



Oracle CPQ Cloud

Update 19D Patch 2

February 2020

Patch Document

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The Oracle CPQ Cloud 19D Patch 2 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 19D features, please see the CPQ Cloud 19D What's New document.

HOT FIXES

Bug ID	Description	Resolution
Configuration		
30814713	In Configuration if a Recommended Parts list had a part number listed multiple times, selecting one of the parts resulted in all of the multiple parts added to a quote.	In Configuration if a Recommended Parts list has a part number listed multiple times, selecting one of the parts results in only that entry being added to a quote.
30831919	After a recommended item rule was run in Configuration and no parts were selected, when an update was performed, a resource-heavy database query was run unnecessarily.	After a recommended item rule is run in Configuration and no parts are selected, when an update is performed unnecessarily, a database query is not performed.
30832443	Executing a Configuration SOAP call to configure a product with boolean array attributes and add it to a quote resulted in excess use of system resources.	Executing a Configuration SOAP call to configure a product with boolean array attributes and add it to a quote completes with normal resource usage.
Integration		
30832024	Partner users received an error when they attempted to add a configuration with parts in the BOM to a quote using a configuration integration.	Partner users can add a configuration with parts in the BOM to a quote using a configuration integration.
30891883	Partner users received an error when they attempted to add a configuration to a quote using a Get Configuration Web Services call.	Partner users can add a configuration to a quote using a Get Configuration Web Services call.

Oracle CPQ Cloud Release 19D Patch 2 includes supplemental maintenance to improve the performance and stability of your environment(s).

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

Google Chrome 77.x

Mozilla Firefox 69.x

Internet Explorer 11.x

IMPORTANT: Compatibility issues with the selected browsers may exist when sites contain additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Oracle CPQ Cloud 19D, Oracle strongly recommends referring to the CPQ Cloud Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Cloud Online Help or with the Oracle CPQ Cloud Consulting team.

CUSTOM JAVASCRIPT

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring. For more information about custom JavaScript, go to Style & Templates > JET JavaScript Customization in the Oracle CPQ Online Help.

DISCLAIMER

This 19D Patch document contains high-level information and does not function as a specification or replace the Product Help or User Guide. Upgrading to a subsequent update may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update. Migration across major updates cannot occur.

- “Major update” = Update 19D
- “Minor update” = Update 19D Patch 2

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.



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