



Oracle CPQ

Update 20A Patch 1

April 2020

Patch Document

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The Oracle CPQ 20A Patch 1 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 20A features, please see the Oracle CPQ 20A What's New document.

HOT FIXES

Bug ID	Description	Resolution
Commerce		
31043617	In JET Transaction UI, a Line Item Grid menu attribute associated with a rule could not be cleared when more than one value was cleared at the same time.	In JET Transaction UI, a Line Item Grid menu attribute associated with a rule is cleared when more than one value is cleared at the same time.
Configuration		
30580613	For values greater than one thousand, recommendation message were shown, recommending values already in the field.	Recommendation messages do not appear if the value is currently in the field.
30992069	In Legacy UI, Single Select Pick List values did not save after first update to the configuration.	In Legacy UI, Single Select Pick List values save following a configuration update.
31024960	An Administrator could set the Number of days to store configuration data after exporting to a partner setting within the Configuration Integration Options section of the Configuration Options page to a maximum of 90 days.	An Administrator can set the Number of days to store configuration data after exporting to a partner setting within the Configuration Integration Options section of the Configuration Options page to any value up to 99 days. This value can be set to 100 days or more, by logging an SR on My Oracle Support .
31043574	In Legacy UI, when attempting to configure a system from a quote using Add from Catalog, and a model was selected that had already been configured, the configuration lost connection to the quote and displayed an error.	When configuring a system from a quote using Add from Catalog, the configuration is added to the quote.
31043638	Partner users received an error when they attempted to create an external configuration from an integration.	Partner users can create an external configuration from an integration.
31043647	When users attempted to reconfigure an external configuration, an error displayed.	Users are able to reconfigure an external configuration.
Integration		
31013853	On-demand parts integrations occurred multiple times.	On-demand parts integrations occur once.

Bug ID	Description	Resolution
Migration		
31020648	During migration, the BML associated with approval_history_submit_t and approval_history_status_t attributes was modified.	The BML associated with approval_history_submit_t and approval_history_status_t attributes migrates correctly.
Web Services		
30944471	After receiving a successful response message, line items were not added to a Transaction when using a Web Services action.	After receiving a successful response message, line items are added to a Transaction when using a Web Services action.
31025037	In SOAP system configuration Web Service calls, absent attributes were mistakenly set as blank.	In SOAP system configuration Web Service calls, absent attributes are handled correctly.
31091804	After receiving a successful response message, recommended items for a model were not added to a Transaction when using Web Services.	After receiving a successful response message, recommended items for a model are added to a Transaction when using Web Services.

BROWSER SUPPORT

Oracle CPQ supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

Google Chrome 79.x

Mozilla Firefox 71.x

Internet Explorer 11.x

IMPORTANT: Compatibility issues with the selected browsers may exist when sites contain additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Oracle CPQ 20A, Oracle strongly recommends referring to the Oracle CPQ Administration Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the Oracle CPQ Administration Online Help or with the Oracle CPQ Consulting team.

CUSTOM JAVASCRIPT

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring. For more information about custom JavaScript, go to Style & Templates > JET JavaScript Customization in the Oracle CPQ Administration Online Help.

DISCLAIMER

This 20A Patch document contains high-level information and does not function as a specification or replace the Product Help or User Guide. Upgrading to a subsequent update may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update. Migration across major updates cannot occur.

- “Major update” = Update 20A
- “Minor update” = Update 20A Patch 1

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.



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