



## **Oracle CPQ Cloud**

Update 19B Patch 3

October 2019

### ***Patch Document***

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The Oracle CPQ Cloud 19B Patch 3 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 19B features, please see the CPQ Cloud 19B What’s New document.

## HOT FIXES

Bug ID	Description	Resolution
<b>Commerce</b>		
30357004	When using the new HTML email approval links in some email clients, users received invalid token errors and could not approve or reject a transaction	Users can approve or reject a transaction using the HTML email approval links.
30357021	When using the new HTML email approval links for a transaction with multiple approvers, users received an error stating tokens do not match and could not approve or reject the transaction.	Users can approve or reject a transaction with multiple approvers using the HTML email approval links.

Oracle CPQ Cloud Release 19B Patch 3 includes supplemental maintenance to improve the performance and stability of your environment(s).

## BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

### Certified Browsers

#### Windows

Google Chrome 73.x

Mozilla Firefox 66.x

Internet Explorer 11.x

**IMPORTANT:** Compatibility issues with the selected browsers may exist when sites contain additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

## TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Oracle CPQ Cloud 19B, Oracle strongly recommends referring to the CPQ Cloud Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Cloud Online Help or with the Oracle CPQ Cloud Consulting team.

## DISCLAIMER

This 19B Patch document contains high-level information and does not function as a specification or replace the Product Help or User Guide. Upgrading to a subsequent update may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

## MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update. Migration across major updates cannot occur.

- “Major update” = Update 19B
- “Minor update” = Update 19B Patch 3

**NOTE:** Bug ID numbers correspond to Oracle BugDB numbers.



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