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CONFIGURE, PRICE, AND QUOTE CLOUD

December 2016

Resolved Known Issues
Oracle CPQ Cloud
2016 Release 2

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The Oracle CPQ Cloud 2016 R2 Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 2016 R2 features, please see the 2016 R2 What's New document.

Bug ID	Description	Resolution
BML and Library Functions		
22750065	In 2015 R2, when editing large BML functions, the browser would lag and become unresponsive.	Disabling syntax highlighting while editing large BML functions will improve performance. A new icon in the BML Editor toolbar has been added to enable users to temporarily disable syntax highlighting and enhance performance when editing large BML functions.
24326545	In 2015 R2, when CPQ configuration created a line item, the XML document had a "`_line_item_spare_rule_var_name`" system attribute that contained the name of the recommended item rule that created the line item, or the identifier value of the advanced action format. This system attribute was not available in BML.	The "`_line_item_spare_rule_var_name`" system attribute is now available in BML and can be used to create a custom attribute for the line level layout to display for debugging purposes.
Commerce		
18655120	In previous releases, the line level formulas could not utilize line level input attributes returned from the Auto Update - Before Formulas function during an auto update.	The line level formulas can now process line level input attributes returned from the Auto Update - Before Formulas function during an auto update.
20906110	In previous releases, transactions with a large number of changes caused excessive wait times when the Show History XML link on the Printer Friendly XSL editor page was selected. The browser would also become unresponsive.	The performance of the quote history XML generation has been improved. **NOTE:** The Show History XML only displays the last 1000 actions. The entire history can be downloaded by clicking the new Download History XML link provided on the Add/Update XSL View page of any Printer Friendly / History XSL View.
22111409	In 2015 R2, when a Commerce action that reverted attributes to the default value was invoked, date and float attributes did not contain the default value. Date attributes were replaced with the current date and float attributes were replaced with 0.00.	When Commerce date and float attributes are reverted, the values are replaced with the default values.
23092838	In 2015 R2, the "Start Collapsed" user selection for a Commerce layout panel reverted to unselected, which prevented creating panels that start collapsed.	The "Start Collapsed" field only resets when "Start Collapsed" or "Collapsible" options are deselected.
23477949	In previous releases, during Reconfigure, the Advanced Line Default - Before Formulas were erroneously invoked when no new line items were added. In addition,	The Advanced Line Default formulas do not run when no new items are added. When there are new line items, the Advanced Line Default formulas only run once when "Run

Bug ID	Description	Resolution
	the "Run Scripts Once For All Line Items" setting was ignored and the formulas ran for each line item, causing performance issues during the Reconfigure action.	Scripts Once For All Line Items" is set.
23745617	In 2015 R2, when an email using a custom template was submitted to an Approval Sequence without required approvals, an error message was invoked.	An email using a custom template can now be submitted to an Approval Sequence without required approvals, without invoking an error message.
24297391	In 2015 R2, the user selected values were not maintained in Commerce during a reconfiguration if pagination was on, copy line items was used, and the copied line item and children overlapped into the next page.	The user selected values are now maintained during a reconfiguration if pagination is on, copy line items is used, and the copied line item and children overlap into the next page.
24758083	In 2015 R2, when the Update Line Items action was invoked, and any of the line item attributes had "revert to default" selected, the Advanced Line Default "Run Scripts Once For All Line Items" setting was ignored, and the formula ran for each line item. This caused performance issues for transactions with several lines.	The Advanced Line Default formula only runs once when "Run Scripts Once For All Line Items" is set.
24817818	In previous releases, Edit Approvals in the Submit Action took an extremely long time to open for very large approval trees.	The performance of the administration approval workflow has been optimized to process large numbers of approval nodes more efficiently during edit.
Configuration		
20405000	In 2014 R2, when the Configuration Layout Editor Attribute Properties pop-up window was closed then reopened, the scroll bar rendered incorrectly, resulting in the last few attributes being un-viewable.	The UI display has been modified to render the pop-up window scroll bar correctly when the Attributes Properties window is closed then reopened, or when the widow is resized.
23164822	In 2015 R2, when a Configuration Flow layout had nested grids with left aligned Group Titles, the left aligned grids inherited the parent grid alignment instead of remaining left aligned.	Left aligned Group Titles in nested grids no longer inherit the parent grid alignment.
23189888	In 2015 R2, when an array controller was populated with invalid values, exceptions were displayed at the top of the page instead of invoking a pop-up error message.	When an array controller is populated with invalid values, a pop-up error message is generated.
23278739	In 2015 R1, when a constraint rule was cleared, the target action continued to run	Constraint rules no longer run when they are cleared.

Bug ID	Description	Resolution
	the constraint.	
24369824	In 2016 R1, when a Boolean attribute on a Search Flow page was not selected, the attribute value was left blank instead of being set to "False", which caused an error message to be generated.	When a Boolean attribute on a Search Flow page is not selected, the attribute value is set to "False", and errors are no longer generated when opening the quote page. Boolean attributes will also return a value of "false" for REST APIs.
24719329	In previous releases, the Configuration rule editor would not load for rules with large database ID values, when the user clicked on Associated Rule links.	The Configuration rule editor now loads properly for rules with large database ID values.
Data Tables		
22952296	In 2015 R1, large data tables could take several hours to deploy.	Data table enhancements in 2016 R2 significantly reduce the amount of time required to deploy large data tables.
Document Designer, Email Designer, and Document Engine		
21422986	In 2015 R1, an extra space was added above tables without a header in Document Engine.	An extra space is no longer added above tables without a header in Document Engine.
24433841	In 2015 R2, when a quote was copied the Configuration array attributes were not populated in Document Designer documents, unless the model was reconfigured.	The Configuration array attributes are now populated in Document Designer documents for copied quotes.
24438433	In 2014 R2, international language characters in email attachment names were misrepresented when the recipient received them.	Proper encoding is now applied to email attachment names resulting in the correct representation of international language characters.
23057667	In 2015 R2 and later, a namespace error was recorded in the error log when printing a document using Document Engine or Printer Friendly XSLs. The error did not prevent printing.	The Document Engine parameter values are now processed as XSL strings, which eliminates the namespace error that occurred during XSL transformation. **NOTE:** After an upgrade, Document Engine documents must be redeployed to discontinue namespace errors.
Integration		
19278004	In 2014 R2, when a CPQ user profile was updated within SalesForce, the "Enabled for SSO" field was reset to the default (Not Enabled) value during synchronization with CPQ.	CPQ no longer resets the "Enabled for SSO" field to "Not Enabled" when a CPQ user profile is updated or modified within SalesForce.

Bug ID	Description	Resolution
24588477	In 2016 R1, when CPQ received multiple simultaneous Configure SOAP calls to add lines to the same transaction, multiple rows with identical document numbers were created in the database.	CPQ only processes the first SOAP call for a given transaction when multiple simultaneous calls are received; the other requests are failed.
Migration		
19298070	In 2014 R1, when a data table download exceeded the time limit and caused a migration to fail, the migration process was cancelled on the target site, but not on the source site.	Data table downloads are now interruptible, so the migration process on the source site can be cancelled.
23506492	For 2015 R1 and later, folders were not listed in alphabetical order in the Data Table and File Manager Administration pages of the Migration Center.	The Migration Center folders are now listed in alphabetical order.
Parts		
24304258	In 2015 R2, part lists could not be exported when the list was generated from a search containing a "%" character.	Parts lists generated from a search containing a "%" character can now be exported.
24825071	In 2015 R2, an XSL error was generated when a Custom XSL is used for the Parts Search Results Page when viewing a child part that had its parent part filtered.	An XSL error is no longer generated when a Custom XSL is used for the Parts Search Results Page when viewing a child part that has its parent part filtered.
Performance Logs		
24957311	In 2016R1, when connecting to the new Performance Log page the OAuth Client was incorrectly parsed for extremely large ID's and thus threw an error to the user preventing access.	The OAuth Client is correctly parsed for extremely large ID's allowing users to access the Performance Log page.
Reporting		
21162096	In 2014 R2, when a Report was created to extract quotes with more than 100,000 lines, a pop-up warning stated the limit was 100,000 lines, but the extracted file only contained 65,000 lines.	The extract Report pop-up warning has been updated to state the limit is 65,000 lines, which is the current supported value for CPQ libraries.
23511400	In 2015 R2, when Configuration currency attributes were exported to XLS, the currency code and value were separated by the chosen deliminator and listed in one column instead of separate columns.	The Configuration currency codes and values are now listed in separate columns when exported to XLS.

Bug ID	Description	Resolution
Translations		
21263740	In 2016 R1, when a user's language preference was set to a language with missing translations, all defined Product Family translations were shown on the Home Page.	The Home Page now displays the Site Base Language when translations are missing for the user's selected language preference.
21876212	In 2014 R1, when product translations were not provided, product name and description on the home page were blank instead of displaying the Site Base Language descriptions.	The Site Base Language descriptions are displayed on the Home pages when product translations are not provided.
22010829	In 2015 R1, when the Site Base Language was changed and translated descriptions were updated, the updates were written to the language description for the language specified in the user profile, instead of the Site Base Language.	The site now verifies that the current user language matches the Site Base Language before modifying translations. An error message is generated if the current user and Site Base Language do not match.
23152390	In 2015 R2, the Menu Population entries for Commerce Language type attributes were displayed in English for users that selected a non-English language preference.	The Menu Population entries for Commerce Language type attributes are displayed in the language selected for the user's language preference.

Browser Support

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

Supported Browsers

Windows

- Major releases of **Google Chrome** upon general browser availability and until Google no longer supports the version
- Major releases of **Mozilla Firefox** upon general browser availability and until Mozilla no longer supports the version
- Major releases of **Internet Explorer/Microsoft Edge** within nine months of general browser availability and until Microsoft no longer supports the version

Mac OS X

- Major releases of **Google Chrome** upon general browser availability and until Google no longer supports the browser version
- Major releases of **Mozilla Firefox** upon general browser availability and until Mozilla no longer supports the version
- Major releases of **Safari** within nine months of general browser availability and until Apple no longer supports the version

Android

- Major releases of **Google Chrome** upon general browser availability and until Google no longer supports the browser version

iOS

- Major releases of **Safari** within nine months of general browser availability and until Apple no longer supports the browser version

If you experience issues using a supported browser version, open a ticket on My Oracle Support to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 54.x
- Mozilla Firefox 50.x
- Internet Explorer 11.x

iOS

- Operating System: iOS 10.x
- Browser: Safari 10.x
- Screen resolution: 2048 x 1536

> **Note:** Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact Customer Support to determine the availability of workarounds and minor fixes.

Training

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Oracle CPQ Cloud 2016 R1, Oracle strongly recommends referring to the Online Help. For additional assistance, please see My Oracle Support. Verify any information not explicitly mentioned in the release notes as supported by the software against the Oracle CPQ Cloud 2016 R1 Product Help or with the Oracle CPQ Cloud Consulting team.

Disclaimer

The 2016 R1 Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

Migration

When migrating from one site to another using the Migration Center, both sites must use the same major release. The migration of content can only occur across minor releases within the same major release. Migration across major releases cannot occur.

- "Major release" = A major product release, e.g. 2016 R1
- "Minor release" = A release update, e.g. 2015 R2 Update 6

> **Note:** Bug ID numbers correspond to Oracle BugDB numbers.

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