



Oracle CPQ Cloud

Update 19D Patch 1

January 2020

Patch Document

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The Oracle CPQ Cloud 19D Patch 1 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 19D features, please see the CPQ Cloud 19D What’s New document.

HOT FIXES

Bug ID	Description	Resolution
Commerce		
30596185	After upgrade to 19D, inbound reconfiguration actions with integration to CRM systems failed.	Inbound reconfiguration actions with integration to CRM systems work correctly.
Configuration		
30575572	When using a constraint rule on an array with an advanced condition that referenced another array with an attribute that was imported into an advanced action and behavior set to "only allow selected values", the constraint rule failed to populate the allowed attribute values.	When using a constraint rule on an array with an advanced condition that references another array with an attribute that is imported into an advanced action and behavior set to "only allow selected values", the constraint rule populates the allowed attribute values.
30575578 30575583	When a recommendation rule set an array attribute with an advanced condition where an array attribute from a different array set was imported as a condition input, the resulting values either failed to populate or contained incorrect delimiters.	When using a recommendation rule on an array with an advanced condition that references another array with an attribute that is imported into an advanced action, the resulting values populate properly.
30575585	When using an advanced condition constraint rule which contained an array type attribute in the condition and imported into the BML script, the action attribute delimiter changed from ^ to ~ when constraining multiple values in an array type single select menu.	When using an advanced condition constraint rule which contains an array type attribute in the condition and imported into the BML script, the action attribute delimiter is ^ when constraining multiple values in an array type single select menu.
30575623	User session preferences were lost when SSO login was redirected.	User session preferences are retained when SSO login is redirected.
Integration		
30733636	Chrome 80 changes create issues with CPQ and other systems, especially when CPQ is launched within an iframe	CPQ-generated items will work with Chrome 80. Note that other systems may need to make changes as well.
Other		
30685309	After upgrade to 19D, mobile approval and bulk upload tasks were not able to be scheduled.	Mobile approval and bulk upload tasks are scheduled correctly.

Bug ID	Description	Resolution
Reports		
30640749	After upgrade to 19D, ad-hoc site Usage Report requests did not generate a report.	Usage Report requests are generated correctly.

Oracle CPQ Cloud Release 19D Patch 1 includes supplemental maintenance to improve the performance and stability of your environment(s).

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

Google Chrome 77.x

Mozilla Firefox 69.x

Internet Explorer 11.x

IMPORTANT: Compatibility issues with the selected browsers may exist when sites contain additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Oracle CPQ Cloud 19D, Oracle strongly recommends referring to the CPQ Cloud Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Cloud Online Help or with the Oracle CPQ Cloud Consulting team.

CUSTOM JAVASCRIPT

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring. For more information about custom JavaScript, go to Style & Templates > JET JavaScript Customization in the Oracle CPQ Online Help.

DISCLAIMER

This 19D Patch document contains high-level information and does not function as a specification or replace the Product Help or User Guide. Upgrading to a subsequent update may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update. Migration across major updates cannot occur.

- “Major update” = Update 19D
- “Minor update” = Update 19D Patch 1

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.



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