

Oracle CPQ Resolved Known Issues



Update 20C

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The Oracle CPQ 20C Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 20C features, please see the Oracle CPQ 20C What's New document.

HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
BML		
31410425	Performance was poor when using the <code>setattributvalue</code> BML function.	Performance is improved when using the <code>setattributvalue</code> BML function.
Commerce		
29461321	Copy action would not execute from the CRM when there were more than one copy sequences defined and "Occupy Entire Window" was enabled.	Copy action executes from the CRM if there are more than one copy sequences defined and "Occupy Entire Window" is enabled.
30072628	When running an Advanced Modify function that contained a Commerce library that used a line attribute, the line attribute value was returned blank unless it was imported directly.	When running an Advanced Modify function that contains a Commerce library that uses a line attribute, the line attribute value returns the appropriate value.
30263253	Commerce hiding rules were not properly applied when a Multi Select Menu attribute, a text attribute, and an action had interacting conditions applied.	Commerce hiding rules are properly applied when a Multi Select Menu attribute, a text attribute, and an action have interacting conditions.
30464506	The mass update function did not update Commerce array sets.	Commerce array sets are editable using the mass update function.
30473547	In JET UI, when a step transition had a Define notification to send an email and the 'Save Document Upon Printing - Desktop' was set to 'Save -User Confirmation' or 'Save - Automatically', the email was sent twice to the recipient.	In JET UI, when a step transition has a Define notification to send an email and the 'Save Document Upon Printing - Desktop' is set to 'Save -User Confirmation' or 'Save - Automatically', one email is sent to the recipient.
30680808	In JET UI, users were not able to edit a line item when validation errors existed.	In JET UI, you are able to edit a line item while validation errors exist.
30728686	When an eligibility rule was acting on a Commerce process and a partner organization user attempted to copy a quote, an error displayed.	When an eligibility rule is acting on a Commerce process, a partner organization user is able to copy a quote.
30877188	In JET transaction UI, Eligibility Rules of type 'available' incorrectly restricted items when the Quick Add was used.	In JET transaction UI, Eligibility Rules of type 'available' correctly allow items when the Quick Add is used.
30885619	When an HTML attribute was created, the administration action buttons (Translations, Apply, Update, New and Back) were not available.	The administration action buttons (Translations, Apply, Update, New and Back) are available for newly created HTML attributes.
30888598	System attribute <code>_quote_process_document_link</code> was null in BML functions.	System attribute <code>_quote_process_document_link</code> is populated correctly in BML functions.

BUG ID	DESCRIPTION	RESOLUTION
31030650	In JET UI when a value was selected for a "country menu" type attribute, unrelated radio button menu attributes displayed null values.	In JET UI when a value is selected for a "country menu" type attribute, unrelated radio button menu attributes are unchanged.
31099875	When a Transaction Line array set was imported to a Commerce library function and an Advanced Modify was run as part of a Print action, an error displayed.	When a Transaction Line array set is imported to a Commerce library function and an Advanced Modify is run as part of a Print action, the action completes.
31380966	In rare circumstances, when a quote was set to "Auto Approve", the email notification sent used the template for the rejection email instead of the approval email template.	When a quote is set to "Auto Approve", the email notification uses the approval template when sending the email notification.
31415472	DataCube reports were unable to be created or edited if the DataCube Reporting Setup page was accessed via the Integration Center.	DataCube reports are able to be created and edited.
31536789	In JET UI when a Line Item Grid was hidden for a participant profile and an action was triggered, the Transaction became unresponsive.	In JET UI when a Line Item Grid is hidden for a participant profile and an action is triggered, the action completes.
31564191	In JET UI, when multiple tabs were hidden, step transitions could make contents of one of the hidden tabs visible.	In JET UI, contents of Commerce hidden tabs are not visible after a step transition.
Configuration		
30275977	An error message displayed and Configuration halted when an invalid value was recommended for a Single Select Pick List (SSPL) attribute in an array for a row that didn't previously exist.	When an invalid value is recommended for a SSPL attribute in an array for a row that doesn't exist yet, the Configuration is not halted.
30532330 30600472	In Legacy UI a SSPL array set attribute with the control attribute specified as Auto Update did not populate consistently or displayed an error message.	In Legacy UI a SSPL array set attribute with a control attribute specified as Auto Update is populated consistently.
30652472	In JET UI tables, large array text attribute values increased the width of the array space but not the width of the text column which caused unusable space to display.	In JET UI tables, the large array text attribute value display is improved.
30793823	In JET Configuration UI with Layout Property processing event set to "value change", a Single Select Pick List belonging to an array could not set the Pick Map attribute value when the SSPL display text of the selected entry contained a space character.	In JET Configuration UI with Layout Property processing event set to "value change", a Single Select Pick List belonging to an array can set the Pick Map attribute value when the SSPL display text of the selected entry contains a space character.

BUG ID	DESCRIPTION	RESOLUTION
31305823	While loading JET Configuration UI, users were able to select multiple mutually exclusive boolean attributes. This resulted in an error window and the last boolean attribute to remain selected causing a discrepancy between the JET UI and the Pipeline Viewer.	While loading JET Configuration UI, users are able to select more than one boolean entity. If the resulting error is found during an ajax update, the attribute that triggers the error, or the array of the attribute, is reset. If the resulting error is found during an update, all attributes are reset.
31352586	In the Pricing Engine when fewer than six supported currencies were enabled, the Discount Type did not display in the Profiles tab.	In the Pricing Engine when fewer than six supported currencies are enabled, the Discount Type displays in the Profiles tab.
31441291	On a site with Asset Based Ordering and System Configuration an SSPL attribute with a configuration attribute filter was not populated correctly following a Modify action.	On a site with Asset Based Ordering and System Configuration an SSPL attribute with a configuration attribute filter populates correctly upon a Modify action.
31651224	For a site with Legacy Commerce and JET Configuration UI after a reconfiguration of modified asset lines, all lines had the Add action applied.	For a site with Legacy Commerce and JET Configuration UI after a reconfiguration of modified asset lines, lines have the appropriate action (Add, Update, or Renew) applied.
Document and Email Designer		
23074117 30729795	Currency symbols used for Document and Email Designer did not match the symbols shown on the Transaction.	Currency symbols in Document and Email Designer match the symbols shown on the Transaction.
30512961	Users cannot access line-level attributes from a continuous section containing a condition and the attribute is part of an advanced loop.	Users can access line-level attributes from a continuous section containing a condition and is the attribute part of an advanced loop.
31076586	Certain supported fonts did not display multi-byte characters in PDF output.	All supported fonts correctly handle multi-byte characters in PDF output.
31123745	When a line-level array boolean attribute used a NOT operator and was part of a simple or advanced loop, the value didn't populate correctly.	When a line-level array boolean attribute uses a NOT operator and is part of a simple or advanced loop, the value populates.
31161189	Transaction and Transaction Line array float attributes did not display more than two decimal places in Print and Preview output.	Transaction and Transaction Line array float attributes display the designated number of decimals places in Print and Preview output
31241581	In Email Designer a line-level text attribute did not display in an approval notification when it was part of a loop filter and not part of the email body.	In Email Designer a line-level text attribute displays in an approval notification when it is part of a loop filter and not part of the email body
Integration		
31304422	When a reoccurring integration was set to run "Daily" and the "Start Date" was not entered, the integration would run more than once every day.	When a reoccurring integration is set to run "Daily" and the "Start Date" is not entered, the integration runs only once daily.

BUG ID	DESCRIPTION	RESOLUTION
Migration		
31163084	Performance was poor when migrating data tables that had natural key or foreign key relationships.	Performance when migrating data tables that have natural key or foreign key relationships is improved.
Web Services		
30283096	The group sequence number for single line item of a Line Item Grid was not updated using a <code>_update_line_item</code> REST API.	The group sequence number for single line item of a Line Item Grid is updated using a <code>_update_line_item</code> REST API.

Browser Support

Oracle CPQ supports all browser versions that meet the criteria of the [Oracle Software Web Browser Support Policy](#).

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 83.x
- Mozilla Firefox 77.x
- Internet Explorer 11.xn (Does not include Oracle CPQ Administration screens, see note below)

Notes:

- Beginning in Oracle CPQ 20C, Internet Explorer browser certification and support for the CPQ Administration platform is discontinued. In Oracle CPQ 20D, Internet Explorer browser certification and support for both CPQ Administration and end users will be discontinued. In 20D, Oracle CPQ plans to support the latest version of Edge browser. We recommend you plan for this transition
- Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

Custom JavaScript

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring. For more information about custom JavaScript, go to Style & Templates > JET JavaScript Customization in the Oracle CPQ Online Help.

Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 20C, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Consulting team.

Disclaimer

The Oracle CPQ 20C Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When using Import From Source or Connect To Destination to migrate content, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- "Major update" = Update 20C
- "Minor update" = Update 20C Patch 1

For Oracle CPQ 20C, migration packages from 19A and forward can be uploaded to the latest site version.

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