Oracle CPQ Cloud

Update 19D

Resolved Known Issues

TABLE OF CONTENTS

The Oracle CPQ Cloud 19D Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 19D features, please see the Oracle CPQ Cloud 19D What's New document.

HOT FIXES

Bug ID	Description	Resolution
BML		
29855835	Running a BMQL statement that contained a JOIN and WHERE clause with an array that contained greater than 1000 values resulted in records not returned.	Running a BMQL statement that contains a JOIN and WHERE clause with an array that contains greater than 1000 values returns the appropriate records.
30027725	A `jsonpathset` BML function that used an advanced filter expression "IN" or "NIN" did not update values properly when the `jsonpath` also contained the `jsonpathgetmultiple` BML function.	A `jsonpathset` BML function that uses an advanced filter expression "IN" or "NIN" updates values properly when the `jsonpath` also contains the `jsonpathgetmultiple` BML function.
Bulk Upload and Bulk Download Services		
29933975	When customers attempted to bulk upload a Configuration Recommendation or Constraint Rule with an array attribute, a compilation error displayed and the bulk upload failed.	Customers can successfully bulk upload a Configuration Recommendation or Constraint Rule with an array attribute.
30289713	Upon initial start up of a site, if a scheduled report with a language different than the site's base language was executed ahead of any other Commerce interaction, the base language became the requested language from the scheduled report. This impacted migration and bulk download of translation.	Upon initial start up of a site, if a scheduled report with a language different than the site's base language is executed ahead of any other Commerce interaction, the base language translations remain unchanged.
Commerce		
29488162	ESignature attributes were not able to be reset.	CPQ Cloud 19D adds the ability to reset eSignature attribute values like attachments, recipients, status, etc. through BML implementation. For example, if a Transaction is versioned using Version action, the associated Modify action can implement the BML to reset the eSignature attributes values on for the new Version.
29862759	In JET UI, tabs and attributes marked as hidden were visible until page load completed.	Hidden tabs and attributes are not displayed at all.
29661882	Attributes with names similar to system attributes and used as input to BML scripts did not update when the BML ran.	Attributes with names similar to system attributes and used as input to BML scripts update appropriately when the BML runs.
29933274	Commerce Boolean attributes were unnecessarily able to be marked as Required.	When creating or modifying a Commerce Boolean attribute, the Required checkbox option is no longer available.
29961822	System-generated error message text was allowed to be overridden by empty message text causing the error to not display and the Transaction to be able to be saved.	System checks for error rather than the translated value. Therefore, the error displays and prevents the Transaction from being saved.

Bug ID	Description	Resolution
29774636	In Legacy UI, hidden attribute validation did not run properly.	In Legacy UI, hidden attribute validation runs properly.
30027791	Running the debugger for a Commerce library function that contained a Transaction Line-level array set failed due to null values for the array set imported instead of the JSON string value for each line level.	A Commerce library function that contains a Transaction Line-level array set imports the JSON string value for each line level which provides the required values for running the debugger.
30030485	Formula `tostring` function returned values in scientific notation.	Formula `tostring` function default is set to returns values with a precision from site settings.
30037473	If a Commerce library contained a transaction array as an input and was referenced by another library function, an error occurred.	A Commerce library containing a transaction array as an input is referenced by another library function is supported.
30133997	In JET UI, the Line Item Grid sticky header did not position correctly when scrolling.	In JET UI, the Line Item Grid sticky header positions correctly when scrolling.
30329264	When using Sub-document array sets in a Modify function of an action, step transitions failed.	When using Sub-document array sets in a Modify function of an action, step transitions complete.
30490890	If a Transaction was submitted for approval before a CPQ Cloud upgrade, replying to the mobile approval failed after the upgrade.	If a Transaction is submitted for approval before a CPQ Cloud upgrade, mobile approvals for that Transaction process accordingly.
Configuration		
29785058	Under the same Model, if two or more flows existed and included the same attribute, that attribute's default layout value was applied to all of the flows at that same Configuration level.	Under the same Model, if two or more flows exist and include the same attribute, that attribute's value is determined based on flow criteria defined for each flow.
29869569	In System Configuration, when the BOM Price column is mapped under the BOM Item Definition table and a Quote attempted to add a parent Line Item with a different Price Book from the base Price Book and a child Line Item is added at the same time, an error resulted.	In System Configuration, when the BOM Price column is mapped under the BOM Item Definition table and a Quote attempts to add a parent Line Item with a different Price Book than the base Price Book and a child line item is added at the same time, both parent and child Line Items are added with the child Line Item matching the Price Book of the parent Line Item.
29962757	In JET UI, the Configuration lock displayed next to a forced-set attribute when the Hide Lock option was selected.	In JET UI, the Configuration lock doesn't display next to a forced-set attribute when the Hide Lock option is selected.
30270677	In JET UI using Chrome browser when a Single Select Menu option was first constrained and removed from the menu UI, followed by a condition where the option became available and the option was recommended, a JavaScript error displayed.	In JET UI using Chrome browser when a Single Select Menu option is first constrained and removed from the menu UI, followed by a condition where the option becomes available and the option is recommended, the option is both unhidden and selected.

Bug ID	Description	Resolution
Data Tables		
29748178	A Single Select Pick List value was erased after two updates if the value was from a Data Table record that contained a blank space in the unique identifier and was greater than the 1000th record within the Data Table.	A Single Select Pick List value updates accordingly when the value is from a Data Table record that contains a blank space in the unique identifier and is greater than the 1000th record within the Data Table.
Document and Email Designer		
28550400	In Document Designer, Tanzanian Shilling (TZS) displayed as X/Y currency code.	In Document Designer, Tanzanian Shilling (TZS) displays as TSh currency code.
29765025	In Document Designer, when a text block was marked as keep together and contained an HTML attribute, the HTML attribute did not inherit the keep together selection from the text block.	In Document Designer, when a text block is marked as keep together and contains an HTML attribute, the HTML attribute inherits the keep together selection from the text block.
30008253	In Document Designer, Sub-document and Configuration attributes were not listed in the Advanced Loop drop-down.	In Document Designer, Sub-document and Configuration attributes are listed in the Advanced Loop drop-down.
Web Services		
29017511	Reconfiguring an existing product via Configuration API did not update hidden configuration attributes.	Reconfiguring an existing product via Configuration API updates hidden configuration attributes.
29785703	WSDL schema did not contain SSPL definitions which caused errors when importing the URL to SOAP UI.	WSDL schema contains SSPL definitions which import to SOAP UI.

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on My Oracle Support to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

CERTIFIED BROWSERS

Windows

- Google Chrome 77.x
- Mozilla Firefox 69.x
- Internet Explorer 11.x

> **NOTE**: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact My Oracle Support to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 19D, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see My Oracle Support. Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Cloud Consulting team.

DISCLAIMER

The CPQ Cloud 19D Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

MIGRATION

When migrating directly from a source site or to a destination site using the Migration Center, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update.

- "Major update" = Update 19D
- "Minor update" = Update 19D Patch 1

Beginning in 19D, migration packages from 19A and forward can be uploaded to the latest site version.

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.

Integrated Cloud Applications & Platform Services