT, DELETE, UPDATE, or MODIFY query with optional parameters is run in the BML debugger, results are simulated and Live Data Tables are not updated.
Commerce		
25471460	Users were not able to edit "My Approval Search" information.	Users are able to add, remove, reorder, and modify the columns for "My Approval Search".
30412540	In a JET UI Line Item Grid, a hidden menu attribute that was a blank constrained value was not hidden.	In a JET UI Line Item Grid, a hidden menu attribute that is a blank constrained value does not display.
30488930	For the Approve and Reject actions Modify tab, the "Current Reason Name" and "Current Reason Variable Name" attributes were not available in the BML attribute selector.	For the Approve and Reject actions Modify tab, the "Current Reason Name" and "Current Reason Variable Name" attributes are available in the BML attribute selector.
30571000	The JET UI CSS "padding-bottom:0;" property had a typographical error.	The JET UI CSS "padding-bottom:0;" property is updated to correct the typographical error.
31145321	In JET UI Layout, hidden or inactive actions displayed in the page HTML.	In JET UI Layout, hidden or inactive actions do not display in the page HTML.
31309816	Error logging for REST exceptions included root-level exceptions only.	Error logging for REST exceptions is enhanced to include both root-level and child-level exceptions.

BUG ID	DESCRIPTION	RESOLUTION
31605896	In JET UI, when Quick Add was used to add multiple line items, invalid part requests were not highlighted in red.	In JET UI, when using Quick Add to add multiple line items, invalid part requests are highlighted in red.
31686914	When a user's User Profile Notification Preference was set to not receive emails, email approval notifications were sent to the user.	When a user's Notification Preference is set to not receive emails within their User Profile, email approval notifications are not sent to the user.
31932577	In JET UI, the State/Province address field saved and displayed only the first letter of the field.	In JET UI, the State/Province address field saves and displays the appropriate value for the field.
31950786	In JET UI, rich text attributes did not appear in the JET Layout for all language preferences.	In JET UI, rich text attributes appear in the JET Layout for all language preferences.
31961246	When more than one email recipient was entered in the TO, CC, or BCC entry fields and an Email action was performed, an error occurred and emails were not sent.	When more than one email recipient is entered in the TO, CC, or BCC entry fields and an Email action is performed, emails are sent to the recipients.
32041625	In JET UI, when a user created an action and defined BML to set a value of State/Province type attribute, if the attribute was not empty, the value would not be set and the previous value was retained.	In JET UI, when a user creates an action and defines BML to set a value of State/Province type attribute, the attribute is saved.
32065393	In JET UI, values were intermittently constrained incorrectly if default value was constrained.	In JET UI, timing of constraint rules is corrected to prevent incorrect constraint messages.
Configuration		
30135851	Oracle CPQ 19B and earlier allowed periods (".") in variable names of Product Family, Product Line, and Models. When used with JET UI, when these configuration components were accessed errors resulted.	Beginning in Oracle CPQ 21A, existing variable names that include a period (".") in Product Family, Product Line, and Models are supported in JET UI. However going forward, the application will not allow administrators to create Product Families, Product Lines, and Models with periods (".") in their variable names.
31339208	In JET Configuration UI, catalog object variable names that contained a slash (/) prevented configuration page from loading.	In JET Configuration UI, catalog object variable names that contain a slash (/) can be configured.
31342978	In JET Configuration UI, multi-select attributes did not display properly when the JET Display Type setting was "Checkbox Vertical."	In JET Configuration UI, multi-select attributes display properly when the JET Display Type setting is "Checkbox Vertical."
31394294	In JET UI, the Help icon did not display for an HTML attribute when the label was hidden.	In JET UI, the Help icon displays for an HTML attribute when the label is hidden.
31695219	In System Configuration when a child model included a Single Select Pick List array attribute that was populated by an advanced function rule, the parent model was not able to be reconfigured and an error displayed.	In System Configuration when a child model includes a Single Select Pick List array attribute that populates based on an advanced function rule, the parent model is able to be reconfigured.

BUG ID	DESCRIPTION	RESOLUTION
31784451	In Mobile Layout, an error occurred when a Transaction was created for a new model configuration which is not a child model of a system configuration.	In Mobile Layout, a Transaction for a new model configuration which is not a child model of a system configuration can be created.
31897559	Single Select Pick List attributes did not display more than 14 items.	Single Select Pick List attributes display up to the maximum set by the "Number of results to display in a Single Select Pick List Attribute" on the Configurations Options page. The default value of the setting is 1000 items.
31920583	In JET Configuration UI, when an array column contained a value that exceeded the column width, updating other fields resulted in a flickering of the large value.	In JET Configuration UI, when an array column contains a value that exceeds the column width, column resizing is improved.
32058774	In JET UI when configuring a system, Single Select Pick List attribute value was not saved if the layout "processing event" setting was "value change".	In JET UI when configuring a system, Single Select Pick List attribute values are saved properly when the layout "processing event" setting is "value change".
Data Tables		
31417578	When creating a new Data Table via REST API where the default folder is not specified in the payload, the request did not complete.	When creating a new Data Table via REST API where the default folder is not specified in the payload, the request completes and the new Data Table is located in the [Default] folder.
31908265	In data table administration, Foreign Key cells were not able to be cleared.	In data table administration, Foreign Key cells are able to be cleared.
Document and Email Designer		
27364623	A table that contained an HTML attribute did not include the table border when printed from Document Designer.	A table containing an HTML attribute includes the table border when printed from Document Designer.
28279997	Table columns that contained advanced conditions did not display in Document Designer.	Table columns that contain advanced conditions display in Document Designer.
30213551	In Document Designer, the currency attribute value output display did not match the displayed value in the Transaction.	The currency attribute value displayed in the Transaction and the displayed value in Document Designer match.
31057243	Large float attributes stored in scientific notation do not display in Document Designer.	Large float attributes stored in scientific notation display in Document Designer.
Integration		
31620196	An error occurred when attempting to unpack a ZIP file when max ZIP file size is set to 2048MB.	When the max ZIP file size is set to 2048MB, Oracle CPQ unpacks ZIP files less than or equal to 2048MB without an error occurring.

BUG ID	DESCRIPTION	RESOLUTION
31806168	In an Oracle CPQ/CX Commerce integration with Asset-based Ordering enabled, configuration data was not saved upon reconfiguration for a product family that did not include a BOM structure.	In an Oracle CPQ/CX Commerce integration with Asset-based Ordering enabled, configuration data is saved upon reconfiguration for a product family that does not include a BOM structure.
31878739	In an Oracle CPQ/CX Commerce integration using JET UI, after CX Commerce session ended the CPQ session did not clear cache when the session terminated.	In an Oracle CPQ/CX Commerce integration using JET UI, after CX Commerce session ends the CPQ session clears cache once the session is terminated.
32058947	Logging caused performance issues when attempting to log very large elements.	Logging very large elements does not cause performance issues.
Translations		
30219278	Not all text in the Access Denied page was translated to the designated user preferred language.	All text in the Access Denied page is able to be translated.
30624294	When Configuration flow did not include translations but Configuration attributes and action properties included translations, the Configuration attribute/action did not display with translated text.	When Configuration flow does not include translations but Configuration attributes and action properties include translations, the Configuration attribute/action displays with the translated text.

Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on My Oracle Support to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 85.x
- Mozilla Firefox 80.x
- Microsoft Edge 85.x

Mobile Devices

- Apple iPad iOS 14.x, Safari browser
- Apple iPhone iOS 14.x, Safari browser

> **Notes:**
> - Beginning in Oracle CPQ 21A, Internet Explorer browser certification and support is discontinued.
> - Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact My Oracle Support to determine the availability of workarounds and minor fixes.

Custom JavaScript

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring. For more information about custom JavaScript, go to Style & Templates > JET JavaScript Customization in the Oracle CPQ Online Help.

Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 21A, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see My Oracle Support. Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Consulting team.

Disclaimer

The Oracle CPQ 21A Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- "Major update" = Update 21A
- "Minor update" = Update 21A Patch 1

For Oracle CPQ 21A, migration packages from 19A and forward can be uploaded to the latest site version.

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