



**CONFIGURE, PRICE,
AND QUOTE
CLOUD**

April 2017

Update Document
Oracle CPQ Cloud
2016 Release 2 Update 4 (2016.2.4)

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The Oracle CPQ Cloud 2016 R2 Update 4 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 2016 R2 features, please see the 2016 R2 What's New document.

Hotfixes

Bug ID	Description	Resolution
Integration		
25751095	In 2016 R1 Update 1, users with the virus scan service enabled received a virus scanning error when trying to attach complex PDF files to a quote. The CPQ scan service timeout was set to 30 seconds, which did not allow sufficient time to scan large attachments.	The scan service timeout has been increased to two minutes by default and made editable by CloudOps, allowing customers to attach complex PDF files to a quote when the virus scan service is enabled. Note: If additional scan time is required, customers can submit a service request on My Oracle Support to increase the CPQ scan service timeout.

Browser Support

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

Supported Browsers

Windows

- Major releases of **Google Chrome** upon general browser availability and until Google no longer supports the version
- Major releases of **Mozilla Firefox** upon general browser availability and until Mozilla no longer supports the version
- Major releases of **Internet Explorer/Microsoft Edge** within nine months of general browser availability and until Microsoft no longer supports the version

Mac OS X

- Major releases of **Google Chrome** upon general browser availability and until Google no longer supports the browser version
- Major releases of **Mozilla Firefox** upon general browser availability and until Mozilla no longer supports the version
- Major releases of **Safari** within nine months of general browser availability and until Apple no longer supports the version

Android

- Major releases of **Google Chrome** upon general browser availability and until Google no longer supports the browser version

iOS

- Major releases of **Safari** within nine months of general browser availability and until Apple no longer supports the browser version

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 51.x
- Mozilla Firefox 47.x
- Internet Explorer 11.x

Mac OS X

- Google Chrome 51.x
- Mozilla Firefox 47.x

Android

- *Operating System:* Android Lollipop 5.x
- *Browser:* Google Chrome 51.x
- *Screen resolution:* 2560 x 1600

iOS

- *Operating System:* iOS 9.x
- *Browser:* Safari 9.x
- *Screen resolution:* 2048 x 1536

Note: Compatibility issues with the supported browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact Customer Support to determine the availability of workarounds and minor fixes.

Training

To see all new functionality and known issues for the versions between your current version and the version to which you are upgrading, refer to the What's New document.

To familiarize yourself with the new features introduced in Oracle CPQ Cloud 2016 R2, Oracle strongly recommends referring to the Online Help documentation. For additional assistance, please see [My Oracle Support](#).

Verify any information not explicitly mentioned in the release notes as supported by the software against the Oracle CPQ Cloud 2016 R2 Product Help or with the Oracle CPQ Cloud Consulting team.

Disclaimer

This 2016 R2 Update 4 document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the Product Help or User Guide. Upgrading to a subsequent release may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

Migration

When migrating from one site to another using the Migration Center, both sites must be on the same major release. The migration of content can only occur across minor releases with the same major release. Migration across major releases cannot occur.

- "Major release" = A major product release, e.g. 2016 R2
- "Minor release" = A release update, e.g. 2016 R2 Update 4

Note: Bug ID numbers correspond to Oracle BugDB numbers.



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