Oracle CPQ Cloud

Update 19C

Resolved Known Issues

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The Oracle CPQ Cloud 19C Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 19C features, please see the Oracle CPQ Cloud 19C What's New document.

HOT FIXES

Bug ID	Description	Resolution
Bulk Upload Service		
29201254	There is a 255 character limit for translation of Commerce Action labels and descriptions. However, the translations database allows for up to 4000 characters. When performing a bulk upload of Commerce Action translation labels and descriptions, the character limit discrepancy between these entities could cause issues or if the base language for the site is modified.	To prevent issues, the bulk upload of Commerce Action translation labels and descriptions will allow upload of up to 4000 characters. However, only the first 255 characters will display on the Action page and Translation page. The complete translation description is available when the Description field is opened.
Commerce		
26024404	When a Copy action had a Sub-document attribute set to "Revert to Default", the "Run Once for All Lines Items" setting was not honored and instead the Advanced Default – Before Formulas and Advanced Default - After Formulas functions ran scripts against every Line Item.	When a Copy action has a Sub-document attribute set to "Revert to Default", the "Run Once for All Lines Items" setting is honored and the Advanced Default – Before Formulas and Advanced Default - After Formulas functions run scripts one time for all Line Items.
27684954	When the Approval History of a Quote was viewed, the viewing activity was logged as that user had revised the Quote.	When the Approval History of a Quote is viewed, the viewing activity is not logged as if that user revised the Quote.
28645583	When a library function was removed from a Commerce rule advanced condition, the library function still appeared in the Imported Library Functions list.	When a library function is removed from a Commerce rule advanced condition, the library function does not appear in the Imported Library Functions list.
28925447	In Legacy Layout, the border of a Text Area attribute could not be resized when the attribute size is modified.	In Legacy Layout, the border of a Text Area attribute can be vertically resized.
29272615	In JET UI, Line Item Grid column headers became misaligned when scrolling through large areas of the screen.	In JET UI, Line Item Grid column headers remain properly aligned when scrolling through large areas of the screen.
29298797	When pagination and on-demand page loading were enabled in Legacy UI, mandatory children of a model on the next page were not deselected when the model was deselected.	When pagination and on-demand page loading are enabled in Legacy UI, mandatory children of a model on the next page are deselected when the model is deselected.
29304259	In JET UI, versioning a quote via URL opened the quote rather than performing the version action.	In JET UI, versioning a quote via URL works as expected.
29312932	When customers ran queries or reports using Advanced Criteria of Report Builder, results were not always accurate due to mismatch between the attribute value and the search criteria for case-sensitivity for attributes.	When customers run queries or reports using Advanced Criteria of Report Builder, mismatch is corrected and results are accurate.
29411274	In JET UI, an HTML/Read-Only text element was not properly aligned for a Transaction or Transaction Line Item.	In JET UI, an HTML/Read-Only text element is properly aligned for a Transaction or Transaction Line Item.

Bug ID	Description	Resolution
29687880	In JET UI, asterisks (*) displayed around a Read-Only Account attribute. The value displays properly in the Doc XML.	In JET UI, Read-Only Account attributes display properly.
29724585	Within the JET Layout, deletion of an eSignature grid element was denied when the administrator's language preference was not English.	Within the JET Layout, an eSignature grid element can be deleted by administrators regardless of their language preferences.
29725067	In JET UI, Country and State attributes set to Text type were not able to be edited.	In JET UI, Country and State attributes set to Text type are able to be edited.
29817667	The User Interface had a 128 character limit for the "Email To" text field within the Email action.	The character limit for the "Email To" text entry field is removed.
29907959	When a Copy action had a Sub-document attribute set to "Revert to Default", the Advanced Default - After Formulas function did not run.	When a Copy action has a Sub-document attribute set to "Revert to Default", the Advanced Default - After Formulas function runs.
29933481	When a user selected 'Tab Display: Vertical' and checked the 'Hide label' option in the Transaction-level Commerce JET UI Tab settings, attributes below the tab were misaligned.	When a user selects 'Tab Display: Vertical' and checks the 'Hide label' option in the Transaction-level Commerce JET UI Tab settings, the tabs and the Transaction information display correctly.
29999676	When Account details were added from the native accounts to a CPQ Transaction with the Browse action, the data did not populate in the Transaction.	When Account details are added from the native accounts to a CPQ Transaction with the Browse action, the data populates in the Transaction.
30000176	In JET UI, Actions Menu was visible when all elements inside it were hidden.	In JET UI, Action Menus are not visible when all elements inside them are hidden.
Configuration		
28477776	If new recommended parts were added because of a change to a Configuration, all parts were selected per default if the "Select Recommended Items by Default" was set regardless of whether the parts which were on the recommended parts list before the latest Configuration update were deselected by the user manually.	If new recommended parts are added because of a change to a Configuration, the new parts are selected per default if the "Select Recommended Items by Default" is set; however, parts on the recommended parts list before the latest Configuration update which were deselected by the user manually remain deselected.
29229065	In Configuration flow, tabs containing all hidden attributes are hidden. However, if a tab label contained an apostrophe (') the tab was not hidden.	In Configuration flow, tabs containing all hidden attributes are hidden regardless if the tab label contains an apostrophe (').
29456985	Using array and non-array simple conditions in a Configuration Rule resulted in inaccurate action attribute values settings.	Using array and non-array simple conditions in a Configuration Rule results in accurate action attribute values settings.
29635654	In 18D and earlier, Single Select Picklist Type-to-filter was not case sensitive. In 19A, Single Select Picklist Type-to-filter became case sensitive.	In 19C, we have added a Case Sensitive checkbox for the filter of a Single Select Pick List. This setting allows the administrator to determine on a SSPL-basis if the filtering is case sensitive. The Case Sensitive checkbox is available on the Attribute Editor page.

Bug ID	Description	Resolution
29716247	Pick Mapped Single Select Menu hidden element was shown when rendered in HTML.	Pick Mapped Single Select Menu hidden element does not render in HTML.
29745406	In JET UI, the State attribute used as part of an Address attribute set (for example, Bill To or Ship To) could not be set to blank.	In JET UI, the State attribute can be set to blank.
30008280	In JET Configuration UI, HTML attribute images using $BASE_PATH$ in the path did not display.	In JET Configuration UI, HTML attribute images display.
Data Tables		
29212864	If a request to deploy a Live Data Table via Web Services was made, data validation was attempted before a message indicating this is not allowed displayed.	If a request to deploy a Live Data Table via Web Services is made, the message indicating this is not allowed displays and data validation is not attempted.
Document and Email Designer		
29914155	When a translation element was saved in Document Designer and Email Designer, a page refresh was required to close the Save dialog box.	When a translation element saves in Document Designer and Email Designer, the Save dialog box closes.
29719933	The "Different Odd & Even Pages" default was set to Enabled for the docx output from Document Designer.	In 19C, the "Different Odd & Even pages" default is set to Disabled for the docx output from Document Designer.
29721584	Document Designer failed to print certain date attributes when the time or time zone was not provided.	Document Designer prints date attributes regardless if the time or time zone are provided.
Integration		
28519865	With the Salesforce Lightning Adapter, the hiding rules on Line Items Grid only hid the header, not the values. This also caused the Line Items Grid to be misaligned.	With the Salesforce Lightning Adapter, the hiding rules on Line Items Grid hides the header and values.
28519929	In Salesforce Lightning mode, the "View Line Item Details" action still appeared on the layout after the action was marked to be hidden or inactive.	In Salesforce Lightning mode, when the "View Line Item Details" action is marked as hidden or inactive, it does not appear on the layout.
28625389	Within Microsoft Dynamics/CPQ Cloud Integration, an error displayed due to internal processing of the Quote identifier (bs_id) when the quote identifier exceeded size requirements. This prevented the Quote from being saved.	Changes to the Quote identifier (bs_id) requirements within the Microsoft Dynamics/CPQ Cloud Integration package allow for better handling of the Quote identifier (bs_id) information between the applications.
29305697	When a Quote Upsert Integration XSL was part of an action and that action was included in the CPQ Copy Sequence, a clone request for that Quote resulted in an infinite loading error.	When a Quote Upsert Integration XSL is added to an action and the action is part of the CPQ Copy Sequence, a clone request for that Quote completes successfully.
29378392	In a CRM On Demand integration, when a user created a new Quote from an Opportunity, corresponding CPQ quote fields were not automatically populated.	In a CRM On Demand integration, when a user creates a new Quote from an Opportunity, the CPQ fields are automatically populated.

Bug ID	Description	Resolution
Migration		
29030063	When customers attempted to migrate a Configuration Recommendation or Constraint Rule with an array attribute that did not have a size attribute value, a compilation error displayed and the migration was unsuccessful.	Customers can now successfully migrate a Configuration Recommendation or Constraint Rule with an array attribute that does not have a size attribute value.
29461455	Customers were able to perform a granular migration on an action with the duplicate variable name but different data type.	If a request to migrate an action with a duplicate variable name but different data type is made, an error message is displayed to the customer.
29822143	In Commerce, if both a currency attribute's information and an HTML attribute's default exceeded 1000 characters, migration to another environment failed.	Migration of Commerce works regardless of length of attribute properties.
Parts		
29618382	When an administrator with a language preference different from the base language defined deleted a Menu custom part field, deploys of custom part fields displayed an error.	Customer part fields can be deployed regardless of language preference of users performing activities.
User, Groups, and Partner Organization		
28550018	When a new unique email address was entered that contained an underscore (_) and was the same character length as a previously entered email address, an error displayed and the new email address was not created.	When adding a new unique email address that contains an underscore (_) and is the same character length as a previously entered email address, the new email address is created.
Web Services		
27941253	Configurable menu attributes added through Web Services were returning variable names rather than labels.	Configurable menu attributes added through Web Services are correctly returning labels.
29466967	When updating a Data Table that has a column named "Category" via SOAP call, the "Category" column value was set incorrectly.	When updating a Data table that has a column named "Category" via SOAP call, the column value is set to the intended value (category).
29742178	The urldata BML function executed for a REST service DELETE call did not send a Request Body.	CPQ Cloud 19C now supports the ability to send Request Body for Delete calls.
30001573	Adding a value with a preceding tilde to a Multi Select Menu caused the Configure or Reconfigure web services call to fail.	Adding a value with a preceding tilde to a Multi Select Menu with a Configuration or Reconfiguration web services call completes.
30008243	Attribute Lock was not honored for Configuration Attributes updated through REST API.	Attribute Lock is honored for Configuration Attributes updated through REST API.
30052432	When running asset synchronization REST API, customers noticed slow response.	Improved performance when running asset synchronization REST API.

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on My Oracle Support to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

CERTIFIED BROWSERS

Windows

- Google Chrome 75.x
- Mozilla Firefox 67.x
- Internet Explorer 11.x

> **NOTE**: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact My Oracle Support to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 19C, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see My Oracle Support. Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Cloud Consulting team.

DISCLAIMER

The CPQ Cloud 19C Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major update. The migration of content can only occur across minor patches within the same major update. Migration across major updates cannot occur.

- "Major update" = A major product update, e.g. Update 19C
- "Minor update" = An update patch, e.g. Update 19C Patch 1

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.

Integrated Cloud Applications & Platform Services