



Oracle CPQ Cloud

Update 19A

Resolved Known Issues

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The Oracle CPQ Cloud 19A Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 19A features, please see the Oracle CPQ Cloud 19A What's New document.

HOT FIXES

Bug ID	Description	Resolution
Commerce		
28879431	In JET UI, a menu attribute does not display as a blank value when the value was calculated with a formula.	In JET UI, a menu attribute displays as a blank when the value is calculated with a formula.
28891291	In JET UI, a hidden attribute within a BOM resulted in an error upon attempting to display the BOM Hierarchy.	In JET UI, a BOM with a hidden attribute displays the BOM Hierarchy appropriately.
28919103	In JET UI when a Transaction was auto-forwarded to a user and the user transitioned the Transaction to the next step, an error displayed.	In JET UI, when a Transaction is auto-forwarded to a user the Transaction can transition to the next step without error.
28938484	In JET UI, the Auto Column Width label name for Line Item Grids did not clearly indicate the action it performed.	For JET UI, the Auto Column Width setting label is renamed to Default (100 px) . This new label clarifies that the Line Item Grid in JET UI is sized dynamically. The Default (100px) setting indicates that columns default to a set value of 100 px (column end to end width) and 88 px (text width).
29233672	When JET UI was used with certain languages, float attribute values with decimals were not able to be saved and an error displayed.	In JET UI, float attribute values with decimals save for all language designations.
29389104	When performing an action which caused a step transition, step transition notification email which contained an attachment was not received by the intended recipient.	When performing an action which causes a step transition, step transition notification email which contain an attachment is received by the intended recipient.
Configuration		
28889488	When using a Single Select Pick List to populate another Single Select Pick List with Pick Maps, if the Data Table of the SSPL that is populated had over 1000 rows and the value that needed to be placed in this SSPL was on a row over 1000, the value was not forced set in the Pick List.	When using a Single Select Pick List to populate another Single Select Pick List with Pick Maps, if the Data Table of the SSPL that is populated has over 1000 rows and the value that needs to be placed in this SSPL is on a row over 1000, the value is forced set in the Pick List.
28951818	In JET UI, when attempting to remove a mandatory child item on a Line Item Grid, a warning of the item deletion displayed and the subsequent deletion of the item did not occur.	In JET UI, when attempting to remove a mandatory child item on a Line Item Grid, a warning of the deletion of the item displays and the subsequent deletion of the item occurs.
Document Designer		
28685632	A FullAccess user could not view the deployed XSL for a Document Designer document from Document Designer Editor.	A FullAccess user is able to select the XSL button from the Document Designer Editor and view the deployed XSL for a Document Designer document.

Bug ID	Description	Resolution
Email Designer		
28625307	When a custom email template was referenced by a submit action and a line level (sub-document) 'Read-only or HTML' type attribute had (1) its default value defined via advanced default (BML) and (2) its 'Exclude from XML' parameter was set to true, this could cause the action to perform poorly.	User-side performance of submit actions has been improved in the scenario when a custom email template is referenced by the submit action and a line level (sub-document) 'Read-only or HTML' type attribute has (1) its default value defined via advanced default (BML) and (2) its 'Exclude from XML' parameter is set to true.
Integration		
25239887	Web Services allowed date type attributes to be saved with an incorrect date format.	Web Services saves only data formats defined for an attribute. When an incorrect date format is entered, an error is displayed before saving.
28200713	When CRM Integration and ICS Export action type was enabled, the ICS Integration was not displayed in the CPQ Integration page.	When CRM Integration and ICS Export action type is enabled, the ICS Integration displays in the CPQ Integration page.

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

CERTIFIED BROWSERS

Windows

- Google Chrome 71.x
- Mozilla Firefox 62.x
- Internet Explorer 11.x

NOTE: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in 19A, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Cloud Consulting team.

DISCLAIMER

The CPQ Cloud 19A Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major update. The migration of content can only occur across minor patches within the same major update. Migration across major updates cannot occur.

- "Major update" = A major product update, e.g. Update 19A
- "Minor update" = An update patch, e.g. Update 19A Patch 1

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.



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Integrated Cloud Applications & Platform Services