



Oracle CPQ

Update 20A

Resolved Known Issues

TABLE OF CONTENTS

Hot Fixes	1
Commerce.....	1
Configuration	2
Integration	3
Web Services.....	3
Browser Support	4
Custom Javascript	4
Training	4
Disclaimer	4
Migration	5

The Oracle CPQ 20A Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 20A features, please see the Oracle CPQ 20A What's New document.

HOT FIXES

Bug ID	Description	Resolution
Commerce		
27546706	Users were able to create a new attribute using the variable name of an existing attribute set.	Users are not able to create an attribute and an attribute set with the same variable name.
28951538	Frozen columns lost their defined width when the Transaction was updated and the Line Item Grid was not visible.	Frozen columns retain their defined width when the Transaction is updated and the Line Item Grid is not visible.
29665883	An approval flow with more than 71 links was not able to be saved.	An approval flow with more than 71 links is able to be saved.
29787801	An Approval comment was not removed from the Approval History when a quote was revised to no longer require approval and re-submitted.	An Approval comment is removed from the Approval History when a quote is revised to no longer require approval and re-submitted.
30148387	When printing a Document Designer document, the date attribute from a Transaction Array did not match the value present in the quote.	When printing a Document Designer document, the date attribute from a Transaction Array matches the value present in the quote.
30154497	In JET UI when a Transaction Array attribute was used in a Commerce Library rule and then selected for edit in a Line Item Grid, when Save or Back action within the Edit view was initiated, an error message displayed.	In JET UI when a Transaction Array attribute is used in a Commerce Library rule and selected for edit in a Line Item Grid, the Line Item the Save and Back actions function properly.
30289440	Performance was significantly degraded for approvals with 25 or more approval or approval reason nodes processed sequentially.	Performance remains consistent for approvals with 25 or more approval or approval reason nodes processed sequentially.
30339710	Administrators were not able to add new nodes at the top of some existing approval layout structures.	Administrators can add new nodes at the top of an existing approval layout structure.
30429816	In JET Transaction UI, validation error messages displayed at the top of the page but the system did not automatically scroll to the location of the error message.	Oracle CPQ 20A provides several error message enhancements for the JET Transaction UI. Similar to the JET Configuration UI, the JET Transaction UI errors will now display inline and in a collapsible sticky header bar Error Panel. The Error Panel provides a consistent look and feel and improves usability.

Bug ID	Description	Resolution
30507300	When opening a Transaction from the Commerce Search, the user was not directed to the requested Transaction in the same window; therefore, some users did not notice the Transaction open and would repeat the process to open the Transaction multiple times.	<p>Navigation to a Transaction from Commerce Search is improved. A new General Options Setting, Open transactions in a new tab from Commerce Search, is introduced in 20A. This setting determines the behavior for opening Transactions from the search page.</p> <p>When set to No (default), the legacy behavior is retained and the Transaction opens in the existing parent window.</p> <p>When set to Yes, the Transaction opens in a new tab. Opening multiple Transactions from the Commerce Search page will result in each Transaction opening in a new tab.</p> <p>Note that in cases of iFramed CRM integration, opening in a new tab occupies the full window and you will lose the parent CRM window.</p>
30639995	In JET UI, when two or more array sets were on the layout and a new row for the first array set was added with values then a new row was added for the second array set, the newly added row for the first array set was removed.	In JET UI, when two or more array sets are on a layout and a new row is added to both array sets, the values in all array sets are saved.
Configuration		
30179715	When a SOAP Configuration call included <code>bsId</code> in the request message and a <code>_transaction_id</code> attribute had a rule to be the <code>_transaction_id</code> system attribute value, an improper value was returned.	When a SOAP Configuration call includes <code>bsId</code> in the request message, the <code>_transaction_id</code> attribute populates the proper value.
30289350	When evaluating the results of a search flow function in the debugger, an error displayed.	When evaluating the results of a search flow function in the debugger, the debugger content displays.
30346333	When a constrained attribute was modified using a recommendation rule and the display type was a JET UI radio button, the value was not displayed properly.	When a constrained attribute is modified using a recommendation rule and the display type was a JET UI radio button, the value displays properly.
30721369	An Invalid Payload error displayed when navigating across Configuration page tabs.	In the Configuration page, users can navigate between the tabs without receiving an Invalid Payload error.
30721383	An invalid payload error was displayed when an update made a required empty attribute visible.	There is no error when a required attribute becomes visible.

Bug ID	Description	Resolution
30724217	In legacy UI, users were not able to select a subset of recommended items to be added to a quote when "Display Items on End Page" was set to "Hide" and mandatory recommended items were present.	In legacy UI, users can select a subset of recommended items to be added to a quote when "Display Items on End Page" is set to "Hide" and mandatory recommended items are present.
30793991	After a recommended item rule was run in Configuration and no parts were selected, when an update was performed, a resource-heavy database query was run unnecessarily.	After a recommended item rule is run in Configuration and no parts are selected, when an update is performed unnecessarily, a database query is not performed.
30857371	In Configuration if a Recommended Parts list had a part number listed multiple times, selecting one of the parts resulted in all of the multiple parts added to a quote.	In Configuration if a Recommended Parts list has a part number listed multiple times, selecting one of the parts results in only that entry being added to a quote.
30858184	In Legacy UI Configuration flow, if the start node had hidden attributes with a Set Type of 'Set' and Next was selected, an Invalid Payload error displayed.	In Legacy UI Configuration flow if the start node has hidden attributes with a Set Type of 'Set', when Next is selected you go to the next node.
Integration		
30778377	Partner users received an error when they attempted to add a configuration with parts in the BOM to a quote using a configuration integration.	Partner users can add a configuration with parts in the BOM to a quote using a configuration integration.
Web Services		
30064110	REST API Web Services did not detect when the Password Expiry Override For Web Services Only User was set to Yes .	REST API Web Services properly detects the Password Expiry Override For Web Services Only User setting.
30624175	In 19D, the Configuration Bulk Add to Transaction REST API did not support <code>legacyMode</code> parameter.	In 20A the Configuration Bulk Add to Transaction REST API is updated to support <code>legacyMode</code> parameter.

BROWSER SUPPORT

Oracle CPQ supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

CERTIFIED BROWSERS

Windows

- Google Chrome 79.x
- Mozilla Firefox 71.x
- Internet Explorer 11.x

NOTE: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

CUSTOM JAVASCRIPT

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring. For more information about custom JavaScript, go to Style & Templates > JET JavaScript Customization in the Oracle CPQ Online Help.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 20A, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Consulting team.

DISCLAIMER

The Oracle CPQ 20A Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

MIGRATION

When migrating directly from a source site or to a destination site using the Migration Center, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- “Major update” = Update 20A
- “Minor update” = Update 20A Patch 1

For Oracle CPQ 20A, migration packages from 19A and forward can be uploaded to the latest site version.

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.



Oracle is committed to developing practices and products that help protect the environment

Copyright © 2020 Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

ORACLE
Cloud Applications