

Oracle CPQ Cloud

Update 19D Patch 3 March 2020

Patch Document

TABLE OF CONTENTS

Hot Fixes
Browser Support
Training
Custom JavaScript
Disclaimer
Migration

The Oracle CPQ Cloud 19D Patch 3 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 19D features, please see the CPQ Cloud 19D What's New document.

HOT FIXES

Bug ID	Description	Resolution
Configuration		
30699300	In Legacy UI Configuration with multi-node flow, if the start node had an attribute with a Set Type setting that was overridden in the Layout and Next was selected, an Invalid Payload error displayed.	In Legacy UI Configuration with multi-node flow, if the start node has an attribute with a Set Type setting that is overridden in the Layout and Next is selected, the user transitions to the next node as expected.
30799080	In Legacy UI Configuration with multi-node flow, when an Attribute with Set Type 'Set' was present before the End Node and was overwritten by a Forced Set Recommendation Rule, an Invalid Payload error was displayed upon clicking Next.	In Legacy UI Configuration with multi-node flow, when an Attribute with Set Type 'Set' is present before the End Node and is overwritten by a Forced Set Recommendation Rule, the user transitions as expected upon clicking Next.
30839309	In Legacy UI Configuration with multi-node flow, if the start node had hidden attributes with a Set Type of 'Set' and Next was selected, an Invalid Payload error displayed.	In Legacy UI Configuration with multi-node flow if the start node has hidden attributes with a Set Type of 'Set', when Next is selected the user transitions to the next node as expected.
30914929	Partner users received an error when they attempted to create an external configuration from an integration.	Partner users can create an external configuration from an integration.
30944575	When users attempted to reconfigure an external configuration, an error displayed.	Users are able to reconfigure an external configuration.
30968578	An error occurred when selecting the Back button on an unsaved Commerce Transaction.	When selecting the Back button on an unsaved Transaction, the user returns to the previous page.
30986149	In Legacy UI, when attempting to configure a system from a quote using Add from Catalog, and a model is selected that has already been configured, the configuration loses connection to the quote and displays an error.	When configuring a system from a quote using Add from Catalog, the configuration is added to the quote.
30964061 30991325	When an update was attempted for a Configuration with a required attribute on an Inactive or Internal tab in the Layout, an Invalid Payload error displayed.	When updating to update a Configuration with a required attribute on an Inactive or Internal tab in the Layout, the update to the configuration completes.

Bug ID	Description	Resolution	
31019040	The _model_bom system attribute was not populated on a transaction unless the Pipeline Viewer had been open during configuration.	The _model_bom system attribute on the transaction is populated if specified regardless of whether the Pipeline Viewer is opened.	
Web Services			
31009851	When a new configuration was added to a Transaction through a SOAP call, attributes not included in the payload were mistakenly treated as empty strings.	When adding a new configuration to a Transaction through a SOAP call, attributes not included in the payload are processed correctly.	

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on My Oracle Support to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

Google Chrome 77.x

Mozilla Firefox 69.x

Internet Explorer 11.x

IMPORTANT: Compatibility issues with the selected browsers may exist when sites contain additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact <u>My Oracle Support</u> to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Oracle CPQ Cloud 19D, Oracle strongly recommends referring to the CPQ Cloud Online Help. For additional assistance, please see My Oracle Support. Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Cloud Online Help or with the Oracle CPQ Cloud Consulting team.

CUSTOM JAVASCRIPT

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring. For more information about custom JavaScript, go to Style & Templates > JET JavaScript Customization in the Oracle CPQ Online Help.

DISCLAIMER

This 19D Patch document contains high-level information and does not function as a specification or replace the Product Help or User Guide. Upgrading to a subsequent update may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update. Migration across major updates cannot occur.

- "Major update" = Update 19D
- "Minor update" = Update 19D Patch 3

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.



Oracle is committed to developing practices and products that help protect the environment

Copyright © 2020 Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Integrated Cloud Applications & Platform Services