Oracle CPQ Cloud

Update 19D Patch 3

March 2020

Patch Document

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The Oracle CPQ Cloud 19D Patch 3 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 19D features, please see the CPQ Cloud 19D What's New document.

HOT FIXES

Bug ID	Description	Resolution
Configuration		
30699300	In Legacy UI Configuration with multi-node flow, if the start node had an attribute with a Set Type setting that was overridden in the Layout and Next was selected, an Invalid Payload error displayed.	In Legacy UI Configuration with multi-node flow, if the start node has an attribute with a Set Type setting that is overridden in the Layout and Next is selected, the user transitions to the next node as expected.
30799080	In Legacy UI Configuration with multi-node flow, when an Attribute with Set Type 'Set' was present before the End Node and was overwritten by a Forced Set Recommendation Rule, an Invalid Payload error was displayed upon clicking Next.	In Legacy UI Configuration with multi-node flow, when an Attribute with Set Type 'Set' is present before the End Node and is overwritten by a Forced Set Recommendation Rule, the user transitions as expected upon clicking Next.
30839309	In Legacy UI Configuration with multi-node flow, if the start node had hidden attributes with a Set Type of 'Set' and Next was selected, an Invalid Payload error displayed.	In Legacy UI Configuration with multi-node flow if the start node has hidden attributes with a Set Type of 'Set', when Next is selected the user transitions to the next node as expected.
30914929	Partner users received an error when they attempted to create an external configuration from an integration.	Partner users can create an external configuration from an integration.
30944575	When users attempted to reconfigure an external configuration, an error displayed.	Users are able to reconfigure an external configuration.
30968578	An error occurred when selecting the Back button on an unsaved Commerce Transaction.	When selecting the Back button on an unsaved Transaction, the user returns to the previous page.
30986149	In Legacy UI, when attempting to configure a system from a quote using Add from Catalog, and a model is selected that has already been configured, the configuration loses connection to the quote and displays an error.	When configuring a system from a quote using Add from Catalog, the configuration is added to the quote.
30964061 30991325	When an update was attempted for a Configuration with a required attribute on an Inactive or Internal tab in the Layout, an Invalid Payload error displayed.	When updating to update a Configuration with a required attribute on an Inactive or Internal tab in the Layout, the update to the configuration completes.

Bug ID	Description	Resolution
31019040	The _model_bom system attribute was not populated on a transaction unless the Pipeline Viewer had been open during configuration.	The _model_bom system attribute on the transaction is populated if specified regardless of whether the Pipeline Viewer is opened.
Web Services		
31009851	When a new configuration was added to a Transaction through a SOAP call, attributes not included in the payload were mistakenly treated as empty strings.	When adding a new configuration to a Transaction through a SOAP call, attributes not included in the payload are processed correctly.

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on My Oracle Support to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

Google Chrome 77.x

Mozilla Firefox 69.x

Internet Explorer 11.x

IMPORTANT: Compatibility issues with the selected browsers may exist when sites contain additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact My Oracle Support to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Oracle CPQ Cloud 19D, Oracle strongly recommends referring to the CPQ Cloud Online Help. For additional assistance, please see My Oracle Support. Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Cloud Online Help or with the Oracle CPQ Cloud Consulting team.

CUSTOM JAVASCRIPT

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring. For more information about custom JavaScript, go to Style & Templates > JET JavaScript Customization in the Oracle CPQ Online Help.

DISCLAIMER

This 19D Patch document contains high-level information and does not function as a specification or replace the Product Help or User Guide. Upgrading to a subsequent update may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update. Migration across major updates cannot occur.

- "Major update" = Update 19D
- "Minor update" = Update 19D Patch 3

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.

Integrated Cloud Applications & Platform Services