



**CONFIGURE, PRICE,
AND QUOTE
CLOUD**

September 2017

Resolved Known Issues
Oracle CPQ Cloud
2017 Release 2

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Hot Fixes

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The Oracle CPQ Cloud 2017 R2 Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 2017 R2 features, please see the 2017 R2 What's New document.

Bug ID	Description	Resolution
BML		
26051076	An error was generated in 2016 R2 when Advanced functions contained BMQL WHERE statements that referenced Integer or Float Configuration attributes.	BMQL WHERE statements that reference Integer or Float Configuration attributes now function as expected.
26093833	Customers experienced performance issues in 2016 R2, when "strtojavadata", "strtodate", "getStrDate", and "dateToStr" BML functions were run under heavy load conditions.	BML date string functions no longer cause performance issues during heavy load conditions.
Commerce		
24349149	In 2015 R2, when Salesforce customers used Export Attachment actions to modify and export documents, the Transaction attribute values in the exported attachments were not updated.	Transaction attribute values are modified correctly in exported attachments for Salesforce integrations.
24613235	In previous releases, when attribute values were modified using the Forward action, previous attribute values could not be retrieved using the "getoldvalue" BML function, and previous values were not shown in the XML history Forward action entries.	When attribute values are modified using Forward actions, the previous attribute values are now retrievable using the "getoldvalue" function and are shown in the XML history.
25305943	When a version action was performed in previous releases, the Transaction Line File Attachment attribute data was not retained.	When a version action is performed, the new Transaction retains Transaction Line File Attachment attributes.
25714424	Customers experienced integration and approval view issues when the "Remove Transactions" action was initiated from the Deployment Center.	The "Remove Transactions" option has been removed from the Deployment Center.
25790291	In 2016 R2, customers that selected a Default view from the Transaction View Manager were unable to navigate to the Default folder for Transactions.	Customers can now navigate to the Default folder for Transactions from a selected Default view.

Bug ID	Description	Resolution
25809639	In 2015 R2, sending transition email notification to participant profile members took excessive time on environments with a large number of participant profiles and users.	Performance of sending transition email notifications has been improved.
25980355	Deployment errors could occur in 2016 R2 when a util function was deployed while in use.	Deploying util functions and libraries while in use no longer causes deployment errors.
26095970	When part of a formula set was migrated in 2016 R2, the order of target site formulas did not follow dependency requirements unless the migrated formulas were resaved on the target site.	The order of formulas on the target site now follows dependency requirements after granular migration.
26527492	In 2017 R1, when a REST API was used to create an asset the "Currency" value in the Customer Assets List was blank.	The Customer Asset List "Currency" value now contains the currency associated with the asset.
26667636	Since 2016 R2, customers could not reconfigure a Transaction Line using an External Configurator because the _config_extra_info value exceeded the 255-character limit for text type attributes.	The _config_extra_info attribute has been changed to a text area type attribute, thus allowing larger values.
Configuration		
19564166	In 2014 R1, when a configurable attribute was overridden at a lower level of the hierarchy, an erroneous extra part association was created, causing many entries in the error logs. These extra items would cause warning messages when overridden Recommended Item Rules were migrated.	When a configurable attribute is overridden at a lower level of the hierarchy, an erroneous extra part association is no longer created.
25410753	In previous releases, customers using Microsoft browsers experienced unresponsive browser issues when Single Select Pick Lists were driven by extremely large data tables.	Administrators can now limit the results for Single Select Pick Lists for site configurations with extremely large Single Select Lists. Note: When using Microsoft browsers, the recommended value is 900 or fewer. For more information, refer to the "Additional CPQ Cloud Enhancements" section in the CPQ Cloud 2017 R2 What's New.

Bug ID	Description	Resolution
25758113	In 2016 R2, when the <code>_BM_USER_GROUPS</code> attribute was used in a Configuration rule, but was hidden on the Desktop Layout, users that were not a member of any group received an error message when creating a Transaction.	An error is no longer generated when the <code>_BM_USER_GROUPS</code> attribute is used.
26234818	When an HTML attribute was set by a recommendation rule in 2015 R2, the attribute translation for the preferred language was not displayed.	When an HTML attribute is set by a recommendation rule, the preferred language translation is now displayed.
26337046	In 2014 R1, Configuration constraint and recommendation rules that had a Boolean attribute as action attribute used the translated Boolean values instead of variable names for rule values.	Configuration constraint and recommendation rules now use variable names for rule values when a Boolean attribute is used as an action attribute.
26353820	In 2016 R1, Single Select Pick List values were erased after a Configuration update when the Single Select Pick List was associated with an array containing more than 1,000 records.	Single Select Pick List values are retained after a Configuration update when the number of associated records exceeds 1,000.
Data Tables		
26088193	In 2016 R2, when an exception occurred during a Data Table deployment the table became inaccessible and future deployment attempts failed and generated an error stating the table already existed.	Data Table deployments with exceptions no longer render tables inaccessible and cause future deployments to fail.
Integration		
25463344	In 2016 R1 or R2, Data Table names were not case insensitive for Webservice 1.0 or 2.0 Data Table SOAP APIs.	Data Table names are now case insensitive for Data Table SOAP APIs.
25659025	In 2015 R2, the Data Table SOAP API WSDL limited string inputs to 128 characters, instead of the expected 255 character limit for a Data Table cell.	The Data Table SOAP API WSDL string character limit has been increased to 255 characters.

Bug ID	Description	Resolution
25981366	In 2016 R2, occasionally two quotes were created in CPQ when an Oracle Sales Cloud customer created a single quote and had "Occupy entire window when the site is inside a frame" enabled.	When "Occupy entire window when the site is inside a frame" is enabled, only one quote is created in CPQ when an Oracle Sales Cloud customer creates a quote.
26188965	When the Configure SOAP API was used to configure a product, array set names were set to 'null' in the XML. This prevented Document Designer from looping through the array set, so Configuration attributes were not displayed in the document output.	The Configure SOAP API now fetches array set names from the CPQ Database.
26453189	In 2017 R1, Salesforce customers using the Salesforce1 App were redirected to a blank page instead of the destination URL specified in the CPQ modify action.	Salesforce customers using the Salesforce1 App are successfully redirected to the destination URL specified in the CPQ modify action.
Reporting		
25676018	In 2016 R1, customers could not use the Version Number attribute as an Advanced Filter in the Reporting Manager.	The Version Number attribute can be successfully added as an Advanced Filter in the Reporting Manager.
26598178	In previous releases, when Reporting Data was refreshed reports would include Transactions from other processes.	Refreshed Reporting Data no longer include Transactions from other processes.
Users, Groups, Partner Organizations		
25559147	In 2016 R2, CPQ partners received an XML error and were unable to integrate accounts that contained any special characters (e.g. "&" and "<").	Special characters are now processed correctly, allowing integration of CPQ Partner accounts.
25823500	In 2016 R2, when the user time zone preference was set to Sao Paulo, timestamps for Admin Logs, Deployment, and Quote Attributes did not display in the selected local time.	All timestamps display correctly when customers set their time zone preference to Sao Paulo.

Browser Support

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

Supported Browsers

Windows

- Major releases of **Google Chrome** upon general browser availability and until Google no longer supports the version
- Major releases of **Mozilla Firefox** upon general browser availability and until Mozilla no longer supports the version
- Major releases of **Internet Explorer/Microsoft Edge** within nine months of general browser availability and until Microsoft no longer supports the version

Mac OS X

- Major releases of **Google Chrome** upon general browser availability and until Google no longer supports the browser version
- Major releases of **Mozilla Firefox** upon general browser availability and until Mozilla no longer supports the version
- Major releases of **Safari** within nine months of general browser availability and until Apple no longer supports the version

iOS

- Major releases of **Safari** within nine months of general browser availability and until Apple no longer supports the browser version

If you experience issues using a supported browser version, open a ticket on My Oracle Support to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 60.x
- Mozilla Firefox 54.x
- Internet Explorer 11.x

iOS

- Operating System: iOS 10.x
- Browser: Safari 10.x
- Screen resolution: 2048 x 1536

Note: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact Customer Support to determine the availability of workarounds and minor fixes.

Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Oracle CPQ Cloud 2017 R2, Oracle strongly recommends referring to the Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the Oracle CPQ Cloud 2017 R2 Product Help or with the Oracle CPQ Cloud Consulting team.

Disclaimer

The 2017 R2 Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major release. The migration of content can only occur across minor releases within the same major release. Migration across major releases cannot occur.

- "Major release" = A major product release, e.g. 2017 R2
- "Minor release" = A release update, e.g. 2017 R2 Update 1

Note: Bug ID numbers correspond to Oracle BugDB numbers.



Oracle is committed to developing practices and products that help protect the environment

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Integrated Cloud Applications & Platform Services