ORACLE

Oracle CPQ Update 20C Patch 7 Document

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The Oracle CPQ 20C Patch 7 document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 20C features, please see the Oracle CPQ 20C What's New document.

HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
Commerce		
32294834	Approving or rejecting a quote using the mailto links on a mobile device with some multibyte languages resulted in an error.	Approving or rejecting a quote using the mailto links on a mobile device results in proper processing of the approve or reject action to the quote regardless of the language.
32294849	Array attribute values set by setattributevalue() BML function were not available within library functions.	Array attribute values set by setattributevalue() BML function are available within library functions.
32294874	An unknown error displayed when an Action called a Library function that had a Transaction Line-level array set referenced with a price attribute mapped to the Transaction-level array set.	When an Action calls a Library function that has a Transaction Line-level array set referenced with a price attribute mapped to the Transaction array set, the Action completes.
Configuration		
32313735	In JET UI, configuration Radio Button type Single Select Menu options did not trigger auto-updates.	In JET UI, configuration Radio Button type Single Select Menu options will trigger auto-updates.
32341295	In JET UI, Single Select Radio Menus values were not saved to configuration XML.	In JET UI, Single Select Radio Menus values are saved to configuration XML.
32355659	In JET UI, when a Single Select Menu was embedded in an array with a constraint that required a selection, a user was not able to select the first value in the drop-down on any row.	In JET UI, when a Single Select Menu is embedded in an array with a constraint that requires a selection, a user can select the first value in the drop-down on any row.
32355679	In JET UI, when a Multi Select Menu value was removed and an update triggered, the value was not removed.	In JET UI, when a Multi Select Menu value is removed and an update triggered, the value is removed.

Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on My Oracle Support to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 83.x
- Mozilla Firefox 77.x
- Internet Explorer 11.x (Does not include Administration screens, see note below)

Notes:

- Beginning in Oracle CPQ 20C, Internet Explorer browser certification and support for the CPQ Administration platform is discontinued. In Oracle CPQ 21A, Internet Explorer browser certification and support for both CPQ Administration and end users will be discontinued. In 21A, Oracle CPQ plans to support the latest version of Edge browser. We recommend you plan for this transition.
- Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact My Oracle Support to determine the availability of workarounds and minor fixes.

Custom JavaScript

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring. For more information about custom JavaScript, go to Style & Templates > JET JavaScript Customization in the Oracle CPQ Online Help.

Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 20C, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see My Oracle Support. Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Consulting team.

Disclaimer

The Oracle CPQ 20C Patch document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- "Major update" = Update 20C
- "Minor update" = Update 20C Patch 7

When using Migration Packages, content from 19A and forward can be uploaded to the latest site version.

Note: Bug ID numbers correspond to Oracle BugDB numbers.

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