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CONFIGURE, PRICE, AND QUOTE CLOUD

December 2015

Resolved Known Issues
Oracle CPQ Cloud
2015 Release 2 (2015.2)

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The Oracle CPQ Cloud 2015 R2 Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 2015 R2 features, please see the 2015 R2 What's New document.

Hotfixes

Bug ID	Description	Resolution
Approval Sequences		
20957975	In 2014 R2 Update 2, when two parallel approval reasons were both required in sequence and had a common child reason, if one of the parallel reasons did not fire and the other parallel reason did fire, the common child reason would be still be skipped since one of its required in sequence parents evaluated to false.	When two parallel approval reasons are both required in sequence and have a common child reason, if one of the parallel reasons does not fire and the other parallel reason does fire, the common child reason is not skipped since one of its required in sequence parents evaluated to true.
BML and Library Functions		
19237386	In 2014 R1, when a Commerce Library Function referenced a Util Library Function that referenced the Current Date attribute, attempting to run the Debugger within the Commerce Library Function would produce an error.	When a Commerce Library Function references a Util Library Function that references the Current Date attribute, the Debugger within the Commerce Library Function works as expected.
20236050	In 2014 R1, when a Transition Rule referenced a Util Library Function in its advanced condition, the link to the Transition Rule on the Util Library Function's References page produced an error saying that the Commerce Process could not be found.	When a Transition Rule references a Util Library Function in its advanced condition, the link to the Transition Rule on the Util Library Function's References page opens the Transition Rule as expected.
21258478	In 2014 R2 Update 2, "Dictionary of String Dictionaries" was a valid return type in Commerce Library Functions and Util Library Functions, but the "Dictionary of String Dictionaries" option was not available as a Parameter Type, so a "Dictionary of String Dictionaries" could not be passed into the function.	Dictionaries of String Dictionaries can be added to Commerce Library Functions and Util Library Functions as parameters.
Bulk Data Services		
18655102	In 2013 Autumn Update 1, every time a Product Family was deployed, duplicate Translation records would be created for the Product Family, and all duplicate records would be included in a Bulk Download of the Product Family's Translations.	When a Product Family is deployed, the system does not make duplicate Translation records for the Product Family, and therefore duplicate records are not included in a Bulk Download of the Product Family's Translations.

Commerce		
19347102	In 2014 R1, the Forward Process Action would still show in the Transaction Manager when it was set to be hidden via its Process Views tab.	When the Forward Process Action is set to be hidden via its Process Views tab, it will be hidden on the Transaction Manager as expected.
20153041	In 2014 R1, on sites with multiple Commerce Processes, if one Commerce Process accounted for the majority (but not all) of the Transactions on the site, an optimizer limitation would cause user queries of Commerce custom attribute fields in the main Commerce Process to compare data against the custom attribute fields in the minority Commerce Process, which would cause an error when data types did not match between the two Commerce Processes.	If a user queries Commerce custom attribute fields for the Commerce Process that accounts for the majority (but not all) of the Transactions on the site with multiple Commerce Processes, an error is not thrown if the data types of the custom attribute fields do not match across Commerce Processes.
21161711	In 2014 R2, File Attachment attributes were not available to be added to the simple condition of a Commerce rule, and adding a File Attachment attribute to the advanced condition of a Commerce rule would produce an "Invalid type" error.	File Attachment attributes can be added to the simple and advanced conditions of Commerce rules as expected.
21418711	In 2014 R1 Update 2, when a user added additional column attributes to an existing Transaction Manager view, the column attributes would not appear in the same order in the View Manager as when the view was exported from the Transaction Manager to a CSV file.	When additional column attributes have been added to an existing Transaction Manager view, the order of the column attributes in the View Manager will match the order of the column attributes in the exported CSV file of the view.
21517970	In 2014 R1 Update 1, when using a view in the Transaction Manager that used Quote Number as both a filter attribute and a column attribute, attempting to select a Transaction and print an output document within the Transaction Manager would result in an error.	The Print button in the Transaction Manager works as expected when in a view that uses Quote Number as both a filter attribute and a column attribute.
Configuration		
19775404	In 2014 R1, in the Configuration Flow Desktop Layout Editor, if an admin opened the attribute list and then deleted an attribute from the layout before the attribute list opened, the attribute list would be blank when it opened.	In the Configuration Flow Desktop Layout Editor, if an admin opens the attribute list and then deletes an attribute from the layout before the attribute list opens, the attribute list will load as expected.

20957555	In 2014 R2 Update 2, when reconfiguring a Transaction, if the Configurator attempts to add a non-mandatory invalid part to the Transaction, the part and the model will not be added, but no error message will be produced as would be produced when first configuring the product.	If a Configurator attempts to add a non-mandatory invalid part to the Transaction during reconfiguration of the Transaction, an error message will be produced.
21150195	In 2014 R2 Update 2, when an array-type attribute was force-set by a recommendation rule, all further recommendation rules that acted on array-type attributes would force-set them, even if they were only supposed to set the array-type attribute.	Array-type attributes are set or force-set based on each individual recommendation rule's settings as expected.

Document Designer, Email Designer, and Document Engine

20569342	In 2014 R2, Email Designer (formerly the Email Templates Editor) and Document Engine templates that contained the Greek omicron character in the DejaVu Sans font or another individually licensed font that supported the character could not be saved or printed. This applied both when the Greek omicron character was in the template itself, and when it was added to the template via an attribute value or a Rich Text Attribute at the time of printing. The same issue affected Document Designer templates in 2015 R1. Additionally, if the Greek omicron character was added to a template in a font that did not support the character, the template could not be saved. These templates could also not be printed, but this was expected due to the fact that the font did not support the character.	If the Greek omicron character is added to a Document Designer, Email Designer, or Document Engine template in the DejaVu Sans font or another individually licensed font that supports the character, the template saves and prints as expected. Additionally, if the Greek omicron character is added to a template in a font that does not support the character, the template can be saved, but the template still cannot be printed because the font does not support the character. **Note**: Open a ticket on My Oracle Support if you wish to use a font other than DejaVu Sans to insert the Greek omicron character into a template.
22097937	In 2015 R1, if a Document Designer template contained a Rich Text Attribute, and if on a Transaction the Rich Text Attribute contained a table with content in one or more cells, the Document Designer output for that Transaction would show the table from the Rich Text Attribute but not its content.	Document Designer templates that contain a Rich Text Attribute that contains a table with content in one or more cells print the table and its content as expected.

22118282	In 2015 R1, in a Document Designer template with multiple Sections, when a Section contained a Table Element with enough rows so that it exceeded 9999 pixels in height, collapsing and expanding Sections sometimes caused Elements in other Sections to overlap the Section with the large Table Element in the user interface.	If a Document Designer template has multiple Sections and at least one Section that contains a Table Element that exceeds 9999 pixels in height, collapsing and expanding Sections does not cause overlapping issues in the user interface.
22128269	In 2015 R1, in a Document Designer template, when a Header & Footer Layout contained a Table Element that contained a Text Element that contained an attribute value, user interface inconsistencies (such as grey dotted lines appearing and the Table Element overlapping the boundaries of the Template Flow) would sometimes occur when the Table Element was dragged and dropped into a new location.	In Document Designer templates, if a Table Element that contains a Text Element that contains an attribute value is dragged from a Header & Footer Layout to a new location in the Template Flow, the user interface behaves as expected.
22188316	In 2015 R1, in a Document Designer template, when Elements were moved within the template and the template was saved, in some cases the Elements' new locations in the template would not be saved.	In a Document Designer template, if Elements are moved within the template and the template is saved, the Elements' new locations in the template are saved as expected.
22308740	In 2015 R1, if a Printer Friendly XSL View linked to a Document Designer template was selected as the Approver Attachment in an approval sequence, and if the Document Designer template had not been printed since the last Commerce deployment, when a Transaction was submitted and the approval sequence was invoked, an error would occur saying that there was a problem printing the template.	If a Printer Friendly XSL View linked to a Document Designer template is selected as the Approver Attachment in an approval sequence, the approval sequence runs as expected when a Transaction is submitted and the Document Designer output is attached to the request-for-approval email as expected.
Favorites		
18653717	In 2014 R1 Update 4, users were unable to add multiple Favorite Configuration Models to a single Transaction.	Users can add multiple Favorite Configuration Models to a single Transaction as expected.

Home Page		
21288152	In 2013 Autumn Update 2, when a custom Home Page was applied with an HTML `</head>` tag that did not include an opening `<head>` tag, all pages of the site became inaccessible to admins and end-users due to an HTTP 500 error.	Applying a custom Home Page with an HTML `</head>` tag that does not include an opening `<head>` tag does not cause an HTTP 500 error and the site remains accessible to admins and end-users.
Integration		
21051241	In 2014 R1 Update 1, on sites with Real-Time Integration enabled, the Result XML file would only be available in the Real-Time Integration Logs if the result of the integration was not empty.	When the result of a Real-Time Integration is empty, the Result XML file is available in the Real-Time Integration Logs.
21187559	In 2014 R1 Update 7, when running a Data Cube Export that used a mapping file that had been configured to allow multiple mapping files to be run, duplicate attribute data appeared in the mapping file.	Running a Data Cube Export that uses a mapping file that has been configured to allow multiple mapping files to be run will not produce duplicate attribute data in the mapping file.
21288045	In the CPQ Cloud-Salesforce Integration Managed Package v5.0, when viewing a quote within a Salesforce Community, clicking the Clone button produced a "URL no Longer Exists" error and did not clone the quote.	In the CPQ Cloud-Salesforce Integration Managed Package v6.0, when viewing a quote within a Salesforce Community, clicking the Clone button will clone the quote as expected. **Note**: Version 6.0 of the CPQ Cloud-Salesforce Integration Managed Package must be installed to see this fix.
21516215	In 2014 R2 Update 2, if the Real-Time Integration Host URL exceed 100 characters, all characters after the 100th character were cut off when the Partner Server information was saved.	The character limit for the Real-Time Integration Host URL has been extended from 100 characters to 2083 characters.
21888950	In 2014 R2 Update 1, when generating the WSDL for a Web Services 1.0 Commerce SOAP API, several WSDL messages (XsdInfo, Category, and UserInfo) were not included in the generated WSDL.	XsdInfo, Category, and UserInfo WSDL messages are included in the generated WSDL of Web Services 1.0 Commerce SOAP APIs.

Partner Organizations		
21537765	In 2014 R2, as the total number of Partner Organizations on a site increased, the time it took to create a new Partner Organization (manually, through bulk upload, through CRM integration, and through Web Services) also increased.	Creating a new Partner Organization takes a consistent amount of time regardless of how many existing Partner Organizations exist on the site.
Parts		
21056686	In 12.1.10, it was possible to create parts with multiple Multi-Select Menu Part Custom Field options selected that, due to their length, would cause the Part Custom Field to exceed 255 total characters. When this occurred and the part was added to a Transaction, Line-level actions that acted on the part would produce an error.	Parts cannot be created if the options selected for a Multi-Select Menu Part Custom Field will cause the Part Custom Field to exceed 255 characters.
Reporting		
21257681	In 2014 R2 Update 2, when the Version Number attribute (from a Version Attribute Set) was added as a column on a report, a blank error box would appear and the report could not be run.	Reports with the Version Number attribute (from a Version Attribute Set) as a column do not cause errors during setup of the column and run as expected.
Steps		
21208858	In 2014 R2 Update 3, when a user with two email addresses triggered a Participant Profile's Transition Rule that sent a notification email to a specific email address or set of email addresses that included one (but not both) of the user's email addresses, and the user was a part of the Participant Profile, both of the user's email addresses would also receive the Transition Rule notification email.	When a user with two email addresses is a part of a Participant Profile and triggers its Transition Rule, each of the user's email addresses only receive the Transition Rule notification if they are specified in the Transition Rule notification setup.

Browser Support

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

Supported Browsers

Windows

- Major releases of **Google Chrome** upon general browser availability until Google no longer supports the version
- Major releases of **Mozilla Firefox** upon general browser availability until Mozilla no longer supports the version
- Major releases of **Internet Explorer**/**Microsoft Edge** within nine months of general browser availability until Microsoft no longer supports the version

Mac OS X

- Major releases of **Google Chrome** upon general browser availability until Google no longer supports the browser version
- Major releases of **Mozilla Firefox** upon general browser availability until Mozilla no longer supports the version
- Major releases of **Safari** within nine months of general browser availability until Apple no longer supports the version

Android

- Major releases of **Google Chrome** upon general browser availability until Google no longer supports the browser version

iOS

- Major releases of **Safari** within nine months of general browser availability until Apple no longer supports the browser version

If you experience issues using a supported browser version, open a ticket on My Oracle Support so that the issue can be resolved. If an issue does arise when using a supported browser, a certified browser version can be used until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 47.x
- Mozilla Firefox 41.x
- Internet Explorer 11

Mac OS X

- Google Chrome 47.x

- Mozilla Firefox 41.x

Android

- *Operating System:* 4.4 Kit Kat
- *Browser:* Google Chrome 47.x
- *Screen resolution:* 2560 x 1600

iOS

- *Operating System:* iOS 9.x
- *Browser:* Safari 9.x
- *Screen resolution:* 2048 x 1536

> **Note:** Sites created with additional JavaScript, alternate CSS, or other custom functionality, may no longer be compatible with our supported browsers. Please contact Customer Support to determine if workarounds and minor fixes are available. Add-on work may be required to support customizations.

Training

Please refer to the What's New document for all versions between your current version and the version that you are upgrading to in order to see all new functionality and known issues.

It is strongly recommended that users refer to the help documentation to become familiar with the new features introduced in Oracle CPQ Cloud 2015 R2. For additional help, please see My Oracle Support.

Any information not explicitly mentioned in the release notes as being supported by the software can be verified against the product help for Oracle CPQ Cloud 2015 R2 and/or with the Oracle CPQ Cloud Consulting team.

Disclaimer

The 2015 R2 Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the Product Help and/or User Guide. Upgrading to a subsequent release may require Commerce Processes, Configuration, and/or global function settings to be re-deployed. Modifications to integration XML and/or APIs also may be required.

Migration

When migrating from one site to another using the Migration Center, both sites must be on the same major release. Content may only be migrated across minor releases within the same major release. Migration across major releases cannot occur.

- "Major release" = A major product release, e.g. 2015 R2

- "Minor release" = A release update, e.g. 2015 R2 Update 1

> **Note:** Bug ID numbers correspond to Oracle BugDB numbers.

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