



Oracle CPQ Cloud

Update 19A Patch 2

May 2019

Patch Document

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The Oracle CPQ Cloud 19A Patch 2 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on 19A features, please see the CPQ Cloud 19A What’s New document.

HOT FIXES

Bug ID	Description	Resolution
Assets		
29688700	Restricted access users, with proper permissions, could not view the Customer Asset page.	All user types, with proper permissions, are able to access the Customer Asset page.
29695207	In JET UI, attribute values were not populated correctly for Asset Based Ordering buttons.	In JET UI, attribute values populate correctly for Asset Based Ordering buttons.
Commerce		
29642993	If a file attachment attribute filename contained certain language characters, e.g. Japanese or Chinese, the name of the file was garbled when downloaded or the file did not download from a Quote.	If a file attachment attribute filename contains certain language characters, e.g. Japanese or Chinese, the file downloads from a Quote with the designated filename.
29759416	When an email template with an attachment was sent to multiple recipients, either as approval email or as step transition notification email, not all recipients received the email.	When an email template with an attachment is sent to multiple recipients, either as approval email or as step transition notification email, all recipients receive the email.
Configuration		
29642696	When clicking the Update button on the Configuration page, the system language option did not function for Single/Multi Select Menu attributes.	When clicking the Update button on the Configuration page, the system language option functions properly for Single/Multi Select Menu attributes.
Integration		
29678052	When performing a Quote Version action from the CRM to an Alta Navigation-enabled CPQ Cloud site, an error occurred which caused the CPQ site to attempt concurrent actions which resulted in a locked database row. During this time, the CPQ site was not accessible to the user.	When performing a Quote Version action from the CRM to an Alta Navigation-enabled CPQ Cloud site, quote version action completes and the system remains accessible to the user.
Web Services		
29657052	When making REST calls, users with IDs greater than a certain value would be denied authentication.	When making REST calls, users with IDs greater than a certain value are not denied authentication.

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

Certified Browsers

Windows

Google Chrome 71.x

Mozilla Firefox 62.x

Internet Explorer 11.x

IMPORTANT: Compatibility issues with the selected browsers may exist when sites contain additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Oracle CPQ Cloud 19A, Oracle strongly recommends referring to the CPQ Cloud Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Cloud Online Help or with the Oracle CPQ Cloud Consulting team.

DISCLAIMER

This 19A Patch 1 document contains high-level information and does not function as a specification or replace the Product Help or User Guide. Upgrading to a subsequent update may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major update. The migration of content can only occur across minor updates within the same major update. Migration across major updates cannot occur.

- “Major update” = Update 19A
- “Minor update” = Update 19A Patch 2

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.



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Integrated Cloud Applications & Platform Services