



Oracle CPQ Cloud

Update 19B Patch 2

August 2019

Patch Document

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The Oracle CPQ Cloud 19B Patch 2 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 19B features, please see the CPQ Cloud 19B What’s New document.

HOT FIXES

Bug ID	Description	Resolution
Assets		
30101889	After upgrading to 19B, when attempting to modify an asset, an error displayed indicating the asset key or selections ID was required.	Modifying an asset works correctly.
30102093	After upgrading to 19B, users were denied access to terminating an active asset.	After upgrading to 19B, users are able to terminate an active asset.
Commerce		
30132633	When a Commerce process has two Main documents each with a Sub-document, users were not able to reconfigure a Model on the second Main document.	When a Commerce process has two Main documents each with a Sub-document, users are able to reconfigure a Model on the second Main document.
Integration		
30086301	In a site integrated with CRM On Demand, when a user created a new Quote from an Opportunity, corresponding CPQ quote fields were not automatically populated.	In a site integrated with CRM On Demand, when a user creates a new Quote from an Opportunity, the CPQ fields are automatically populated.

Oracle CPQ Cloud Release 19B Patch 2 includes supplemental maintenance to improve the performance and stability of your environment(s).

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

Google Chrome 73.x

Mozilla Firefox 66.x

Internet Explorer 11.x

IMPORTANT: Compatibility issues with the selected browsers may exist when sites contain additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Oracle CPQ Cloud 19B, Oracle strongly recommends referring to the CPQ Cloud Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Cloud Online Help or with the Oracle CPQ Cloud Consulting team.

DISCLAIMER

This 19B Patch document contains high-level information and does not function as a specification or replace the Product Help or User Guide. Upgrading to a subsequent update may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update. Migration across major updates cannot occur.

- “Major update” = Update 19B
- “Minor update” = Update 19B Patch 2

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.



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Integrated Cloud Applications & Platform Services