



Oracle CPQ Cloud

2017 Release 2 Update 2 (2017.2.2)

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Update Document

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The Oracle CPQ Cloud 2017 R2 Update 2 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 2017 R2 features, please see the 2017 R2 What's New document.

HOT FIXES

Bug ID	Description	Resolution
Commerce		
27304265	Beginning in 2017 R2, hierarchical Group Sequence Numbers were changed to a single level format when a Transaction created pre-upgrade and was opened after the upgrade.	Group Sequence Numbers are not changed when opening a previously created Transaction with line items.
Integration		
27200439	Beginning in 2017 R1, Salesforce customers could not scroll down on CPQ pages when they logged in using the Salesforce1 App and iOS 11.	Salesforce customers using the Salesforce1 App and iOS 11 can now scroll down on CPQ pages.
27200514	Beginning in 2015 R1, SSO did not log out of the Identity Provider (IDP) when customers used an IDP and 'Require Signed Request' was selected.	SSO sign out requests are now signed and SSO is functional for customers using an IDP that requires signed login and logout requests.
27214600	Beginning in 2017 R1, when the SAML User ID Type was set to "Assertion contains User's BigMachines username", the user was logged out of CPQ but not Identity Provider (IDP).	Users are now logged out of the IDP when the SAML User ID Type is set to "Assertion contains User's BigMachines username".

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

SUPPORTED BROWSERS

Windows

- Major releases of Google Chrome upon general browser availability and until Google no longer supports the version
- Major releases of Mozilla Firefox upon general browser availability and until Mozilla no longer supports the version
- Major releases of Internet Explorer/Microsoft Edge within nine months of general browser availability and until Microsoft no longer supports the version

Mac OS X

- Major releases of Google Chrome upon general browser availability and until Google no longer supports the browser version
- Major releases of Mozilla Firefox upon general browser availability and until Mozilla no longer supports the version
- Major releases of Safari within nine months of general browser availability and until Apple no longer supports the version

iOS

- Major releases of Safari within nine months of general browser availability and until Apple no longer supports the browser version

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

CERTIFIED BROWSERS

Windows

- Google Chrome 60.x
- Mozilla Firefox 54.x
- Internet Explorer 11.x

iOS

- Operating System: iOS 10.x
- Browser: Safari 10.x
- Screen resolution: 2048 x 1536

NOTE: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Oracle CPQ Cloud 2017 R2, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Cloud Consulting team.

DISCLAIMER

This 2017 R2 Update 2 document contains high-level information and does not function as a specification or replace the Product Help or User Guide. Upgrading to a subsequent release may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major release. The migration of content can only occur across minor releases within the same major release. Migration across major releases cannot occur.

- "Major release" = A major product release, e.g. 2017 R2
- "Minor release" = A release update, e.g. Release 2017 R2 Update 2

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.



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Integrated Cloud Applications & Platform Services