



**CONFIGURE, PRICE,
AND QUOTE
CLOUD**

December 2015

Update Document
Oracle CPQ Cloud
2015 Release 1 Update 3 (2015.1.3)

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The Oracle CPQ Cloud 2015 R1 Update 3 document provides a high-level description of the additional TLS versions supported in this update, as well as the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 2015 R1 features, please see the 2015 R1 What's New document.

TLS 1.1 and 1.2 Support for Salesforce.com Integrations

TLS, or “Transport Layer Security”, is a cryptographic protocol designed to provide communications security over a computer network. All versions of CPQ Cloud support TLS 1.0.

As of Salesforce.com Winter '16, Salesforce.com supports only TLS 1.1 and TLS 1.2. Salesforce.com’s deactivation of TLS 1.0 support is tentatively scheduled for the first or second quarter of 2016 (see the Supported Browsers for Salesforce.com Classic section of [Winter '16 Release Notes](#) for more information).

In light of this change, Oracle CPQ Cloud 2015 R2 and subsequent versions support TLS 1.2, TLS 1.1, and TLS 1.0. For customers that are not upgrading to 2015 R2, 2014 R2 Update 8 and **2015 R1 Update 3** also support TLS 1.2, TLS 1.1, and TLS 1.0.

Important: If a customer with an existing integration with Salesforce.com fails to upgrade to a CPQ Cloud version that supports TLS 1.1 and TLS 1.2, CPQ Cloud will no longer be able to send/receive data to/from Salesforce.com upon Salesforce.com’s deactivation of TLS 1.0 support.

Updates to enable TLS 1.1 and TLS 1.2 support will not be released for CPQ Cloud versions prior to 2014 R2. Customers on CPQ Cloud versions prior to 2014 R2 must update to at least 2014 R2 Update 8 in order to support TLS 1.1 and TLS 1.2.

Hotfixes

Bug ID	Description	Resolution
Document Designer		
22145223	In 2015 R1, very large Document Designer templates could not be copied or deleted due to timeout errors.	The default 60-second timeout duration for Document Designer template operations has been removed so that Document Designer templates will not time-out when being copied or deleted. A long-term solution to increase performance and decrease the time it takes to copy or delete a Document Designer template is on the CPQ Cloud road map.
22188316	In 2015 R1, in a Document Designer template, when Elements were moved within the template and the template was saved, in some cases the Elements’ new locations in the template would not be saved.	In a Document Designer template, if Elements are moved within the template and the template is saved, the Elements’ new locations in the template are saved as expected.

Integration		
	In 2015 R1, TLS 1.1 and 1.2 were not supported.	TLS 1.1 and 1.2 are supported (required for an upcoming Salesforce.com change). See the TLS 1.1 and 1.2 Support for Salesforce.com Integrations section for more information.
Performance Logs		
22293652	In 2015 R1, CPQ Cloud did not log performance data for Real-Time Integration tasks.	Performance logging capability has been added to Real-Time Integration tasks. To get Real-Time Integration performance data, open a ticket on My Oracle Support .

Browser Support

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

Supported Browsers

Windows

- Major releases of **Google Chrome** upon general browser availability until Google no longer supports the version
- Major releases of **Mozilla Firefox** upon general browser availability until Mozilla no longer supports the version
- Major releases of **Internet Explorer/Microsoft Edge** within nine months of general browser availability until Microsoft no longer supports the version

Mac OS X

- Major releases of **Google Chrome** upon general browser availability until Google no longer supports the browser version
- Major releases of **Mozilla Firefox** upon general browser availability until Mozilla no longer supports the version
- Major releases of **Safari** within nine months of general browser availability until Apple no longer supports the version

Android

- Major releases of **Google Chrome** upon general browser availability until Google no longer supports the browser version

iOS

- Major releases of **Safari** within nine months of general browser availability until Apple no longer supports the browser version

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) so that the issue can be resolved. If an issue does arise when using a supported browser, a certified browser version can be used until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

- Google Chrome 47.x
- Mozilla Firefox 41.x
- Internet Explorer 11

Mac OS X

- Google Chrome 47.x
- Mozilla Firefox 41.x

Android

- *Operating System:* 4.4 Kit Kat
- *Browser:* Google Chrome 47.x
- *Screen resolution:* 2560 x 1600

iOS

- *Operating System:* iOS 9.x
- *Browser:* Safari 9.x
- *Screen resolution:* 2048 x 1536

Note: Sites created with additional JavaScript, alternate CSS, or other custom functionality, may no longer be compatible with our supported browsers. Please contact Customer Support to determine if workarounds and minor fixes are available. Add-on work may be required to support customizations.

Training

Please refer to the What's New document for all versions between your current version and the version that you are upgrading to in order to see all new functionality and known issues.

It is strongly recommended that users refer to the help documentation to become familiar with the new features introduced in Oracle CPQ Cloud 2015 R1. For additional help, please see My Oracle Support.

Any information not explicitly mentioned in the release notes as being supported by the software can be verified against the product help for Oracle CPQ Cloud 2015 R1 and/or with the Oracle CPQ Cloud Consulting team.

Disclaimer

The 2015 R1 Update 3 document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the Product Help and/or User Guide. Upgrading to a subsequent release may require Commerce Processes, Configuration, and/or global function settings to be re-deployed. Modifications to integration XML and/or APIs also may be required.

Migration

When migrating from one site to another using the Migration Center, both sites must be on the same major release. Content may only be migrated across minor releases within the same major release. Migration across major releases cannot occur.

- “Major release” = A major product release, e.g. 2015 R1
- “Minor release” = A release update, e.g. 2015 R1 Update 3

Note: Bug ID numbers correspond to Oracle BugDB numbers.



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