



## **Oracle CPQ Cloud**

Update 19C Patch 1

October 2019

### ***Patch Document***

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## TABLE OF CONTENTS

<i>Hot Fixes</i> .....	<i>1</i>
<i>Browser Support</i> .....	<i>2</i>
<b>Certified Browsers</b> .....	<i>2</i>
<i>Training</i> .....	<i>2</i>
<i>Disclaimer</i> .....	<i>2</i>
<i>Migration</i> .....	<i>3</i>

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The Oracle CPQ Cloud 19C Patch 1 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 19C features, please see the CPQ Cloud 19C What's New document.

## HOT FIXES

Bug ID	Description	Resolution
<b>Assets</b>		
30265264	Upon upgrade, customized modify action button in ABO failed to launch.	Upon upgrade, customized modify action launches in ABO as expected.
<b>BML</b>		
30402596	Setting custom line item attribute values using the <code>addpartstotransaction</code> BML function resulted in the last JSON string value applied to all of the line items added.	Setting custom line item attribute values using the <code>addpartstotransaction</code> BML function results in the specified value applied to the attribute.
<b>Commerce</b>		
30133280	When a Commerce process has two Main documents each with a Sub-document, users were not able to reconfigure a Model on the second Main document.	When a Commerce process has two Main documents each with a Sub-document, users are able to reconfigure a Model on the second Main document.
30180237	In Collaborative Quoting, when the user filtered the Line Item Grid, the Line Item Grid refreshed repeatedly even when no changes were made.	In Collaborative Quoting, when the user filters the Line Item Grid, the Line Item Grid refreshes and displays the filter results.
30356993	When using the new HTML email approval links in some email clients, users received invalid token errors and could not approve or reject a transaction	Users can approve or reject a transaction using the HTML email approval links.
30357017	When using the new HTML email approval links for a transaction with multiple approvers, users received an error stating tokens do not match and could not approve or reject the transaction.	Users can approve or reject a transaction with multiple approvers using the HTML email approval links.
<b>Configuration</b>		
30201388	Reconfigure of external configuration resulted in new document numbers and BOM ID modifications.	Reconfigure of external configuration maintains document numbers and BOM IDs.
30394446	When User Profile language and designated Transaction language were not the same, a BOM reconfigure request failed to open the configurator.	When User Profile language and designated Transaction language are not the same, a BOM reconfigure request completes.
<b>Document and Email Designer</b>		
30458084	When an image element from an external URL was added to a section within a document layout, the image did not display in the pdf output.	When an image element from an external URL is added to a section within a document layout, the image displays in the pdf output.

Oracle CPQ Cloud Release 19C Patch 1 includes supplemental maintenance to improve the performance and stability of your environment(s).

## BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

### Certified Browsers

#### Windows

Google Chrome 75.x

Mozilla Firefox 67.x

Internet Explorer 11.x

**IMPORTANT:** Compatibility issues with the selected browsers may exist when sites contain additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

## TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Oracle CPQ Cloud 19C, Oracle strongly recommends referring to the CPQ Cloud Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Cloud Online Help or with the Oracle CPQ Cloud Consulting team.

## DISCLAIMER

This 19C Patch document contains high-level information and does not function as a specification or replace the Product Help or User Guide. Upgrading to a subsequent update may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

## MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update. Migration across major updates cannot occur.

- “Major update” = Update 19C
- “Minor update” = Update 19C Patch 1

**NOTE:** Bug ID numbers correspond to Oracle BugDB numbers.



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