

# CONFIGURE, PRICE, AND QUOTE CLOUD

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Update Document
Oracle CPQ Cloud
2017 Release 1 Update 2 (2017.1.2)

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The Oracle CPQ Cloud 2017 R1 Update 2 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 2017 R1 features, please see the 2017 R1 What's New document.

## Hotfixes

| Bug ID            | Description   | Resolution   |
|-------------------|---|--|
| Commerce          |   |  |
| 26378156          | In 2017 R1, administrators could not create Commerce rules using a system attribute with a simple condition.  | Administrators can now create Commerce rules using a system attribute with a simple condition.   |
| 25990821          | In 2017 R1, the Customer Details "Select Address" action for an alternate address failed when a mapped field within the selected address or the default address was empty.  | An empty default address or empty mapped field within the alternate address no longer causes the Customer Details "Select Address" action to fail. |
| Document Designer |   |  |
| 26395420          | In 2017 R1, administrators could not deploy a Document Designer document that contained advanced conditions within an advanced loop.  | Administrators can now deploy Document Designer documents that contain advanced conditions within an advanced loop.                                |
| 26365459          | In 2017 R1, customers could not create a dynamically merged PDF using Document Designer, when a document element was embedded into a section with an advanced loop defined, and an XSL variable referenced in the Embed Document panel. | Customers can now create a dynamically merged PDF generated from Document Designer.  |
| Parts             |   |  |
| 26423658          | In 2017 R1, when a Partner Organization user configured a model with a BOM hierarchy, the parts were displayed with red 'x' icons, indicating the parts were not found.   | Existing part items no longer display red 'x' icons when a Partner Organization user configures a model with a BOM hierarchy.                      |
| Users             |   |  |
| 26226428          | In 2017 R1, users were unable to create an account using the Quick Registration on the CPQ login page.  | Users can now create an account using the Quick Registration on the CPQ login page.  |

## **Browser Support**

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

### **Supported Browsers**

#### Windows

- Major releases of Google Chrome upon general browser availability and until Google no longer supports the version
- Major releases of Mozilla Firefox upon general browser availability and until Mozilla no longer supports the version
- Major releases of Internet Explorer/Microsoft Edge within nine months of general browser availability and until Microsoft no longer supports the version

#### Mac OS X

- Major releases of Google Chrome upon general browser availability and until Google no longer supports the browser version
- Major releases of Mozilla Firefox upon general browser availability and until Mozilla no longer supports the version
- Major releases of Safari within nine months of general browser availability and until Apple no longer supports the version

#### iOS

 Major releases of Safari within nine months of general browser availability and until Apple no longer supports the browser version

If you experience issues using a supported browser version, open a ticket on My Oracle Support to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and thoroughly tested to work with the current version's standard functionality.

#### **Certified Browsers**

#### Windows

- Google Chrome 58.x
- Mozilla Firefox 53.x
- Internet Explorer 11.x

#### iOS

Operating System: iOS 10.x

Browser: Safari 10.x

Screen resolution: 2048 x 1536

**Note**: Compatibility issues with the supported browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact Customer Support to determine the availability of workarounds and minor fixes.

## **Training**

To see all new functionality and known issues for the versions between your current version and the version to which you are upgrading, refer to the What's New document.

To familiarize yourself with the new features introduced in Oracle CPQ Cloud 2017 R1, Oracle strongly recommends referring to the Online Help documentation. For additional assistance, please see <a href="My Oracle Support">My Oracle Support</a>.

Verify any information not explicitly mentioned in the release notes as supported by the software against the Oracle CPQ Cloud 2017 R1 Product Help or with the Oracle CPQ Cloud Consulting team.

### Disclaimer

This 2017 R1 Update 2 document contains high-level information and does not function as a specification or replace the Product Help or User Guide. Upgrading to a subsequent release may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

## Migration

When migrating from one site to another using the Migration Center, both sites must be on the same major release. The migration of content can only occur across minor releases with the same major release. Migration across major releases cannot occur.

- "Major release" = A major product release, e.g. 2017 R1
- "Minor release" = A release update, e.g. 2017 R1 Update 2

Note: Bug ID numbers correspond to Oracle BugDB numbers.



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**Hardware and Software, Engineered to Work Together**