



Oracle CPQ Cloud

Update 19C Patch 4

March 2020

Patch Document

TABLE OF CONTENTS

Hot Fixes..... 1

Browser Support..... 1

Training 2

Custom JavaScript 2

Disclaimer..... 2

Migration 2

The Oracle CPQ Cloud 19C Patch 4 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 19C features, please see the CPQ Cloud 19C What’s New document.

HOT FIXES

Bug ID	Description	Resolution
Integration		
30733649	Chrome 80 changes create issues with CPQ and other systems, especially when CPQ is launched within an iframe.	CPQ-generated items will work with Chrome 80. Note that other systems may need to make changes as well.

Oracle CPQ Cloud Release 19C Patch 4 includes supplemental maintenance to improve the performance and stability of your environment(s).

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

Google Chrome 75.x

Mozilla Firefox 67.x

Internet Explorer 11.x

IMPORTANT: Compatibility issues with the selected browsers may exist when sites contain additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Oracle CPQ Cloud 19C, Oracle strongly recommends referring to the CPQ Cloud Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Cloud Online Help or with the Oracle CPQ Cloud Consulting team.

CUSTOM JAVASCRIPT

If customers have added custom JavaScript that leverages the Document Object Model structure or specific elements, classes or IDs, this customization should be thoroughly tested and may require refactoring. For more information about custom JavaScript, go to Style & Templates > JET JavaScript Customization in the Oracle CPQ Online Help.

DISCLAIMER

This 19C Patch document contains high-level information and does not function as a specification or replace the Product Help or User Guide. Upgrading to a subsequent update may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update. Migration across major updates cannot occur.

- “Major update” = Update 19C
- “Minor update” = Update 19C Patch 4

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.



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Integrated Cloud Applications & Platform Services