

# Oracle Configure, Price, and Quote Resolved Known Issues Update 20B

## TABLE OF CONTENTS

---

<b>HOT FIXES</b> .....	<b>2</b>
<b>Browser Support</b> .....	<b>8</b>
<b>Custom JavaScript</b> .....	<b>8</b>
<b>Training</b> .....	<b>8</b>
<b>Disclaimer</b> .....	<b>8</b>
<b>Migration</b> .....	<b>9</b>

## HOT FIXES

BUG ID	DESCRIPTION	RESOLUTION
<b>BML</b>		
28173344	An unclear error displayed as a result of BMQL relating a JOIN clause with a system-defined table.	The error displayed as a result of BMQL relating a JOIN clause with a system-defined table is now: <i>BMQL Error: Joins are allowed only between user defined data tables.</i>
31050372	With an Akamai Content Delivery Network integration, when users reselected Advanced Function attributes or imported the <code>_system_user_session_id</code> into an Advanced Function, an error displayed.	With an Akamai Content Delivery Network integration, when users reselect Advanced Function attributes or import the <code>_system_user_session_id</code> into an Advanced Function, the request processes properly.
31182395	When performing a BML query on a Data Table with a column titled "Values" an error displayed.	When performing a BML query on a Data Table with a column titled "Values" displays the data in the Values column.
31193204	With BML Compiler Optimization enabled, when a BML variable was assigned to itself (e.g. "a=a;") the value was blank.	With BML Compiler Optimization enabled, when a BML variable is assigned to itself (e.g. "a=a;") the value populates correctly.
31240772	In BML, when concatenation was used to assign a value to a string and then assigned the same string another value, the last value assigned was not retained.	In BML, when using concatenation to assign a value to a string and then assigning the same string another value, the last value assigned is retained.
31246205	After a Live Data Table column was added that used a SELECT, DELETE, INSERT, UPDATE, or MODIFY BMQL function, that column was not available until after a deploy of the Data Table.	A newly-added column that uses a SELECT, DELETE, INSERT, UPDATE, or MODIFY BMQL function is available without having to redeploy the Live Data Table.
<b>Bulk Services</b>		
30304061	If <b>Lock Status</b> was included in search results, an error occurred when search results were exported.	If <b>Lock Status</b> is included in search results, search results are exported correctly.
<b>Commerce</b>		
27437503	After end users turned off email notification in their User Profile, they still received email notifications when an email template was used to produce the notification.	If email notification is turned off in their User Profile setting, end users don't receive email notifications.
27940420	In Legacy UI, the characters "<=" and any subsequent characters do not appear in the Approval History attribute.	In Legacy UI, the characters "<=" and any subsequent characters appear in the Approval History attribute.

BUG ID	DESCRIPTION	RESOLUTION
28387274	If a Sub-Document menu attribute was updated through a Main Document action Advanced Modify (Before or After formulas) BML script and "Simple Validations" was selected, the menu entry value was not validated.	If a Sub-Document menu attribute is updated through a Main Document action Advanced Modify (Before or After formulas) BML script, the menu entry value is validated when "Simple Validations" is selected.
28905464	In some group approval situations, delegated approvers were receiving email approval requests but were not able to approve the quote.	In group approval situations, the delegated approver has the same approval authority as the user who assigned the delegate.
29212749	In Legacy Desktop UI for Menu type attributes, the Auto-Width check box automatically reset to true after it was unchecked and saved.	In Legacy Desktop UI for Menu type attributes, the Auto-Width check box doesn't reset after it is unchecked and saved.
29545882	Previewing the Mobile Layout displayed a blank page.	Mobile Layout preview displays as expected.
30072628	When an Advanced Modify function ran that contained a Commerce Library which used a line attribute, the line attribute value was blank in the Advanced Modify debugger.	When an Advanced Modify function runs that contains a Commerce Library with a line attribute, the line attribute value displays correctly in the Advanced Modify debugger.
30173227	With archiving enabled on a site, the sort on the Commerce Archive page was not working properly and displayed an error.	With archiving enabled on a site, the sort on the Commerce Archive page works properly.
30179679	While in the process of archiving Transactions if the network page timed out and you restarted that same activity in a new network page, multiple archives of the same Transaction resulted.	While in the process of archiving Transactions if the network page times out and you restart that same activity in a new network page, one archive of the Transaction results.
30193210	The system attribute, <code>_system_selected_document_number</code> , returned an incorrect value when used in Add from Catalog actions.	The system attribute, <code>_system_selected_document_number</code> , returns a correct value when used in Add from Catalog actions.
30250987	In JET UI when an Add from Catalog or Modify action with a custom URL was invoked, the page was not redirected to the proper location.	In JET UI when an Add from Catalog or Modify action with a custom URL was invoked, the page redirects to the proper location.
30473547	In JET UI, when a Print Action included a "Save Document Upon Printing" option, duplicate email notifications were sent to the user.	In JET UI, when a Print Action included a "Save Document Upon Printing" option, a single email notification is sent to the user.
30494166	In JET Transaction UI, the Quick Add action was not supported for Eligibility Rules of type "Available".	In JET Transaction UI, the Quick Add action is supported for Eligibility Rules of type "Available".

BUG ID	DESCRIPTION	RESOLUTION
30501242	In JET UI, a formula-driven value didn't update if that value was previously constrained.	In JET UI, a formula-driven value updates regardless if it was previously constrained.
30590412	Commerce return destination from REST reconfigure calls was set to the line item for Main Document actions.	Commerce return destination from REST reconfigure calls is set correctly.
30645879	In JET UI, if a user entered a configuration from a Transaction, added new line items, clicked Return to Transaction, then invoked the Print Proposal action, the newly added line items were not included in the document output.	In JET UI, if a user enters a configuration from a Transaction, adds new line items, and clicks the Return to Transaction, when invoking the Print Proposal action, the newly added line items are included in the document output.
30652472	In JET UI, when an array set attribute value width exceeds the width of an array set with a scrollbar, the array set gets extra spacing between the data and the scrollbar on the right side.	In JET UI, when attribute width exceeds the width of the array set, the width of the array set itself stays unchanged.
30885035	In JET UI, when users submitted a quote that required approval and had unsaved line item fields, those line item fields were cleared.	In JET UI, when users submit a quote that requires approval and has unsaved line item fields, those line item fields do not clear.
30991633	In Legacy UI, when a part was added to a Transaction using Quick Key, the part description field did not populate until the Transaction was saved.	In Legacy UI, when a part is added to a Transaction using Quick Key, the part information, including the part description populates.
30993699	In JET UI, the Line Item Grid Quick Add search had slow performance.	In JET UI, the Line Item Grid Quick Add performance is improved.
31080371	In JET UI, the calendar displayed in the date picker was formatted to begin the week on Monday and end on Sunday which did not match the Legacy UI format.	In JET UI, the calendar seen in the date picker is formatted to begin the week on Sunday and end on Saturday. This matches the Legacy UI format.
31132706	In JET Mobile UI, end users could not scroll to display overflowed actions in the sticky action bar.	In JET Mobile UI, end users can scroll overflowed actions in the sticky action bar.
31171108	When Approve and Reject actions were invoked, the Current Reason values were not populated.	When Approve and Reject actions are invoked, the Current Reason values are populated.
31223423	In Transaction JET UI with Collaborative Editing enabled, a Transaction with a Transaction array added blank lines.	In Transaction JET UI with Collaborative Editing enabled, a Transaction with a Transaction array displays properly.

BUG ID	DESCRIPTION	RESOLUTION
<b>Configuration</b>		
29456985	An array attribute and a non-array attribute both used in a simple condition for a Configuration Rule with OR logic was not setting proper value.	An array attribute and a non-array attribute both used in a simple condition for a Configuration Rule with OR logic is setting proper value.
29904362	Deleting a Menu Entry used in an array set cleared the values of all of the array rows in that Configuration array set.	Deleting a Menu Entry used in an array set deletes just that entry.
30299076	A custom integration with advanced BML and end point URL was not rendered on the UI and was in disabled state for the Buy-side user.	A custom integration with advanced BML and end point URL renders on the UI and is enabled for the Buy-side user.
30430318	An error displayed when users navigated to the second node of a multi-node search flow.	Users can navigate multi-node search flows successfully.
30667007	In Legacy UI, the search was not working properly for a configuration Single Select Pick List that had a condition applied.	In Legacy UI, the search works properly for a configuration Single Select Pick List that has a condition applied.
30793823	In JET UI, a Single Select Pick List that belonged to an array wasn't able to set the Pick map attribute value if the display text contained a blank space.	In JET UI, a Single Select Pick List that belongs to an array is able to set the Pick map attribute value even if the display text contained a blank space.
31015314	Configuration REST calls failed when a rule set the size of an attribute instead of passing the control attribute in the call.	When a rule sets the size of an attribute instead of passing the control attribute in the call, Configuration REST calls complete as expected.
31140150	In JET UI when a Single Select Menu value had a recommendation rule and constraint value for another Single Select Menu attribute, occasionally the new value recommended was hidden (by the constraint rule) which caused JET UI to either select the first option displayed or leave the value unchanged. Thus, the value of the Model in the Pipeline Viewer and the value displayed on the Menu are not the same.	In JET UI when a Single Select Menu value had a recommendation rule and constraint value for another Single Select Menu attribute, the value of the Model in the Pipeline Viewer and the value displayed on the Menu are the same.
31186535	In Legacy UI an array SSPL that had a filter condition and a recommendation rule to force set the array caused the Configurator to be unresponsive.	In Legacy UI an array Single Select Pick List that has a filter condition and recommendation rule to force set the array, the Configuration Actions are responsive.

BUG ID	DESCRIPTION	RESOLUTION
<b>Document Designer/Email Designer</b>		
28501332	If an attachment was added with the capitalized extension .PDF instead of lowercase .pdf, the attachment did not merge.	If an attachment is added with the capitalized extension .PDF instead of lowercase .pdf, the attachment will merge.
30149112	The User Profile date format <i>yyyy-MM-dd h:mm</i> and <i>yyyy/MM/dd h:mm</i> caused the document list for both Email and Document Designer to be empty.	The User Profile date formats are updated to <i>yyyy-MM-dd h:mm a</i> and <i>yyyy/MM/dd h:mm a</i> to indicate am/pm information. Email and Document Designer document lists are accurate following this change to the User Profile.
<b>Integration</b>		
30275000	Single Sign-On users were not able to proxy log out after logging in as another user.	Single Sign-On users are able to proxy log out after logging in as another user.
<b>Logs</b>		
24758051	Event logs were not consistently showing timestamps under the Browser column.	Event logs are consistently showing timestamps under the Server and Browser columns.
29810266	Performance logs did not display the date in daylight savings time when user time preference was set for daylight saving time.	Performance logs display the date in daylight savings time when the user time preference is set for daylight saving time.
<b>Migration</b>		
29625137	A granular migration of a parent-level Configuration rule occurred where the Configuration flow layout was different, attributes unrelated to that rule were removed from the layout.	A granular migration of a parent-level Configuration rule where the Configuration flow layout is different, attributes unrelated to that rule remain in the layout.
30143377	Migration packages that contain a Document Designer template title with special characters were not able to be downloaded/migrated in Oracle CPQ.	Migration packages that contain a Document Designer template title with special characters are able to be downloaded/migrated in Oracle CPQ.
30474513	JET UI didn't load following a granular migration which resulted in duplicate IDs.	An error message displays if granular migration is attempted which results in duplicate IDs.
30510952	When customers attempted to migrate Constraint Rule with an array attribute, a compilation error displayed and the migration failed.	Customers can successfully migrate a Constraint Rule with an array attribute.
30902661	After migration, in some circumstances, users whose language differed from the migration source language were not able to open Transactions that had HTML attributes in the layout.	After migration, users whose language differ from the migration source language can open Transactions that have HTML attributes in the layout.

BUG ID	DESCRIPTION	RESOLUTION
<b>Reporting</b>		
28931006	When a date filter attribute was removed from a report, the report became inactive and could not be modified.	When a date filter attribute is removed from a report, the report can be modified to select a different attribute as the date filter.
31049521	A report scheduled to run weekly on a specific day of the week ran the following day.	A weekly scheduled report runs on the specified day of the week.
31075439	Users received duplicate emails for the same scheduled report.	Users receive one email for each scheduled report.
<b>Upgrade</b>		
31188480	Scheduled tasks were deleted during the upgrade process.	Scheduled task are maintained through the upgrade process.
<b>User, Groups, and Partner Organization</b>		
30728686	Partner Organization users were not able to copy quotes that had an Eligibility Rule acting on a Commerce process.	Partner Organization users are able to copy quotes that have an Eligibility Rule acting on a Commerce process.
<b>Web Services</b>		
30652230	When a Web Service call from an external service to CPQ included CORS header Access-Control-Allow Credentials, the header was not added to the CPQ response.	When a Web Service call from an external service to CPQ includes CORS header Access-Control-Allow Credentials, the header is added to the CPQ response.
31220621	The WSDL for Get Transaction, Create Transaction, and Add to Transaction APIs did not include array set attribute values. However, SOAP ver 2.0 APIs included array set attributes.	The WSDL for Get Transaction, Create Transaction, and Add to Transaction APIs now includes array set attribute values.

## BROWSER SUPPORT

Oracle CPQ supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

### Certified Browsers

#### Windows

- Google Chrome 80.x
- Mozilla Firefox 74.x
- Internet Explorer 11.x

**NOTE:** Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes

## CUSTOM JAVASCRIPT

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring. For more information about custom JavaScript, go to Style & Templates > JET JavaScript Customization in the Oracle CPQ Online Help.

## TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 20A, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Consulting team.

## DISCLAIMER

The Oracle CPQ 20B Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.



## MIGRATION

When migrating directly from a source site or to a destination site using the Migration Center, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- "Major update" = Update 20B
- "Minor update" = Update 20B Patch 1

For Oracle CPQ 20B, migration packages from 19A and forward can be uploaded to the latest site version

**NOTE:** Bug ID numbers corresponds to Oracle BugDB numbers.



Oracle is committed to developing practices and products that help protect the environment

Copyright © 2020, Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

