



## **Oracle CPQ Cloud**

Release 18C Patch 4

May 2019

### ***Patch Document***

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The Oracle CPQ Cloud Release 18C Patch 4 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on Release 18C features, please see the Release 18C What's New document.

## HOT FIXES

Oracle CPQ Cloud Release 18C Patch 4 includes supplemental maintenance to improve the performance and stability of your environment(s).

## BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

### SUPPORTED BROWSERS

#### Windows

- Major releases of Google Chrome upon general browser availability and until Google no longer supports the version
- Major releases of Mozilla Firefox upon general browser availability and until Mozilla no longer supports the version
- Major releases of Internet Explorer/Microsoft Edge within nine months of general browser availability and until Microsoft no longer supports the version

#### Mac OS X

- Major releases of Google Chrome upon general browser availability and until Google no longer supports the browser version
- Major releases of Mozilla Firefox upon general browser availability and until Mozilla no longer supports the version
- Major releases of Safari within nine months of general browser availability and until Apple no longer supports the version

#### iOS

- Major releases of Safari within nine months of general browser availability and until Apple no longer supports the browser version

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

## CERTIFIED BROWSERS

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### Windows

- Google Chrome 67.x
- Mozilla Firefox 61.x
- Internet Explorer 11.x

**NOTE:** Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

## TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Oracle CPQ Cloud Release 18C, Oracle strongly recommends referring to the CPQ Cloud Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Cloud Online Help or with the Oracle CPQ Cloud Consulting team.

## DISCLAIMER

This Release 18C Patch 4 document contains high-level information and does not function as a specification or replace the Product Help or User Guide. Upgrading to a subsequent release may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

## MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major release. The migration of content can only occur across minor releases within the same major release. Migration across major releases cannot occur.

- “Major release” = A major product release, e.g. Release 18C
- “Minor release” = A release update, e.g. Release 18C Patch 4

**NOTE:** Bug ID numbers correspond to Oracle BugDB numbers.



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