



Oracle CPQ

Update 20A Patch 3

July 2020

Patch Document

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The Oracle CPQ 20A Patch 3 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 20A features, please see the Oracle CPQ 20A What's New document.

HOT FIXES

Bug ID	Description	Resolution
Commerce		
31180957	In JET UI, history attributes did not display all associated fields.	In JET UI, history attributes display all associated fields
31408971	When a price score-enabled line attribute was visible on a JET Line Item Grid, the first time a user opened a quote the Commerce tab did not load data.	When a Price Score-enabled line attribute is visible on a JET Line Item Grid, the first time a user opens a quote the Commerce tab loads data. Note: When using Internet Explorer 11.9, this issue still occurs.
31439820	When a recommendation rule was used to set a Single Select Menu attribute value that had previously been constrained, an error displayed.	A Single Select Menu attribute value is able to be set using a recommendation rule even though the value was previously set using a constraint rule.
31481048	In JET UI, the Version action opened a new transaction but displayed the elements defined for the Start step.	In JET UI, the Version action opens a new transaction and displays the elements defined for that step.
31535376	When an Advanced Notification BML function was used to submit email approval notifications, the submit comment did not populate in the email notification.	When using Advanced Notification BML function to submit email approval notifications, the submit comment populates as expected in the email notification.
Data Tables		
31475611	Performance was degraded when data table queries returned several thousand records.	Performance is not degraded when data table queries returned several thousand records.

BROWSER SUPPORT

Oracle CPQ supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

Google Chrome 79.x

Mozilla Firefox 71.x

Internet Explorer 11.x

IMPORTANT: Compatibility issues with the selected browsers may exist when sites contain additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Oracle CPQ 20A, Oracle strongly recommends referring to the Oracle CPQ Administration Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the Oracle CPQ Administration Online Help or with the Oracle CPQ Consulting team.

CUSTOM JAVASCRIPT

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring. For more information about custom JavaScript, go to Style & Templates > JET JavaScript Customization in the Oracle CPQ Administration Online Help.

DISCLAIMER

This 20A Patch document contains high-level information and does not function as a specification or replace the Product Help or User Guide. Upgrading to a subsequent update may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update. Migration across major updates cannot occur.

- “Major update” = Update 20A
- “Minor update” = Update 20A Patch 3

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.



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