



Oracle CPQ Cloud

Update 19A Patch 3

June 2019

Patch Document

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The Oracle CPQ Cloud 19A Patch 3 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 19A features, please see the CPQ Cloud 19A What’s New document.

HOT FIXES

| Bug ID | Description | Resolution |
|---------------------|---|---|
| Commerce | | |
| 29878755 | Approval Notification emails were queued rather than sent right away. | Approval Notification emails are sent right away. |
| 29878940 | Commerce actions using JET UI used excessive amounts of memory. | Commerce JET UI memory usage has been improved. |
| Web Services | | |
| 29877802 | REST calls from BML which did not include authorization in the header ran as system user system_user_cpq_server_as_client. This resulted in situations where access to Transactions failed due to the system user not having proper access permissions. | As long as the current user's permissions grant access, REST calls from BML complete and show accurate user accessible information. |

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

Google Chrome 71.x

Mozilla Firefox 62.x

Internet Explorer 11.x

IMPORTANT: Compatibility issues with the selected browsers may exist when sites contain additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Oracle CPQ Cloud 19A, Oracle strongly recommends referring to the CPQ Cloud Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Cloud Online Help or with the Oracle CPQ Cloud Consulting team.

DISCLAIMER

This 19A Patch document contains high-level information and does not function as a specification or replace the Product Help or User Guide. Upgrading to a subsequent update may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update. Migration across major updates cannot occur.

- “Major update” = Update 19A
- “Minor update” = Update 19A Patch 3

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.



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