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**CONFIGURE, PRICE,  
AND QUOTE  
CLOUD**

August 2015

*Resolved Known Issues*  
Oracle CPQ Cloud  
2015 Release 1 (2015.1)

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The Oracle CPQ Cloud 2015 R1 Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 2015 R1 features, please see the 2015 R1 What's New release notes.

## Hotfixes

Bug ID	Description	Resolution
<b>Approval Sequences</b>		
19875903	In 2014 R1, delegated approval did not work properly when multiple users at different companies had the same login name.	The company name is now evaluated as part of the email verification process. Users can have the same login name if they have different company names in their email addresses.
20696171	In 2014 R2, if a user was a delegated approver for another user and a member of a Group with the same user, when an approval reason was fired that required approval from the Group, the delegated approver received two emails notifying them of the request for approval: one email for being in the Group and one Email for being the delegated approver for another member of the Group.	When a user is in the same Group as a user he/she is a delegated approver for, the user will only receive one approval request email when approval is required from the Group.
<b>Bulk Data Services</b>		
19849346	In 2014 R1, when doing a bulk upload, CPQ Cloud interpreted the underscore character (_) as a wildcard, which caused issues when attribute variable names' only difference was an underscore.	CPQ Cloud no longer interprets the underscore character (_) as a wildcard during bulk uploads, so attribute variable names whose only difference is an underscore are recognized as unique.
20587900	<p>In 2014 R2, if Data Cube Export was used to export attributes that contained more than 4000 bytes, the export included more data than the 4000-byte definition limit for attributes. Attempting to import the Data Cube Export would cause an error, because the size of the data did not match the definition.</p> <p>Additionally, when importing a Data Cube Export with attributes whose characters were all multi-byte characters, the system over calculated the size of the multi-byte characters. This would cause an error upon import because the size of the data did not match the definition.</p>	<p>CPQ Cloud now truncates Data Cube Export data appropriately when attribute data exceeds the Data Cube Export limit so that errors no longer occur when importing Data Cube Exports.</p> <p>Additionally, the control file that uploads the Data Cube Export file has been modified to correctly calculate the size of multi-byte characters.</p> <p><b>Note:</b> All affected Data Cube Exports must be reimported using the updated control file, which will automatically be used on all 2015 R1 sites, to see the results of this fix.</p>
18779370	In 2013 Spring, if an admin attempted to bulk download Library Functions using the date_modified filter, an error would occur.	Bulk downloads of Library Functions that use the date_modified filter work as expected.
<b>Commerce</b>		

18653815	In 11.1, when a user performed an Add from Catalog action that ended on a Parts Search results page with multiple results, and then clicked Add to Quote multiple times within a few seconds, the Add to Transaction button disappeared and the user could not leave the Parts Search results page unless he/she invoked the Create Quote action. This, as expected, would create a new Transaction with the selected part(s) instead of adding the part(s) to the existing Transaction.	When having arrived on a Parts Search results page with multiple results by invoking an Add from Catalog action, the Add to Quote button works as expected on the first click and adds the selected part(s) to the existing Transaction while returning the user to the Transaction.
19530268	In 2014 R1, when using Multi Parts Buy to select parts for a Transaction, if the same part was added on more than one row, an error message appeared when the user clicked Create Quote.	If the same part is added on more than one row of the Multi Parts Buy page, both parts are added to the Transaction without errors.
20424527	In 2014 R2, on Transactions with a Price Book selected, if a user performed an Add from Catalog action with a Search Flow URL as its destination, an error message appeared because the Add from Catalog action could not validate the Price Book.	When invoked, an Add from Catalog action now validates the Transaction's Price Book against the site's list of Price Books, and the action works as expected.
20656539	In 2014 R1 Update 4, when forwarding a Transaction, the Company drop-down menu showed the Company's login, but not the Company's name.	When forwarding a Transaction, the Company drop-down menu now shows the Company's login and name.
20694565	In 2014 R1, Transaction Manager queries could cause a severe slowdown in performance for customers with a large number of forward rules.	Performance for CPQ Cloud sites with a large number of forward rules for Transactions has been improved.
19647620	In 2014 R1, in sites with fewer than ten currencies, in the Attribute Editor, the Subtotal attribute displayed an additional attribute name "deriveFrom."	Only appropriate attributes are displayed on the Attribute Editor page.
19477195	In 2014 R1, if an attribute's Modify tab had anything other than Save from Form selected for any action, the Formula associated with the attribute could not be deleted in Formula Management.	Only Formulas for attributes whose default value is set by the Formula, or that have Use Formula selected for at least one action on the attributes' Modify tab cannot be deleted in Formula Management.
20860357	In 2013 Autumn Update 4, integer type Part Custom Fields were interpreted as floats in Formula Management. Because of this, integer Part Custom Fields could not be added to integer attributes' Formulas.	Integer Part Custom Fields are correctly interpreted as integers in Formula Management and can be added to integer attributes' Formulas.
20045239	In 2014 R1 Update 3, when changing the Advanced Validation option of a Modify action to Modify without Saving or Validation, the Destination option	Changing validation methods on a Modify action does not affect the Destination value.

	on the Destination tab changed to Same Page if another option was previously selected.	
20191114	In 2014 R1 Update 4, if a user opened a Step's Timer, then opened a different Step, and finally returned to the originally opened Timer, the Timer page would be blank.	A Step's Timer page always shows all fields when opened by a user.
20488290	In 2013 Autumn Update 4, it was possible to create a cyclic dependency between Commerce Library Functions without being warned. For example, you could create a scenario where Function A imported Function B and called Function B, while Function B imported Function A and called Function A.	When a cyclic dependency between Commerce Library Functions is created, the user now receives the message; "A cyclic dependency exists between Functions. Please edit selected Library Function(s)."
19952809	In 2014 R1 Update 3, when an attribute was selected to generate the Advanced Output Name for a Printer Friendly XSL View, the Commerce Process could not be cloned. This issue occurred because Printer Friendly XSL Views were cloned before attributes, so the Printer Friendly XSL View could not find the attribute associated with its Advanced Output Name because it had not been cloned yet.	Now, attributes are cloned before Printer Friendly XSL Views so that each Printer Friendly XSL View can always find the attribute that is associated with its Advanced Output Name.
20371751	In 2014 R2, performing a mass update did not populate the system variable SYSTEM_USER_SESSION_ID.	The system variable _SYSTEM_USER_SESSION_ID is no longer available in a mass update. Instead, use Web Services 2.0 to make stateless BML SOAP calls with credentials.
20525392	In 2014 R2, if a Printer Friendly XSL View used custom XSL, the output type was HTML, and it was associated with a Print action, additional HTML and JavaScript was added to the HTML output when it was printed.  This did not impact Printer Friendly XSLs that were linked to Document Engine.	Printer Friendly XSL Views with custom XSL, associated with a Print action, and an output type of HTML only output the correct HTML when printed.
20175293	In 2014 R1 Update 1, if a model that used a pricing rule was added to a new Transaction, and then a part was added to the Transaction, an error would occur if the user then attempted to reconfigure the original model.	Reconfiguration of a model that uses a pricing rule on a Transaction that just had a part added to it works as expected.
20425871	In 2014 R2, if a model that used a pricing rule which did a BMQL Transaction call was added to a Transaction, the BMQL Transaction call would return incorrect data when the user reconfigured the model.	Pricing rules that do BMQL Transaction calls and are associated with a model now return correct data when the model is reconfigured.

20702874	In 2013 Autumn Update 4, if a Transaction was copied or cloned by a user other than the Transaction creator, Usage Report logs would attribute Transaction creation of the new copied/cloned Transaction to the creator of the original Transaction, instead of the user that copied/cloned the Transaction.	When a Transaction is copied or cloned, the user that performed the copy/clone is credited with creating the new Transaction in Usage Report logs.
19396151	<p>In 2014 R2, when a file with one of the extensions below was uploaded to a File Attachment attribute, the user could not open or view the file because CPQ Cloud did not have MIME types defined for the file formats.</p> <p>File formats that could not be opened from a File Attachment attribute: xla, xlc, mpp, vsd, vss, vst, vsw, csv, dwf, dwg, dxf and dat.</p>	MIME types have been added for all file formats that can be uploaded to a File Attachment attribute so that all files can be opened and viewed by the user.
20975952	In 2014 R2, Library Functions did not appear in the Commerce Quick Links.	Library Functions now appear in the Commerce Quick Links.
<b>Configuration</b>		
19129314	In 2013 Autumn Update 1, when a recommendation rule increased the size of an array by setting the array size control attribute, and the user modified an array type attribute in a new row of the array whose value had been set (using set, not force set) by a recommendation rule upon the update when the size of the array was increased, the attribute would revert to the recommendation rule value upon update instead of keeping the user-entered value.	When a recommendation rule increases the size of an array by setting the array size control attribute, and the user modifies an array type attribute in a new row of the array whose value was set (using set, not force set) by a recommendation rule upon the update when the size of the array was increased, the attribute retains the user-entered value upon update.
19278428	In 2013 Autumn Update 4, if a Single-Select or Multi-Select Menu attribute's variable name and entry label were different, imported values for the attribute were NULL when Debugger was run.	The Debugger now uses variable names for all processes, so imported values for Single-Select and Multi-Select Menu attributes are retrieved correctly in the Debugger.
19775593	In 2013 Autumn Update 4, if a user entered Configuration from a Search Flow and overrode attribute values that were recommended by the Search Flow, the attributes reverted back to the Search Flow-recommended values upon update regardless of attribute lock settings.	<p>Now, if an attribute is used in a Search Flow's inputs or is part of the result XML, it is set as a Search Flow-recommended value, which has higher priority than recommendation rules. If a Configuration attribute has a set-type with auto-lock selected, the Search Flow-recommended value can be overridden by the user, and the new value will remain after an update.</p> <p>If a Search Flow attribute is used in intermediate calculations but not as an input or in the result XML, it is ignored in</p>

		<p>Configuration.</p> <p>To implement the previous functionality, configure the attributes to be forced set.</p>
19579825	In 2014 R1, using SOAP to invoke a recommended items rule that recommended parts in a specific order did not maintain the order of the parts in the Transaction.	A recommended items rule, invoked by a SOAP call, maintains the order of the parts as it adds them to a Transaction.
19581419	In 2013 Autumn Update 4, when a recommendation rule that had an array type attribute in its condition called the SOAP Web Services configure API to set the size of the same array's size control attribute, the value of the size control attribute was set incorrectly unless all array type attributes were included in the web service call.	The SOAP Web Services configure API does not require any array type attributes to be present in a call to set the value of an array size control attribute.
18869855	In 2013 Autumn Update 1, when using Google Chrome, the Test Table Results tab of a Table-Based-Rule would not produce an output result when a test was run by the admin.	The Test Table Results tab of Table-Based-Rules always produces an output result when valid tests are run on any supported browser.
<b>Document Engine</b>		
19569796	In 2014 R1, when a user with a language preference that differed from both the site's base language and the Transaction's language printed a Document Engine output for a Transaction with an Extended Part Description that was only translated in the user's language preference, the Extended Part Description's translation in the output document included HTML tags instead of formatted text.	Extended Part Descriptions that are only translated in the current user's language preference now have their Translations print correctly in output documents printed by the current user regardless of the site's base language or the Transactions language.
<b>Email Templates</b>		
19440403	In 2014 R1, when a Condition was added to a Text Element in an Email Template, and the Condition referred to approval process attributes, an error appeared when previewing the Email Template and when the application attempted to send an email using the template.	<p>As a part of the Email Templates enhancements delivered in 2015 R1, approval process attributes can no longer be added to a Condition, which resolved this issue. Attributes that can no longer be added to a Condition include:</p> <ul style="list-style-type: none"> <li>• approvalHistory</li> <li>• approvalStatus</li> <li>• documentLink</li> <li>• reasonName</li> <li>• reasonDescription</li> <li>• reasonVarName</li> <li>• submitComment</li> </ul>

		These attributes are still available in the Text Element editor. The values for these attributes cannot be seen in the preview, but they do not cause an error message when previewing the template or when the application sends an email using the template.
19622389	In 2014 R2, in an Email Template with a Table Element that had a Loop condition with a Filter that included an attribute with an "&", a "<", or a ">" character in its label, previewing or deploying the template triggered a parsing error.	Characters in attribute labels within a Filter are now processed as literal strings. The "&," "<," and ">" characters can now exist within attribute labels in a Loop condition.
19978072	In 2013 R1 Update 3, if an Email Template contained "&," "<," or ">" characters in its subject, the encoded versions of these characters would appear in the subject of the template's output emails.	When "&," "<," or ">" characters are in the subject of an Email Template, the characters appear as expected in the subject of the template's output emails.
20034110	In 2014 R1, When changing the Subject of an Email Template, you could not exit the Edit Subject dialog box without saving changes.	When changing the Subject of an email template, you can click Cancel or X to exit the Edit Subject dialog box without saving changes.
18655087	In 2013 Autumn Update 1, if an Email Template contained two Table Elements (one with one column and one with two columns) that have the same overall width, the tables appear to be slightly different widths when the template is previewed or when an email sent using the template is viewed in Mozilla Thunderbird.	In an Email Template, one column and two column Table Elements that have the same overall width always have the same width when the template is previewed and in emails sent using the template.
<b>General</b>		
18654503	In 2013 Winter, if a Transaction Manager View was shared with multiple users, and one user changed the order number of that View in the View Manager, the View Manager order would change for all users that the View was shared with, not just for the user that made the change.	Changes made to the order of Transaction Manager Views in the View Manager only apply to the user making the change, regardless of whether or not any Views are shared with other users.
20245903	In 2014 R1 Update 4, in the Function Wizard, the description for ISLEAP() and ISWEEKEND() was incorrect in saying that the functions returned either 0 or 1.	The Function Wizard description of ISLEAP() and ISWEEKEND() specifies that the functions return true or false.
20656716	In 2013 Autumn, the content of the Footer HTML did not appear on the Releases page, shown when you clicked View BigMachines Version or View CPQ Cloud Version on the Admin Home Page.	The content of the Footer HTML appears on all pages in CPQ Cloud.



<b>Integration</b>		
19339047	In 2014 R1, mass updates of Transactions that included at least one attribute from an Attribute Set failed due to the way CPQ Cloud looked up system attributes.	Now, CPQ Cloud correctly looks up system attributes during mass updates so that mass updates of Transactions that include an attribute from an Attribute Set do not fail.
21048639	In 2014 R2 Update 2, on a site integrated with Salesforce using the Salesforce-Commerce Managed Package 5.0, authentication failed when a Salesforce user that was provisioned in CPQ Cloud attempted to create or open a CPQ Cloud Transaction from the Salesforce Opportunity while using Internet Explorer 9 or 11, and the user could not access the Transaction unless the CPQ environment was on Internet Explorer's list of trusted sites.	Salesforce users that are provisioned in CPQ Cloud can create and access CPQ Cloud Transactions from the Salesforce Opportunity in all supported browsers.
20433196	In 2014 R2, on a site integrated with Oracle Sales Cloud (OSC), if a Transaction that used the Chinese CNY as its currency was created in CPQ Cloud from OSC, CPQ Cloud would override the currency with the RMB symbol.	CPQ Cloud now uses the ¥ (Yuan) symbol for the Chinese CNY currency, so CPQ Cloud retains the CNY currency when a Transaction that uses the currency is created in CPQ Cloud from OSC.
18654950	In 2013 Autumn, Single Sign-On integration failed without a "saml:AuthnStatement" tag, which was not documented as being required.	Single Sign-On integration does not require a "saml:AuthnStatement" tag.
20672727	In 2014 R1 Update 3, if a Parts export was manually invoked by an admin and a Part in the export contained a "+" character in its name, a parsing error occurred when CPQ Cloud attempted to generate the Input XSL for the SOAP Generator.	Manually-invoked Parts exports, which contain a Part with a "+" character in its name, run as expected.
21084747	In 2014 R2, when using Web Services 2.0 to do a SOAP API call, the namespace would revert to the Web Services 1.0 namespace in the response. This would cause parsing issues since the system was expecting the 2.0 namespace.	The namespace is consistent between the request and the response in SOAP API calls.
<b>Layouts</b>		
20153973	In 2013 Autumn, occasionally, the Currency symbol overlapped the value of an editable Commerce attribute on a Mobile Commerce layout.	Now on Mobile Commerce layouts the Currency symbol will be next to, but not overlapping, the value of a Commerce attribute.
20312766	In 2014 R2, labels were not aligned consistently between Mobile and Desktop Commerce layouts.	Label alignment is consistent between Mobile and Desktop Commerce layouts.

20417870	In 2014 R1 Update 1, when a user selected an entry from the Country or State field on a Transaction, the field displayed the attribute's variable name instead of the label name.	The Country and State fields now display the label name.
20555277	In 2013 Autumn Update 4, when the Show Loading Dialog option was set to Yes for the Copy Line Items action, the loading dialog did not appear when the Copy Line Items action was invoked.	The Show Loading Dialog option now takes effect for the Copy Line Items action.
<b>Migration</b>		
20215417	In 2014 R1, files in the Migrate_Files folder were not automatically cleared after a migration or a migration rollback.	The files in the Migrate_Files folder are cleared after migration and migration rollback.
19942068	In 2014 R1 Update 3, when a new attribute (created since the last Commerce Process migration to the target site) was associated with the Advanced Output Name within a Printer Friendly XSL View, the Commerce Process could not be migrated. This issue occurred because Printer Friendly XSL Views were migrated before attributes, so the Printer Friendly XSL View could not find the attribute associated with its Advanced Output Name because it had not been migrated yet.	Now, attributes are migrated before Printer Friendly XSL Views so that each Printer Friendly XSL View can always find the attribute that is associated with its Advanced Output Name.
<b>Reporting</b>		
19932080	In 2013 Winter Update 3, in Firefox 32, when viewing a report in Live Preview, not all Stylesheet changes appeared.  Note: Stylesheet changes appeared when viewing the actual report.	Stylesheet changes for reports are reflected in Live Preview for all supported browsers.
20594251	In 2014 R2, when refreshing data on a Report Manager, the Last Refreshed On time stamp for all users was updated, even for the users that hadn't performed a refresh.	Refreshing the data on the Reporting Manager now only updates the Last Refreshed On time stamp for the user performing the refresh.
20630329	In 2014 R2, the monthly usage report included an obsolete email address.	The monthly usage report no longer includes an email address. For any issues, open a ticket on My Oracle Support.
19920648	In 2014 R1, when a report export that contained a currency that uses commas as decimals (such as the Euro) was opened in Microsoft Excel, calculations could not be made within Excel due to the decimal separator being a comma instead of a	When exporting reports, CPQ Cloud now converts all comma decimal symbols to periods so that calculations can be made in the Excel file of the export.  For consistency, currencies that that do

	period.	not use decimals at all (such as JPY or CNY/RMB) are still displayed in decimal format for consistency, even though the value following the decimal is always 0.
<b>Translations</b>		
20147779	In 2014 R1 Update 3, when more than one user edited the same Transaction, and the first user had a base language other than English, the first user got the warning message about another user editing the Transaction in English instead of his or her base language.	The warning message that another user is editing the same Transaction now appears in the user's base language.

## Browser Support

When using standard functionality, 2015 R1 is compatible with:

### Browsers for desktop version of site:

- User-Side: IE11, Chrome 43.x, Firefox 34.x
- Admin-Side: IE11, Firefox 34.x

### Browsers for mobile version of site:

- iOS 8.x—Safari 8.x  
*Supported Screen Resolution:* 2048 x 1536
- Android 4.4 Kit Kat—Chrome 43.x  
*Supported Screen Resolution:* 2560 x 1600

#### Note:

Sites created with additional JavaScript, alternate CSS, or other custom functionality, may no longer be compatible with our supported browsers. Please contact Customer Support to determine if workarounds and minor fixes are available. Add-on work may be required to support customizations.

## Training

Please refer to the What's New release notes for all versions between your current version and the version that you are upgrading to in order to see all new functionality and known issues.

It is strongly recommended that users refer to the help documentation to become familiar with the new features introduced in Oracle CPQ Cloud 2015 R1. For additional help, please see My Oracle Support.

Any information not explicitly mentioned in the release notes as being supported by the software can be verified against the product help for Oracle CPQ Cloud 2015 R1 and/or with the Oracle CPQ Cloud Professional Services team.

## Disclaimer

The 2015 R1 Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the Product Help and/or User Guide. Upgrading to a subsequent release may require commerce processes, configuration, and/or global function settings to be re-deployed. Modifications to integration XML and/or APIs also may be required.

**Note:**

The Bug ID number corresponds to the Oracle BugDB number.



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**Hardware and Software, Engineered to Work Together**