Oracle CPQ Cloud

Update 19B

Resolved Known Issues

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The Oracle CPQ Cloud 19B Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 19B features, please see the Oracle CPQ Cloud 19B What's New document.

HOT FIXES

Bug ID	Description	Resolution
Commerce		
28928587	In JET UI, scrolling was not available in the View Menu for Line Item Grid when there were a large number of columns in the Line Item Grid.	In JET UI, scrolling is available in the View Menu for Line Item Grid when there is a large number of columns in the Line Item Grid.
28951673	Improper spacing occurred after several lines were updated using the Rich Text Editor.	Rich Text Editor attributes display as expected after several lines are updated at once.
28983733	When deleting a Line Item on a mobile device with a page layout width less than 450 pixels, an error displayed and the Line Item was not deleted.	When deleting a Line Item on a mobile device with a page layout width less than 450 pixels, the Line Item deletes without error.
29138886	Step variable name and participant profile name were not visible in the HTML body of the JET UI.	Step variable name and participant profile name are visible in the HTML body of the JET UI.
29423234	If a file attachment attribute filename contained a blank space, when downloaded the filename would contain only the characters before the space.	If a file attachment attribute filename contains a blank space, when downloaded the filename matches the attachment filename.
Configuration		
28618075	When ABO was disabled and an optional BOM item was deleted from a Transaction, an error resulted upon an attempt to reconfigure one of the models on the Transaction.	When ABO is disabled and an optional BOM item was deleted from a Transaction, models are able to be reconfigured.
29157674	Certain actions or sequence of actions performed on a Transaction caused configuration changes to not be saved upon reconfiguration.	Configuration changes are saved for a Transaction.
29222774	When using "<=" in Single Select Menu attribute values, characters after the "<=" were not displayed in the Configuration UI. However, values displayed in the Attribute Editor as expected.	When using "<=" in Single Select Menu attribute values, characters after the "<=" display in both the Configuration UI and Attribute Editor.
29476368	Recommendation rules using a bulk table lookup were pulling the Set Type from the first row rather than the relevant row.	Recommendation rules using a bulk table lookup pull the Set Type from the relevant row.
29624974	When the size of a Single Select Pick List was adjusted, a race condition could lead to a memory error.	When the size of a Single Select Pick List adjusts, internal data retrieval sequence no longer results in a memory error.
Data Tables		
29552727	Slow performance resulted when running large number of Live Data Table updates via web service calls.	Improvements to the internal Live Data Table update action sequence of operations results in improved performance when running a large number of Data Tale updates via web service calls.

Bug ID	Description	Resolution
29614561	In a Live Data Table when a new index was added or removed, the existing indexes were deleted.	In a Live Data Table when a new index is added or removed, existing indexes are maintained.
29635598	In certain situations when converting a deployed Data Table to as a Live Data Table, an error resulted due to index name character length.	When converting a Data Table to a Live Data Table, errors do not result due to index character name length.
Document Designer		
29038178	Documents with nested inline formatting maxed out the print server connections and failed to print. All subsequent print requests were queued because all printer server connections were busy.	Documents with nested inline formatting may require several minutes to print. If the print action times out from the pdf convertor, the print action is cancelled and an error message is provided.
29298709	When a loop was applied to a selection and configured to loop over a Model or Part Line Item, when viewed or modified the selection changed to "All Line Items" and if saved overwrote the existing behavior without administrator notification.	When a loop is applied to a selection and configured to loop over a Model or Part Line Item, when viewing or updating the selection does not change to "All Line Items".
Integration		
29022632	When CPQ is integrated with SAP Cloud for Customer and "Occupy entire window when the site is inside a frame" was set to Yes, a duplicate quote was created.	When CPQ is integrated with SAP Cloud for Customer and "Occupy entire window when the site is inside a frame" is set to Yes, a single quote is created.
Web Services		
29597093	Configure Model REST API failed to load user attribute values.	Configure Model REST API returns user attribute values in the response.
29608061	Punch-in Configuration Flow Rule input parameters were removed when making a reconfigure REST call.	Punch-in Configuration Flow Rule input parameters are retained when making a reconfigure REST call.
29662963	REST queries using multi-select attributes as a filter resulted in an error.	REST queries using multi-select attributes as a filter work correctly.

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

CERTIFIED BROWSERS

Windows

- Google Chrome 73.x
- Mozilla Firefox 66.x
- Internet Explorer 11.x

NOTE: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact My Oracle Support to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 19B, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see My Oracle Support. Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Cloud Consulting team.

DISCLAIMER

The CPQ Cloud 19B Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major update. The migration of content can only occur across minor patches within the same major update. Migration across major updates cannot occur.

- "Major update" = A major product update, e.g. Update 19B
- "Minor update" = An update patch, e.g. Update 19B Patch 1

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.

Integrated Cloud Applications & Platform Services