



---

**CONFIGURE, PRICE,  
AND QUOTE  
CLOUD**

November 2016

*Update Document*  
Oracle CPQ Cloud  
2016 Release 1 Update 1 (2016.1.1)

---

## Table of Contents

Hotfixes.....	1
<b>COMMERCE</b> .....	1
<b>CONFIGURATION</b> .....	1
<b>INTEGRATION</b> .....	1
<b>OTHER</b> .....	2
<b>USERS, GROUPS, PARTNER ORGANIZATIONS</b> .....	2
Browser Support .....	3
<b>SUPPORTED BROWSERS</b> .....	3
<b>CERTIFIED BROWSERS</b> .....	3
Training.....	4
Disclaimer .....	4
Migration.....	4

---

The Oracle CPQ Cloud 2016 R1 Update 1 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 2016 R1 features, please see the 2016 R1 What's New document.

## Hotfixes

Bug ID	Description	Resolution
<b>Commerce</b>		
24489568	In 2016 R1, there were performance issues with the Update Transaction REST API call for a large number of line items.	The Update Transaction REST API call is optimized for improved performance with a large numbers of line items.
24500093	In 2016 R1, calling the Get Line Items (GET) Transaction REST API on a transaction with a large number of line items resulted in the REST API continuously running.	The Get Line Items (GET) Transaction REST API call was optimized for improved performance.
24504436	When a reconfigure was performed on a model with a configurable attribute containing an image menu whose image URL contained an ampersand (&), the line item associated with the reconfigure was not saved to the quote in 2016 R1.	When a reconfigure is performed on a model with a configurable attribute containing an image menu whose image URL contains an ampersand (&), the line item associated with the reconfigure now saves to the associated quote.
24582616	A 500 error was returned in 2016 R1 when selecting a currency and querying on assets via a REST query.	Selecting a currency and querying on assets via a REST query no longer returns a 500 error.
24913328	When updating a transaction with v1 REST API calls in 2016 R1, a v2 REST API response was provided.	When updating a transaction with v1 REST API calls, a v1 REST API response is now provided.
<b>Configuration</b>		
24402550	In 2016 R1, BOM Mapping failed when attempting to set a configurable attribute with conflicting values. The conflicting values were not applied and an error message displayed for each conflicting configuration attribute.	When conflicting values are entered, a warning message displays in configuration and shows the two or more values to which BOM attempted to set the attribute. The attribute that BOM attribute mapping is attempting to set reverts to its original value when last invoked.
<b>Integration</b>		
24800895	When using an iOS 10 operating system in 2016 R1, CPQ Cloud could not scroll vertically within Salesforce1.	When using an iOS 10 operating system, CPQ Cloud now scrolls vertically within Salesforce1.

24907150	When a CPQ Cloud site was integrated with Salesforce in 2016 R1 and users created a transaction in a CPQ Cloud iFrame, the users were unable to navigate to the Performance Logs page or the Customer Asset page. The pages did not load and a blank page displayed.	When a CPQ Cloud site is integrated with Salesforce and users create a transaction in a CPQ Cloud iFrame, the users can now navigate to the Performance Logs page and the Customer Assets page. The pages display as expected.
<b>Other</b>		
24614618	When a CPQ Cloud 2016 R1 site was opened in Internet Explorer or Edge, .PNG images were not displayed. This included the navigation icons in the Reference Application and the background images in the Administration Platform.	When opening a CPQ Cloud site in Internet Explorer or Edge, .PNG images display as expected.  <b>Note:</b> 2016 R1 Update 1 is not a requirement for resolving this issue. Contact <a href="#">My Oracle Support</a> to have the issue resolved on your site.
24797422	When using an iPad mobile device, product images did not display on the product home page on 2016 R1 sites. An image placeholder displayed instead of the image.	Product images now display as expected on the product home page of 2016 R1 sites when using an iPad mobile device.
<b>Users, Groups, Partner Organizations</b>		
24743889	When a CPQ Cloud site was upgraded to 2016 R1, users could open the user list and edit the “adfGen” user’s name. The edit action counted against the user license.	When a CPQ Cloud site is upgraded to 2016 R1 Update 1, system “adfGen” users no longer display in the user list and are not editable. This prevents the edit action from counting against the user license.

## Browser Support

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

### Supported Browsers

#### Windows

- Major releases of **Google Chrome** upon general browser availability and until Google no longer supports the version
- Major releases of **Mozilla Firefox** upon general browser availability and until Mozilla no longer supports the version
- Major releases of **Internet Explorer/Microsoft Edge** within nine months of general browser availability and until Microsoft no longer supports the version

#### Mac OS X

- Major releases of **Google Chrome** upon general browser availability and until Google no longer supports the browser version
- Major releases of **Mozilla Firefox** upon general browser availability and until Mozilla no longer supports the browser version
- Major releases of **Safari** within nine months of general browser availability and until Apple no longer supports the browser version

#### Android

- Major releases of **Google Chrome** upon general browser availability and until Google no longer supports the browser version

#### iOS

- Major releases of **Safari** within nine months of general browser availability and until Apple no longer supports the browser version

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue does arise when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

### Certified Browsers

#### Windows

- Google Chrome 51.x
- Mozilla Firefox 47.x
- Internet Explorer 11.x

#### Mac OS X

- Google Chrome 51.x
- Mozilla Firefox 47.x

#### Android

- *Operating System:* Android Lollipop 5.x

- *Browser:* Google Chrome 51.x
- *Screen resolution:* 2560 x 1600

## iOS

- *Operating System:* iOS 9.x
- *Browser:* Safari 9.x
- *Screen resolution:* 2048 x 1536

**Note:** Compatibility issues with the supported browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact Customer Support to determine the availability of workarounds and minor fixes.

## Training

To see all new functionality and known issues for the versions between your current version and the version to which you are upgrading, refer to the What's New document.

To familiarize yourself with the new features introduced in Oracle CPQ Cloud 2015 R2, Oracle strongly recommends referring to the Online Help documentation. For additional assistance, please see [My Oracle Support](#).

Verify any information not explicitly mentioned in the release notes as supported by the software against the Oracle CPQ Cloud 2016 R1 Product Help or with the Oracle CPQ Cloud Consulting team.

## Disclaimer

This 2015 R2 Update 6 document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the Product Help or User Guide. Upgrading to a subsequent release may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

## Migration

When migrating from one site to another using the Migration Center, both sites must be on the same major release. The migration of content can only occur across minor releases with the same major release. Migration across major releases cannot occur.

- "Major release" = A major product release, e.g. 2016 R1
- "Minor release" = A release update, e.g. 2016 R1 Update 1

**Note:** Bug ID numbers correspond to Oracle BugDB numbers.



2016 R1 Update 1  
Update Document  
November 2016

Oracle Corporation  
World Headquarters  
500 Oracle Parkway  
Redwood Shores, CA 94065  
U.S.A.

Worldwide Inquiries:  
Phone: +1.650.506.7000  
Fax: +1.650.506.7200

oracle.com



Oracle is committed to developing practices and products that help protect the environment

Copyright © 2016, Oracle and/or its affiliates. All rights reserved.

This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group. 0114

**Hardware and Software, Engineered to Work Together**