



**CONFIGURE, PRICE,
AND QUOTE
CLOUD**

August 2017

Update Document
Oracle CPQ Cloud
2017 Release 1 Update 4 (2017.1.4)

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The Oracle CPQ Cloud 2017 R1 Update 4 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 2017 R1 features, please see the 2017 R1 What's New document.

Hotfixes

Bug ID	Description	Resolution
Configuration		
26485832	Configuration actions could not be invoked from legacy Configuration flows after upgrading to 2017 R1.	Configuration actions can now be successfully invoked from legacy Configuration flows.
Document Designer		
26526890	After upgrading from 2016 R2 to 2017 R1, administrators were unable to deploy Document Designer documents that contained non-array type Configuration attributes.	Configuration attribute variable names for Document Designer documents have been updated, and Document Designer documents can be successfully deployed.
Email Designer		
26636761	After upgrading 2017 R1, Email Designer templates could not be opened, modified, or saved. Note: This issue did not affect Email Designer templates that were already associated with an Approval/Step Notification.	Email Designer templates are available to be modified and saved.
Integration		
26631654	When the General Site Option "Occupy entire window when site is inside a frame" was enabled in 2017 R1, Salesforce integrated customers were able to create an initial quote, but subsequent quotes would fail.	Subsequent quotes no longer fail for Salesforce integrations when "Occupy entire window when site is inside a frame" is enabled.

Browser Support

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

Supported Browsers

Windows

- Major releases of **Google Chrome** upon general browser availability and until Google no longer supports the version
- Major releases of **Mozilla Firefox** upon general browser availability and until Mozilla no longer supports the version
- Major releases of **Internet Explorer/Microsoft Edge** within nine months of general browser availability and until Microsoft no longer supports the version

Mac OS X

- Major releases of **Google Chrome** upon general browser availability and until Google no longer supports the browser version
- Major releases of **Mozilla Firefox** upon general browser availability and until Mozilla no longer supports the version
- Major releases of **Safari** within nine months of general browser availability and until Apple no longer supports the version

iOS

- Major releases of **Safari** within nine months of general browser availability and until Apple no longer supports the browser version

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 58.x
- Mozilla Firefox 53.x
- Internet Explorer 11.x

iOS

- Operating System: iOS 10.x
- Browser: Safari 10.x
- Screen resolution: 2048 x 1536

Note: Compatibility issues with the supported browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact Customer Support to determine the availability of workarounds and minor fixes.

Training

To see all new functionality and known issues for the versions between your current version and the version to which you are upgrading, refer to the What's New document.

To familiarize yourself with the new features introduced in Oracle CPQ Cloud 2017 R1, Oracle strongly recommends referring to the Online Help documentation. For additional assistance, please see [My Oracle Support](#).

Verify any information not explicitly mentioned in the release notes as supported by the software against the Oracle CPQ Cloud 2017 R1 Product Help or with the Oracle CPQ Cloud Consulting team.

Disclaimer

This 2017 R1 Update 4 document contains high-level information and does not function as a specification or replace the Product Help or User Guide. Upgrading to a subsequent release may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

Migration

When migrating from one site to another using the Migration Center or Migration Packages, both sites must be on the same major release. The migration of content can only occur across minor releases with the same major release. Migration across major releases cannot occur.

- "Major release" = A major product release, e.g. 2017 R1
- "Minor release" = A release update, e.g. 2017 R1 Update 4

Note: Bug ID numbers correspond to Oracle BugDB numbers.



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Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support.

For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

Integrated Cloud Applications & Platform Services